

Agency Members
City of Campbell
City of Monte Sereno
City of Mountain View
City of Santa Clara

3370 Thomas Road Santa Clara, CA 95054 Telephone • (408) 764-0344 Facsimile • (408) 988-5411 Web site • www.svaca.com

## JOB DESCRIPTION

## OUTREACH COORDINATOR

THE <b>P</b> OSITION	Under direction from the Executive Director, will be responsible for and work to provide day-to-day coordination, implementation, evaluation, and assistance with programs supporting all SVACA services. This is an at-will position.
EXAMPLES OF DUTIES	<ul> <li>Coordinate the volunteer program and assist with the foster care program.</li> <li>Work closely with placement and rescue groups.</li> <li>Work closely with the Member Agency public relations departments.</li> <li>Coordinate fundraising and special events with the Friends of SVACA.</li> <li>Communicate with the media.</li> <li>Promote SVACA's programs and services through social media and SVACA's website.</li> <li>Promote adoptable animals through a variety of means including offsite events.</li> <li>Coordinate public education events.</li> <li>Apply for animal related grants.</li> <li>Provide education and service to customers as required.</li> <li>Perform miscellaneous office and animal care duties.</li> <li>Perform related duties as assigned.</li> </ul>
ESSENTIAL JOB FUNCTIONS and REQUIREMENTS	<ul> <li>Must have five years paid employment requiring independent decision making and high level of public contact experience.</li> <li>Must have two years of supervisory or management experience or its equivalent in an agency with the aforementioned responsibilities.</li> <li>Must have one year paid employment in modern marketing, advertising and public relations techniques, and promotional events planning.</li> <li>Must have a high school diploma, G.E.D equivalency, or a high school proficiency certificate.</li> <li>Must possess a valid California driver's license with a clear driving record and be insurable.</li> <li>Must have computer training and/or experience.</li> <li>Must have the ability to work quickly, efficiently and be well organized.</li> <li>Must have the ability to develop and maintain good working relationships with a variety of public and private agencies, organizations and vendors.</li> <li>Must have knowledge and basic skills in the humane care and handling of animals.</li> <li>Must have knowledge of basic animal behavior and ability to identify animal breeds, age and health conditions.</li> <li>Must have the ability to communicate effectively both orally and in writing.</li> <li>Will work both indoors and outdoors in all weather conditions during daylight and after dark.</li> <li>Will work both indoors and outdoors, chemicals, animal parasites and excreta.</li> <li>Will work with healthy, sick, dead and fractious animals.</li> <li>Will work with difficult and irate customers.</li> <li>Will work with difficult and irate customers.</li> <li>Will work with difficult and irate customers.</li> <li>Will work at a shelter where euthanasia occurs which may cause physical or emotional stress.</li> <li>Must work rotating shifts, weekends, holidays, and overtime as needed.</li> </ul>