

**SILICON VALLEY
ANIMAL CONTROL AUTHORITY**

AGENDA ITEM

Department Statistics

RECOMMENDED MOTION

That the statistics of SVACA activity be received and filed.

DOCUMENT ATTACHED

- Services Report- November 2018

SERVICES REPORT – November 2018

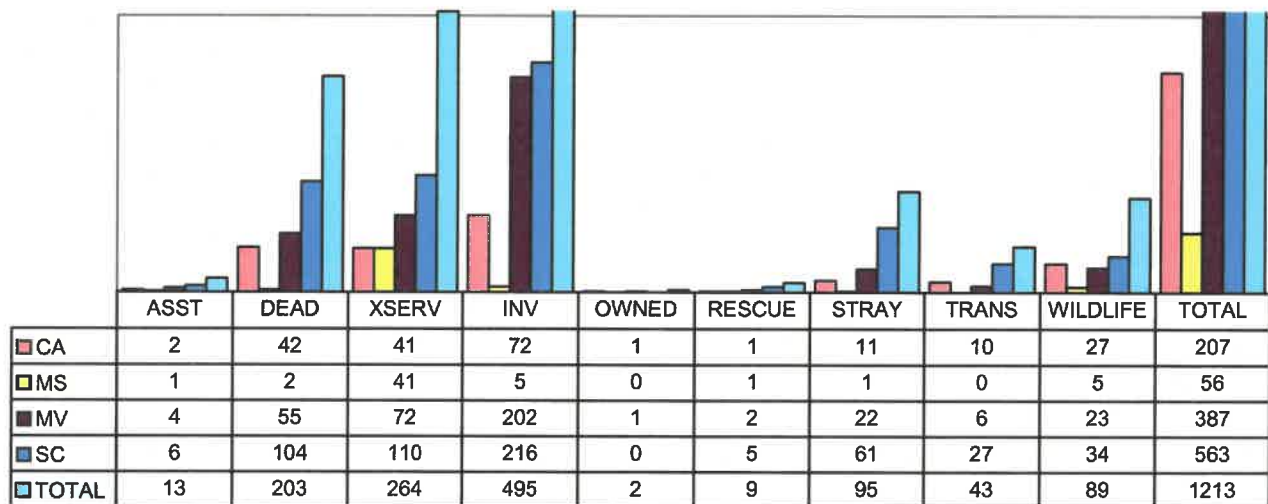
Introduction

This report provides graphs, tables and explanatory narratives covering five categories of information: field service calls, violations and citations issued, animals impounded, animals licensed, and animal outcomes. Please note that some June figures were not included in this report but will be in future ones.

1. Field Service Calls

Graph 1 is total service calls by Jurisdiction and Type and Graph 2a and 2b show the Sub-Types. Tables 1 and 2 are a comparison of fiscal years 2019 and 2018.

Graph 1 - Total Service Calls by Jurisdiction and Type for September/October 2018



ASST = ASSISTANCE XSERV = EXTRA SERVICE CALL INV = INVESTIGATIONS TRANS = TRANSPORT

Year to Date Comparison of Service Calls for FY 2019 and FY 2018

Table 1 - FY 2019

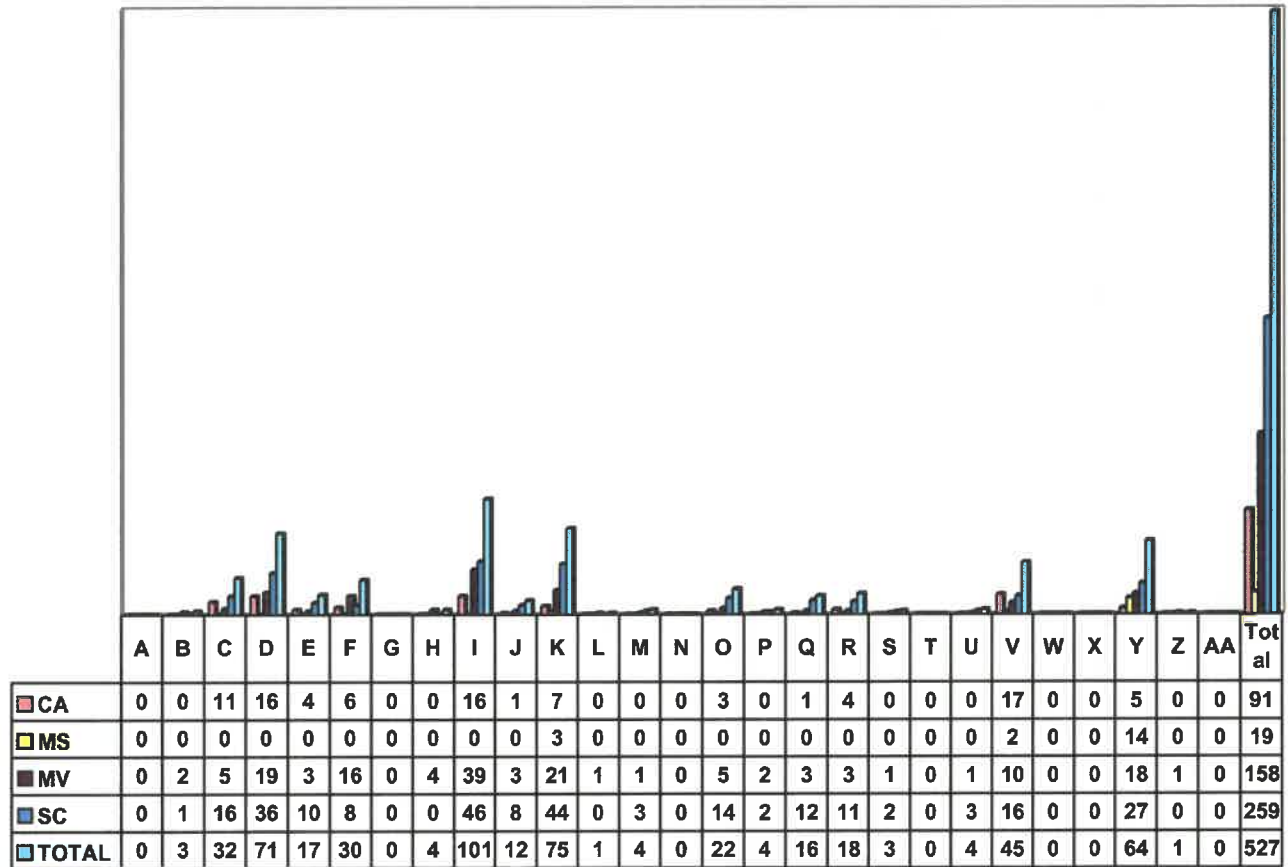
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	114	94	91	116									415
MS	27	18	19	37									101
MV	191	206	158	229									784
SC	290	317	259	304									1170
TOTAL	622	635	527	686									2470

Table 2 - FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	78	127	123	91	94	84	110	151	166	126	128	108	1386
MS	3	4	3	5	17	12	22	41	13	4	7	16	147
MV	174	193	179	215	215	186	156	181	179	177	141	183	2179
SC	288	327	289	250	216	262	283	277	272	298	323	290	3375
TOTAL	543	651	594	561	542	544	571	650	630	605	599	597	7087

Graph 2a. - Total Service Calls by Jurisdiction, Type and Sub-Type for September 2018

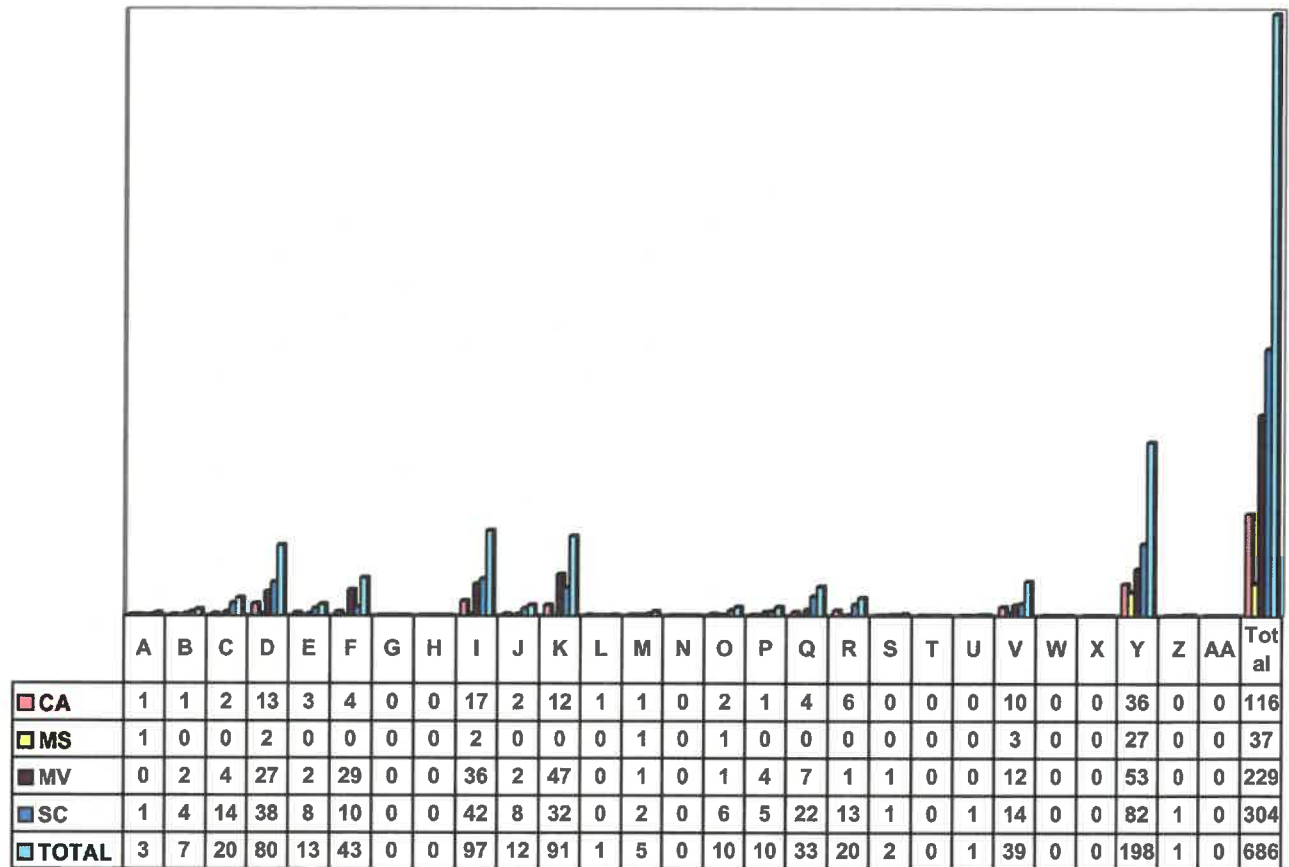
Key to contacts



- A = Assistance – ACO
- B = Assistance – Police
- C = Dead – Domestic
- D = Dead – Wild
- E = Investigation – Bite
- F = Investigation – Bite Follow-up
- G = Investigation – Dangerous Dog
- H = Investigation- Facilities
- I = Investigation – Follow-up
- J = Investigation – Humane
- K = Investigation – Municipal Code
- L = Owned- Animal
- M = Rescue – Animal
- N = Stray – Aggressive
- O = Stray – Confined
- P = Stray – Injured/Sick
- Q = Stray – Roam
- R = Transport – Animal
- S = Transport – Packet
- T = Wild – Aggressive
- U = Wild – Confined
- V = Wild- Injured/Sick
- W = Wild - Roam
- X = Extra Service – Education
- Y = Extra Service – Patrol
- Z = Extra Service- Trap
- AA = Dead- Owned

Graph 2b. - Total Service Calls by Jurisdiction, Type and Sub-Type for October 2018

Key to contacts

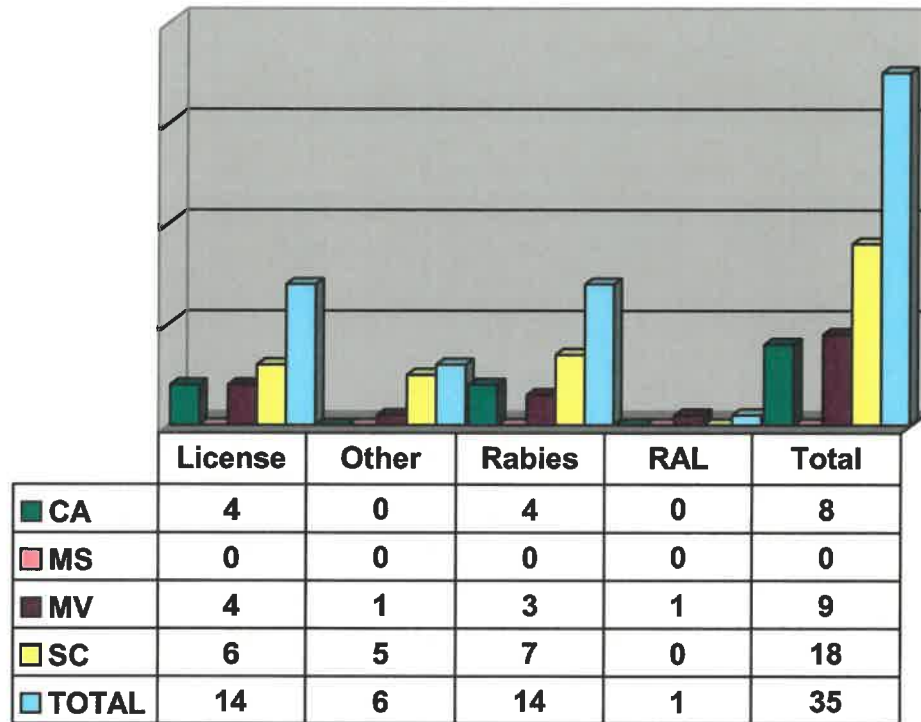


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- Q = Stray – Roam
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- V = Wild- Injured/Sick
- W = Wild - Roam
- X = Extra Service – Education
- Y = Extra Service – Patrol
- Z = Extra Service- Trap
- AA = Dead- Owned

2. Violations and Citations Issued

The following tables and graphs display the number of violations for the period and the number of citations issued. The tables display comparisons of FY 2018 and 2017.

Graph 3 – Violations – September/October 2018



Year to Date Comparison of Violations for FY 2019 and FY 2018

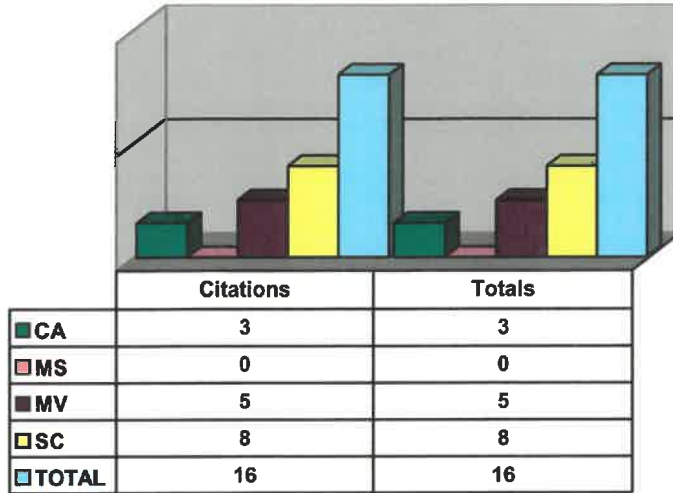
Table 3 – FY 2019

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	6	3	6	2									17
MS	0	0	0	0									0
MV	3	13	4	5									25
SC	8	9	8	10									35
TOTAL	17	25	18	17									77

Table 4 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	4	0	7	0	6	1	2	0	2	12	3	9	46
MS	0	0	0	0	0	0	0	0	0	3	0	0	3
MV	3	1	3	0	7	5	2	8	8	7	1	2	47
SC	15	11	6	5	8	7	9	4	16	31	1	19	132
TOTAL	22	12	16	5	21	13	13	12	26	53	5	30	228

Graph 4 – Citations Issued – September/October 2018



Year to Date Comparison of Citations for FY 2019 and FY 2018

Table 5 – FY 2019

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	2	2	2	1									7
MS	0	0	0	0									0
MV	2	7	2	3									14
SC	4	4	3	5									16
TOTAL	8	13	7	9									37

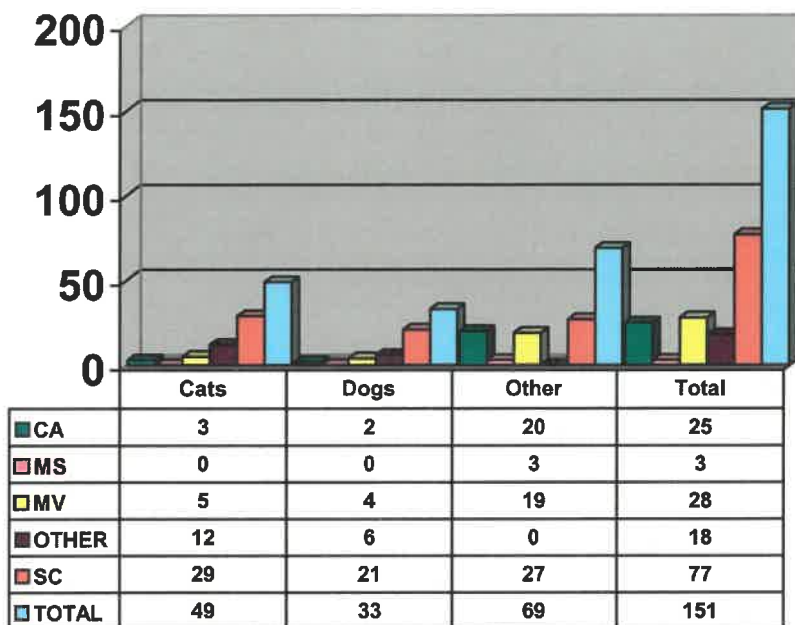
Table 6 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	1	0	2	0	2	1	2	0	1	6	2	4	21
MS	0	0	0	0	0	0	0	0	0	1	0	0	1
MV	2	1	2	0	2	2	1	1	2	2	1	2	18
SC	4	3	6	4	3	2	6	3	8	10	1	3	53
TOTAL	7	4	10	4	7	5	9	4	11	19	4	9	93

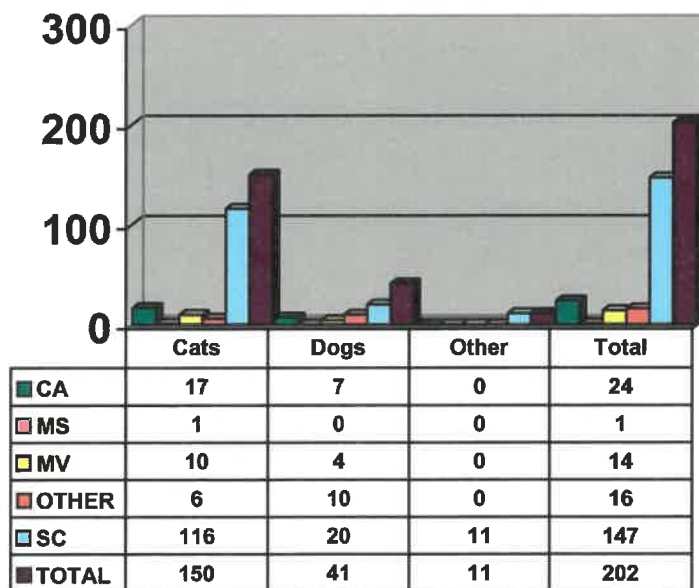
3. Animals Received at Center

Graphs 5 and 6 show the number of live animals received. Tables 7 and 8 offer a comparison of fiscal years 2019 and 2018. These figures include euthanasia service requests.

Graph 5 - Live Animals by Animal Control Officers September/October 2018



Graph 6 - Live Animals by Citizens for September/October 2018



Year to Date Comparison of Total Live Animals for FY 2019 and FY 2018

Table 7 – FY 2019

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	35	37	32	17									121
MS	0	0	3	1									4
MV	45	33	18	24									120
SC	113	145	132	92									482
OTHER	6	2	19	15									42
TOTAL	199	217	204	149									769

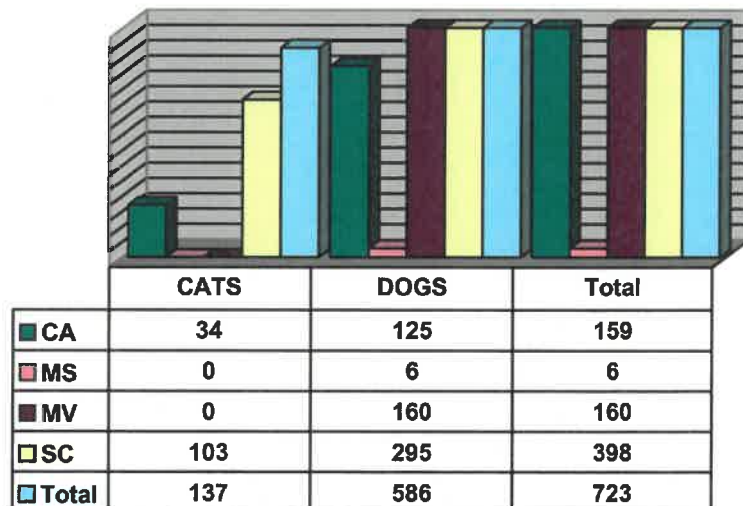
Table 8 - FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	22	21	43	23	16	14	11	16	24	46	35	18	289
MS	1	1	1	0	0	0	0	0	1	1	0	0	5
MV	38	48	40	20	13	20	13	16	20	29	46	60	363
SC	118	98	105	87	54	43	66	33	58	147	124	139	1072
OTHER	9	1	12	4	1	8	4	0	5	2	4	7	57
TOTAL	188	169	201	134	84	85	94	65	108	225	209	224	1786

4. Animals Licensed

Graph 7 shows type and number of licenses sold. Graph 8 shows total revenue from licenses sold. The tables display comparisons of FY 2019 and 2018.

Graph 7 - Total Licenses Sold for September/October 2018



Year to Date Comparison of Licenses Sold for FY 2019 and FY 2018

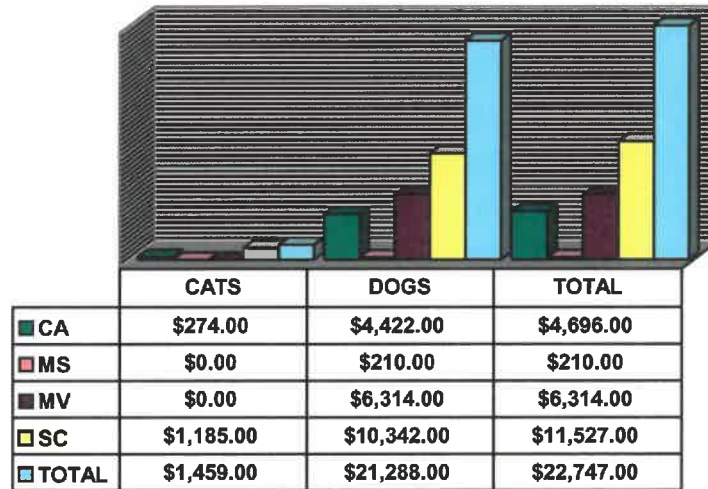
Table 9 – FY 2019

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	80	81	63	96									320
MS	5	4	2	4									15
MV	122	90	71	89									372
SC	232	209	188	210									839
TOTAL	439	384	324	399									1546

Table 10 - FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	80	96	95	74	102	70	106	78	112	94	107	76	1090
MS	5	4	7	5	4	5	8	6	9	10	2	7	76
MV	90	92	80	82	94	105	114	81	95	111	81	104	1129
SC	200	256	204	207	203	170	227	203	230	224	201	221	2552
TOTAL	375	448	386	368	403	350	455	368	446	439	391	408	4847

Graph 8 - Total Revenue from Licenses Sold for September/October 2018



Year to Date Comparison of Revenue from Licenses Sold for FY 2019 and FY 2018

Table 11 - FY 2019

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	2630	1860	1768	2928									\$9,186
MS	84	84	84	126									\$378
MV	4762	2950	2650	3664									\$14,026
SC	8361	5932	5433	6094									\$25,820
TOTAL	15837	10826	9935	12812									\$49,410

Table 12 - FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	1974	2960	2616	2058	2868	1960	2434	2146	3625	2502	2976	1952	\$30,071
MS	170	116	248	160	64	106	90	240	354	148	42	148	\$1,930
MV	3198	3208	3198	3160	3628	4212	4866	2410	3536	3610	3152	3344	\$41,522
SC	6468	7010	6180	6120	5796	5066	7642	6124	7112	6321	6315	7426	\$77,572
TOTAL	11810	13294	12242	11498	12356	11344	15032	10920	14627	12581	12485	12870	\$151,095

5. Animal Outcomes

The following tables reflect how our dogs and cats were outcomed at the center for the reporting period. The following is based on the Asilomar Accords (www.asilomaraccords.org) which were generated by animal welfare professionals as a way for agencies to accurately report a "Live Release Rate," or how many animals had favorable outcomes. It also reports and categorizes why animals were euthanized. SVACA places all "healthy" and "treatable" animals as well as many "unhealthy" animals. SVACA's Animal Care Center is "no kill" as we annually save greater than 90% of the animals received.

Table 13 – September 2018

The collection and publication of this data is sponsored by Maddie's Fund, www.maddiesfund.org

	NAME OF ORGANIZATION: Silicon Valley Animal Control Authority	Dog	Cat	Total
	DATE OF REPORT: September 2018			
A	BEGINNING SHELTER COUNT September 1, 2018	15	66	81
	INTAKE (Live Dogs & Cats Only)			
	<i>From the Public</i>			
	Healthy	5	10	15
	Treatable – Rehabilitatable	2	9	11
	Treatable – Manageable	9	24	33
	Unhealthy & Untreatable	2	76	78
B	Subtotal Intake from the Public	18	119	137
	<i>Incoming Transfers from Organizations within Target Community</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
C	Subtotal Intake from Incoming Transfers from Orgs within Target Community	0	0	0
	<i>Incoming Transfers from Organizations outside Target Community</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
D	Subtotal Intake from Incoming Transfers from Orgs outside Target Community	0	0	0
	<i>From Owners/Guardians Requesting Euthanasia</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	3	8	11
E	Subtotal Intake from Owners/Guardians Requesting Euthanasia	3	8	11
F	Total Intake [B + C + D + E]	21	127	148
G	Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	-3	-8	-11
H	ADJUSTED TOTAL INTAKE [F minus G]	18	119	137
	ADOPTIONS (only dogs and cats adopted by the public)			
	Healthy	1	8	9
	Treatable – Rehabilitatable	0	4	4

	Treatable – Manageable	4	6	10
	Unhealthy & Untreatable	1	20	21
I	TOTAL ADOPTIONS	6	38	44
	OUTGOING TRANSFERS to Organizations within Target Community			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	2	2
	Unhealthy & Untreatable	0	28	28
J	TOTAL OUTGOING TRANSFERS to Orgs within Target Community	0	30	30
	OUTGOING TRANSFERS to Organizations outside Target Community			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	1	1
	Unhealthy & Untreatable	0	1	1
K	TOTAL OUTGOING TRANSFERS to Orgs outside Target Community	0	2	2
	L1 RETURN TO OWNER/GUARDIAN	19	5	24
	L2 RETURN TO HABITAT	0	0	0
	DOGS & CATS EUTHANIZED			
M	Healthy (Includes Owner/Guardian Requested Euthanasia)	0	0	0
N	Treatable – Rehabilitatable (Includes Owner/Guardian Requested Euthanasia)	0	0	0
O	Treatable – Manageable (Includes Owner/Guardian Requested Euthanasia)	0	0	0
P	Unhealthy & Untreatable (Includes Owner/Guardian Requested Euthanasia)	3	10	13
Q	Total Euthanasia [M + N + O + P]	3	10	13
R	Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	-3	-8	-11
S	ADJUSTED TOTAL EUTHANASIA [Q minus R]	0	2	2
	T SUBTOTAL OUTCOMES [I + J + K + L + S] Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	25	77	102
U	DIED OR LOST IN SHELTER/CARE	1	1	2
V	TOTAL OUTCOMES [T + U] Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	26	78	104
W	ENDING SHELTER COUNT September 30, 2018	7	107	114

Table 14 – October 2018

The collection and publication of this data is sponsored by Maddie’s Fund, www.maddiesfund.org.

	NAME OF ORGANIZATION: Silicon Valley Animal Control Authority	Dog	Cat	Total
	DATE OF REPORT: October 2018			
A	BEGINNING SHELTER COUNT October 1, 2018	7	107	114
	INTAKE (Live Dogs & Cats Only)			
	<i>From the Public</i>			
	Healthy	6	5	11
	Treatable – Rehabilitatable	0	7	7

	Treatable – Manageable	7	10	17
	Unhealthy & Untreatable	10	33	43
B	Subtotal Intake from the Public	23	55	78
	<i>Incoming Transfers from Organizations within Target Community</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
C	Subtotal Intake from Incoming Transfers from Orgs within Target Community	0	0	0
	<i>Incoming Transfers from Organizations outside Target Community</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
D	Subtotal Intake from Incoming Transfers from Orgs outside Target Community	0	0	0
	<i>From Owners/Guardians Requesting Euthanasia</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	3	2	5
E	Subtotal Intake from Owners/Guardians Requesting Euthanasia	3	2	5
F	Total Intake [B + C + D + E]	26	57	83
G	Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	-3	-2	-5
H	ADJUSTED TOTAL INTAKE [F minus G]	23	55	78
	ADOPTIONS (only dogs and cats adopted by the public)			
	Healthy	2	4	6
	Treatable – Rehabilitatable	0	8	8
	Treatable – Manageable	2	10	12
	Unhealthy & Untreatable	0	21	21
I	TOTAL ADOPTIONS	4	43	47
	<i>OUTGOING TRANSFERS to Organizations within Target Community</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	1	1
	Treatable – Manageable	0	2	2
	Unhealthy & Untreatable	0	21	21
J	TOTAL OUTGOING TRANSFERS to Orgs within Target Community	0	24	24
	<i>OUTGOING TRANSFERS to Organizations outside Target Community</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	1	0	1
	Unhealthy & Untreatable	0	0	0
K	TOTAL OUTGOING TRANSFERS to Orgs outside Target Community	1	0	1
L1	RETURN TO OWNER/GUARDIAN	14	5	19
L2	RETURN TO HABITAT	0	0	0

	DOGS & CATS EUTHANIZED			
M	Healthy <i>(Includes Owner/Guardian Requested Euthanasia)</i>	0	0	0
N	Treatable – Rehabilitatable <i>(Includes Owner/Guardian Requested Euthanasia)</i>	0	0	0
O	Treatable – Manageable <i>(Includes Owner/Guardian Requested Euthanasia)</i>	0	0	0
P	Unhealthy & Untreatable <i>(Includes Owner/Guardian Requested Euthanasia)</i>	3	3	6
Q	Total Euthanasia [M + N + O + P]	3	3	6
R	Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	-3	-2	-5
S	ADJUSTED TOTAL EUTHANASIA [Q minus R]	0	1	1
T	SUBTOTAL OUTCOMES [I + J + K + L + S] Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	19	73	92
U	DIED OR LOST IN SHELTER/CARE	0	0	0
V	TOTAL OUTCOMES [T + U] Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	19	73	92
W	ENDING SHELTER COUNT October 31, 2018	11	85	96

**Year to Date Comparison of Total Dog and Cat Average Live Release Rate for
FY 2019 and FY 2018**

Table 15 – FY 2019

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
DOGS	93	94	100	100									96%
CATS	92	91	97	99									95%
TOTAL	93	93	98	100									95%

Table 16 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
DOGS	94	100	94	100	100	90	100	100	100	95	100	94	97%
CATS	100	90	94	94	98	95	97	96	89	95	94	96	95%
TOTAL	99	92	94	96	99	93	98	98	95	95	96	96	96%

Table 17 reflects our total overall live release rate for all animals including others such as: birds, rabbits, hamsters, etc.

**Year to Date Comparison of Total Overall Average Live Release Rate for
FY 2019 and FY 2018**

Table 17 – FY 2019

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
DOGS	93	94	100	100									96%
CATS	92	91	97	99									95%
OTHERS	100	100	100	100									100%
TOTAL	95	93	98	99									96%

Table 18 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
DOGS	94	100	94	100	100	90	100	100	100	95	100	94	97%
CATS	100	90	94	94	98	95	97	96	89	95	94	96	95%
OTHERS	100	100	100	100	100	100	100	100	100	100	100	100	100%
TOTAL	99	92	94	96	99	95	99	98	95	95	88	97	96%

Year to Date Comparison of Adoptions for FY 2019 and FY 2018

Table 19 – FY 2019

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	43	62	44	48									197

Table 20 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	54	68	38	46	29	39	24	9	13	17	48	58	443

Year to Date Comparison of Placement Partner Animals for FY 2019 and FY 2018

Table 21 – FY 2019

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	1	0	0	1									2
CATS	55	58	32	24									169
OTHER	5	8	2	0									15
TOTAL	61	66	34	25									186

Table 22 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	5	1	1	2	1	2	2	1	1	2	2	0	20
CATS	51	42	37	40	22	12	16	19	15	11	55	56	376
OTHER	6	2	5	4	0	5	8	1	8	7	3	4	53
TOTAL	62	45	43	46	23	19	26	21	24	20	60	60	449

Year to Date Comparison of Return to Owners for FY 2019 and FY 2018

Table 23 – FY 2019

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	34	30	24	19									107

Table 24 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	28	29	33	36	26	26	25	20	21	30	27	19	320

**Year to Date Comparison of All Incoming Live Dogs and Cats from Campbell
for FY 2019 and FY 2018**

Table 25 – FY 2019

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	6	12	4	4									26
CATS	25	12	17	10									64
TOTAL	31	24	21	14									90

Table 26 – FY 2019

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	2	3	4	7	9	7	6	10	7	5	5	4	69
CATS	11	20	24	11	2	8	5	4	3	13	21	12	134
TOTAL	13	23	28	18	11	15	11	14	10	18	26	16	203

**Year to Date Comparison of All Incoming Live Dogs and Cats from Monte Sereno
for FY 2018 and FY 2018**

Table 27 – FY 2019

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	0	0	0	0									0
CATS	0	0	2	0									2
TOTAL	0	0	2	0									2

Table 28 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	1	0	0	0	0	0	0	0	1	1	0	0	3
CATS	0	1	0	0	0	0	0	0	0	0	0	0	1
TOTAL	1	1	0	0	0	0	0	0	1	1	0	0	4

**Year to Date Comparison of All Incoming Live Dogs and Cats from Mountain View
for FY 2019 and FY 2018**

Table 29 – FY 2019

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	5	3	4	9									21
CATS	22	18	1	8									49
TOTAL	27	21	5	17									70

Table 30 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	5	1	3	5	3	3	0	3	4	6	4	9	46
CATS	19	23	24	3	5	4	4	2	4	5	27	10	130
TOTAL	24	24	27	8	8	7	4	5	8	11	31	19	176

**Year to Date Comparison of All Incoming Live Dogs and Cats from Santa Clara
for FY 2019 and FY 2018**

Table 31 – FY 2019

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	13	20	14	18									65
CATS	79	86	102	50									317
TOTAL	92	106	116	68									382

Table 32 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	22	13	19	21	17	19	23	10	12	25	18	11	210
CATS	83	52	65	46	34	11	31	13	34	61	84	70	584
TOTAL	105	65	84	67	51	30	54	23	46	86	102	81	794

**Year to Date Comparison of Number of Animals Spayed/Neutered in Public Clinic for
FY 2019 and FY 2018**

Table 33 – FY 2019

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	30	38	38	32									138
CATS	14	16	28	30									88
TOTAL	44	54	66	62									226

Table 34 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	27	35	25	19	40	28	23	39	52	49	23	29	389
CATS	27	53	41	36	45	29	24	29	21	22	35	34	396
TOTAL	54	88	66	55	85	57	47	68	73	71	58	63	785

ANIMAL CARE CENTER ACCOMPLISHMENTS AND HIGHLIGHTS

OUTREACH

- Fundraising efforts
 - Pour for Paws was held on September 21 at Steins Beer Garden in Mountain View and \$25,400 was raised which included an online auction in addition to ticket sales, raffle donations, silent and live auctions at the event itself. This amount will be split between SVACA and Friends of SVACA, who co-sponsored the event.
- Volunteers
 - During September and October, two orientations were held and 48 new volunteers were recruited.
- Outreach
 - SVACA participated at the Mountain View Art and Wine Festival on September 8 and 9.
 - We hosted a special session of Kiddies 2 Kitties for St. Stephen Lutheran School on September 13 and did a short presentation on the shelter for them.

- SVACA participated at the Santa Clara Art and Wine Festival on September 15 and 16.
- Friends of SVACA were at the Bay Area Pet Expo on September 8.
- SVACA tabled at Monte Sereno's annual City Picnic on September 8.
- Friends participated at Bark in the Park on September 15.
- We hosted a Blue Jeans corporate volunteer event on September 28.
- Our outreach team participated at the NetApp Safety and Security Fair in Sunnyvale on October 4.
- We hosted Ernst & Young on October 5 for a corporate volunteer event.
- SVACA participated at Campbell's Oktoberfest on October 20 and 21.



Pour for Paws 2018 was a huge success!



Smooch Booth at Pour for Paws!



Ernst and Young employees had a fun time socializing animals!



Mountain View Art and Wine Festival – shown is a woman who met and adopted this furry friend!



Santa Clara Art and Wine was equally crowded and resulted in adoptions!



Campbell's Oktoberfest 2018!

- Marketing
 - With \$500 in donated Facebook ad credits, we were able to reach a wider audience in efforts to promote Pour for Paws.
 - We designed five new sandwich boards, paid for courtesy of Friends of SVACA to help promote adoptions.
 - We purchased two new promo giveaway products, cat-shaped pens and collapsible water bowls with our logo, courtesy of Friends of SVACA.



New sandwich boards

- Media
 - The Santa Clara Insider published an ad for Pour for Paws, an article on the It's Reading Cats and Dogs read-a-thon, an article on keeping pets safe during the holidays and an article on adding a new pet to your family.

SHELTER TEAM

- The following are a sampling of adoption cases that highlight the good work that staff does in an effort to find lifelong homes for all of our animal guests.
 - Cadence was found in an industrial area where there are mostly feral cats, but she was quite friendly. Due to her senior age and where she was found, it was very possible she was abandoned. With the weather staying warm late this year, we already had most of our adoption rooms filled with young kittens. It can be challenging to find a home for a senior cat especially during kitten season. One of SVACA's medical volunteers and foster moms who had met Cadence couldn't stop thinking about her. She returned from an overseas trip and was delighted to see that Cadence was still available and adopted her right away! The staff gets to hear regular updates about Miss Cadence, now known as Pumpkin and judging by the photos she looks extremely happy and content in her forever home!



Bye, sweet girl!

- It's a very rare occurrence that someone finds a stray hamster, but it does happen. This little gal was found in the parking lot of an apartment complex in Santa Clara, certainly not a safe area for any pet, especially a tiny hamster. Typical hamster life spans are not usually more than three or four years, and we estimated this one to be at least two. Mochi was more like a dog than a hamster and quickly earned a reputation among the staff for being very affectionate and sweet. A couple of staff members offered to adopt her so she had her new forever home quickly – highly unusual for a hamster. The staff member that adopted her says that she and her Golden Retriever get along like sisters and Mochi has no fear about sharing her life and love with a large, energetic dog!



See ya, Mochi!

- Timmy and Sophie arrived as strays found together. Sophie was very shy while Timmy was scared and guarded. Timmy and Sophie both had a lot of hair loss, dental issues, and overgrown nails. Their depressed body language told us all we needed to know. No one came looking for them so they were altered and after they healed, were sent for a spa day where they received special attention with baths and a brush/blowout. With grooming and care, and lots of socialization, both Timmy and Sophie transformed for the better. They both began to blossom and became playful and affectionate for senior dogs which told us they were finally comfortable and happy! It was so rewarding for staff and volunteers to witness their transformation. The best news is they were each adopted into their loving forever homes – just three days apart!



Enjoy your happily ever after! You both deserve it!

MEDICAL TEAM

- The following are a sampling of the good work that our medical team does day-in and out as we attempt to make sick and injured animals healthy so they can be adopted, released to a placement partner, or returned to their owner.
 - Mars and his brother Chance arrived with a severe upper respiratory infection which not only caused nasal and ocular discharge but resulted in ulcerations on their eyes. As they cleared the infection, they were assessed at Animal Eye Specialists where Dr. Burling gave us the great news that Mars' eyes were visual and healing well though he would likely always have some scarring. Her news for Chance was not as uplifting as his left eye needed to be removed. One of our veterinarians removed it and after about a week of healing both Chance and Mars went into our adoption gallery. They are playful little ones and can't wait to find their forever families!



Chance and Mars are ready for their forever homes!

- In early October, a young German shepherd was injured most likely by being hit by a vehicle on Shoreline Boulevard in Mountain View. One of SVACA's ACOs responded and took him to United Veterinary where he was assessed and treated. He was later transported to SVACA where one of our veterinarians

developed a treatment plan. Thankfully, his injuries were treatable and his stay with us was marked with gentle rehabilitation and kennel rest; over that time he blossomed into a goofy and rambunctious puppy. After four weeks, he was healthy enough for surgery, processed for adoption and ready to meet his forever family!



You're a trooper, Asher!

FIELD SERVICES TEAM

- In Mountain View, near the Shoreline dog park, Officer Truong responded to a report of an injured Red-tailed hawk. The concerned citizen who spotted the injured hawk told SVACA dispatchers that the hawk had an injured wing and had been in roughly the same spot since the day before. Officer Truong was able to snap this picture of the magnificent hawk before carefully capturing and transferring it to the Wildlife Center of Silicon Valley.



- In Campbell, Officer Tucker had conducted a "Project Reunite" which involves outreach where an animal was found. In this instance, nobody had ever seen the dog before. Officer Tucker shared flyers with some of the residents in the area. A few days later, SVACA received a phone call from the dog owner who stated that they saw the flyer and the dog in the picture was their missing dog, Ozzy. He was reunited with his family a few hours later.



- In October, our newest rescue vehicle was put into service! All of the animals featured on the vehicle are SVACA adoption alumni.

