

**SILICON VALLEY  
ANIMAL CONTROL AUTHORITY**

**AGENDA ITEM**

**Department Statistics**

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**RECOMMENDED MOTION**

That the statistics of SVACA activity be received and filed.

**DOCUMENT ATTACHED**

- Services Report- January 2019



## SERVICES REPORT – January 2019

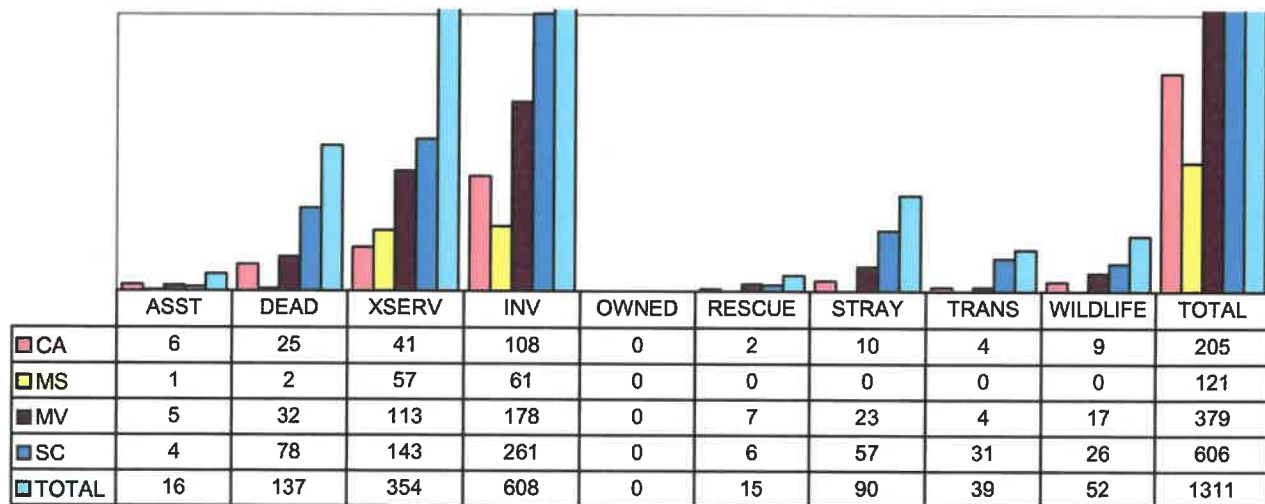
### Introduction

This report provides graphs, tables and explanatory narratives covering five categories of information: field service calls, violations and citations issued, animals impounded, animals licensed, and animal outcomes. SVACA's fiscal year is July 1 – June 30.

### 1. Field Service Calls

Graph 1 is total service calls by Jurisdiction and Type and Graph 2a and 2b show the Sub-Types. Tables 1 and 2 are a comparison of fiscal years 2018-19 and 2017-18.

**Graph 1 - Total Service Calls by Jurisdiction and Type for November/December FY 2018-19**



ASST = ASSISTANCE      XSERV = EXTRA SERVICE CALL      INV = INVESTIGATIONS      TRANS = TRANSPORT

### Year to Date Comparison of Service Calls for FY 2018-19 and FY 2017-18

**Table 1 - FY 2018-19**

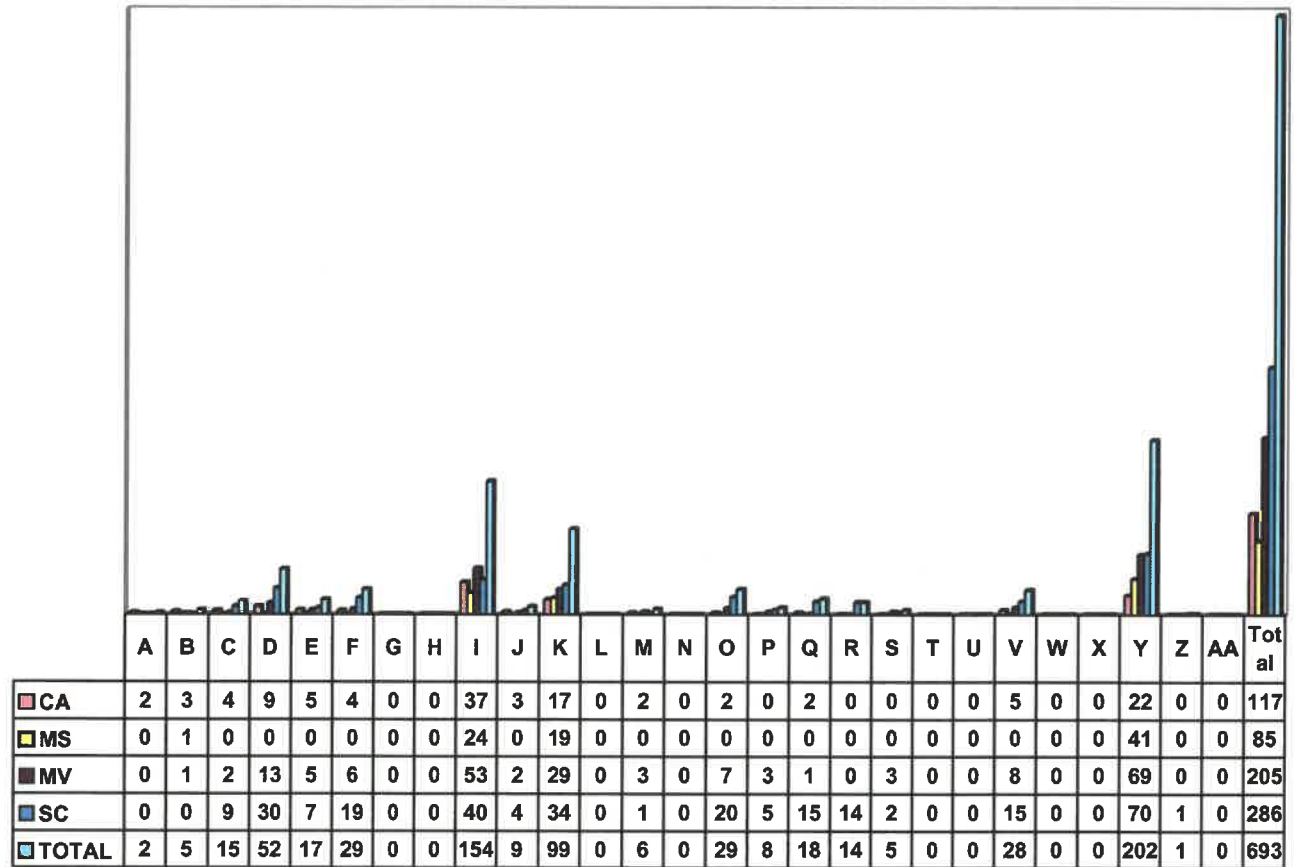
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	114	94	91	116	117	88							620
MS	27	18	19	37	85	36							222
MV	191	206	158	229	205	174							1163
SC	290	317	259	304	286	320							1776
TOTAL	622	635	527	686	693	618							3781

**Table 2 - FY 2017-18**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	78	127	123	91	94	84	110	151	166	126	128	108	1386
MS	3	4	3	5	17	12	22	41	13	4	7	16	147
MV	174	193	179	215	215	186	156	181	179	177	141	183	2179
SC	288	327	289	250	216	262	283	277	272	298	323	290	3375
TOTAL	543	651	594	561	542	544	571	650	630	605	599	597	7087

**Graph 2a. - Total Service Calls by Jurisdiction, Type and Sub-Type for November 2018**

Key to contacts

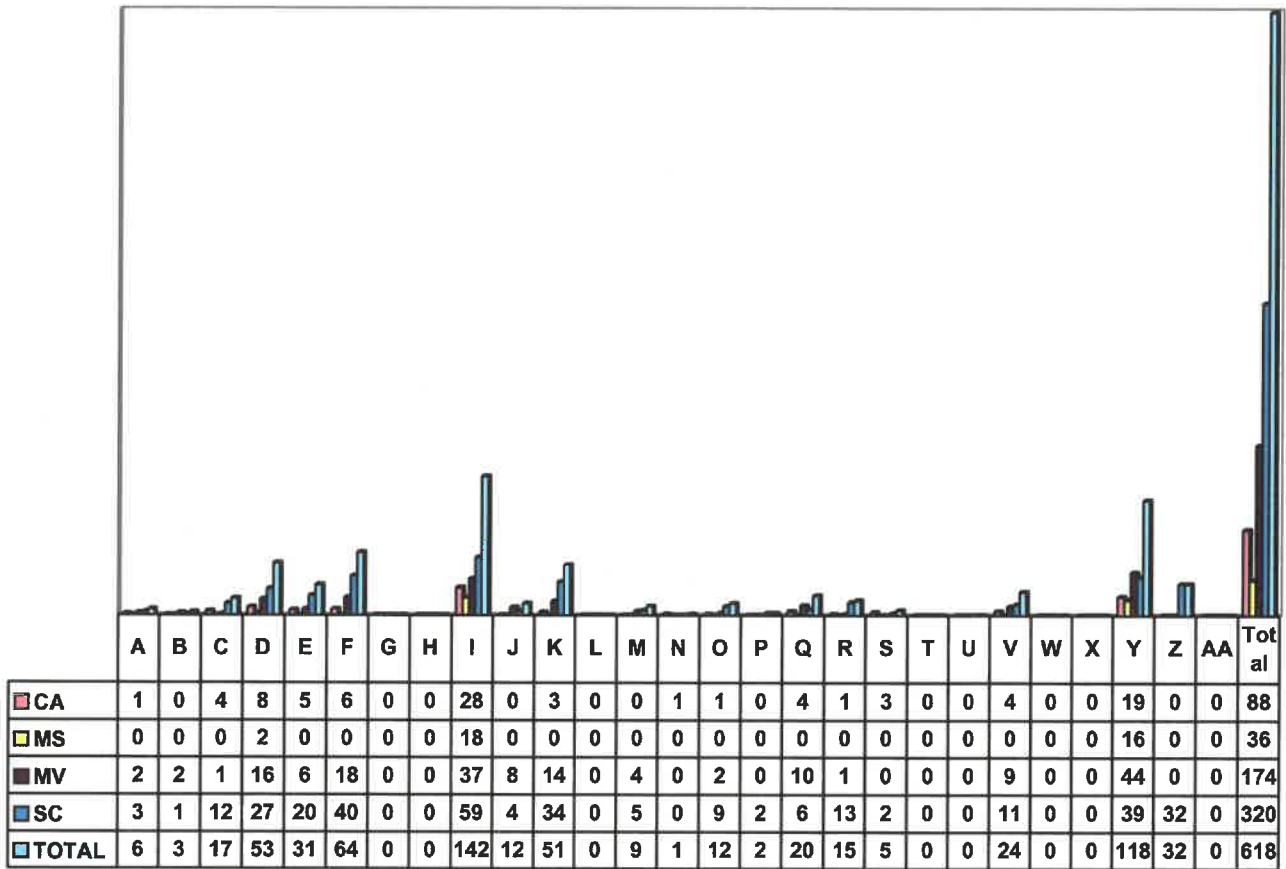


A = Assistance – ACO  
 B = Assistance – Police  
 C = Dead – Domestic  
 D = Dead – Wild  
 E = Investigation – Bite  
 F = Investigation – Bite Follow-up  
 G = Investigation – Dangerous Dog  
 H = Investigation- Facilities  
 I = Investigation – Follow-up  
 J = Investigation – Humane  
 K = Investigation – Municipal Code  
 L = Owned- Animal  
 M = Rescue – Animal

N = Stray – Aggressive  
 O = Stray – Confined  
 P = Stray – Injured/Sick  
 Q = Stray – Roam  
 R = Transport – Animal  
 S = Transport – Packet  
 T = Wild – Aggressive  
 U = Wild – Confined  
 V = Wild- Injured/Sick  
 W = Wild - Roam  
 X = Extra Service – Education  
 Y = Extra Service – Patrol  
 Z = Extra Service- Trap  
 AA = Dead- Owned

**Graph 2b. - Total Service Calls by Jurisdiction, Type and Sub-Type for December 2018**

Key to contacts



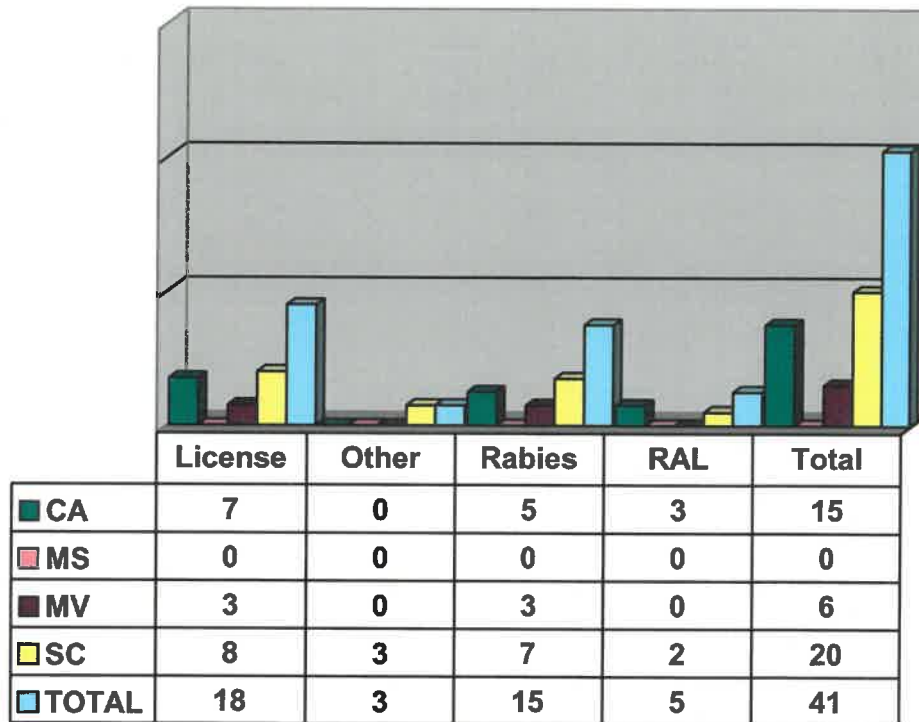
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- W = Wild - Roam
- X = Extra Service – Education
- Y = Extra Service – Patrol
- Z = Extra Service- Trap
- AA = Dead- Owned

## 2. Violations and Citations Issued

The following tables and graphs display the number of violations for the period and the number of citations issued. The tables display comparisons of FY 2018-19 and 2017-18.

**Graph 3 – Violations – November/December 2018**



**Year to Date Comparison of Violations for FY 2018-19 and FY 2017-18**

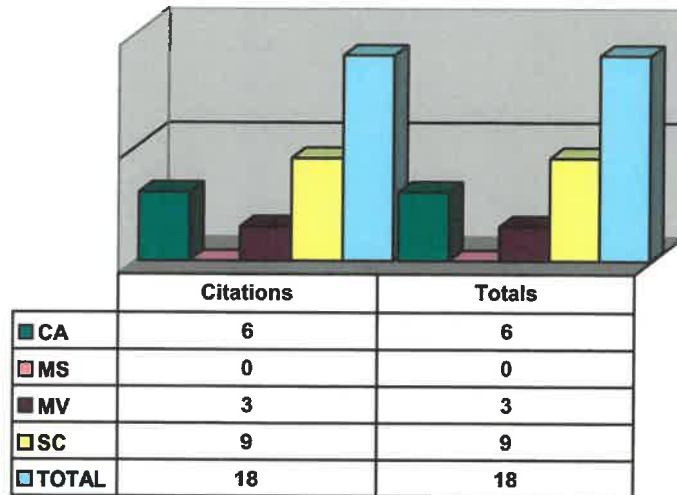
**Table 3 – FY 2018-19**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	6	3	6	2	7	8							32
MS	0	0	0	0	0	0							0
MV	3	13	4	5	4	2							31
SC	8	9	8	10	3	17							55
TOTAL	17	25	18	17	14	27							118

**Table 4 – FY 2017-18**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	4	0	7	0	6	1	2	0	2	12	3	9	46
MS	0	0	0	0	0	0	0	0	0	3	0	0	3
MV	3	1	3	0	7	5	2	8	8	7	1	2	47
SC	15	11	6	5	8	7	9	4	16	31	1	19	132
TOTAL	22	12	16	5	21	13	13	12	26	53	5	30	228

**Graph 4 – Citations Issued – November/December 2018**



**Year to Date Comparison of Citations for FY 2018-19 and FY 2017-18**

**Table 5 – FY 2018-19**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	2	2	2	1	3	3							13
MS	0	0	0	0	0	0							0
MV	2	7	2	3	2	1							17
SC	4	4	3	5	2	7							25
TOTAL	8	13	7	9	7	11							55

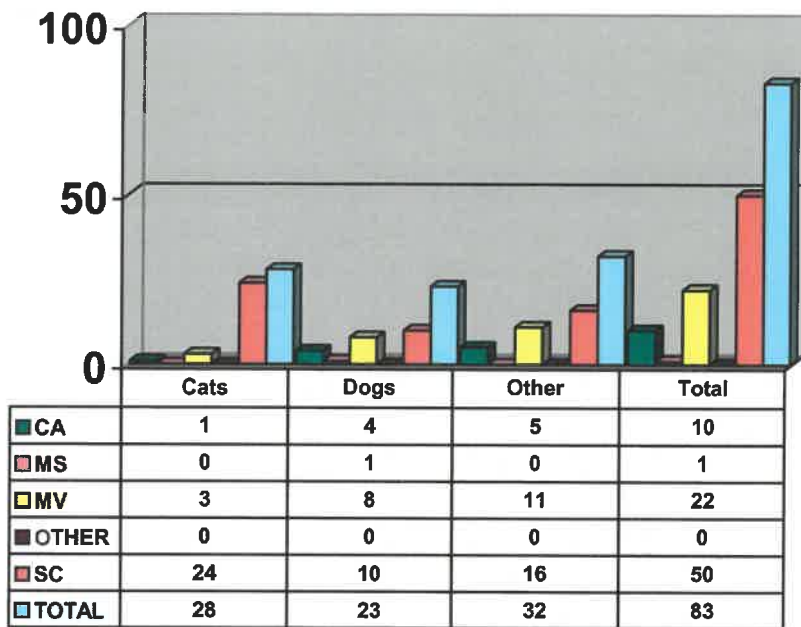
**Table 6 – FY 2017-18**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	1	0	2	0	2	1	2	0	1	6	2	4	21
MS	0	0	0	0	0	0	0	0	0	1	0	0	1
MV	2	1	2	0	2	2	1	1	2	2	1	2	18
SC	4	3	6	4	3	2	6	3	8	10	1	3	53
TOTAL	7	4	10	4	7	5	9	4	11	19	4	9	93

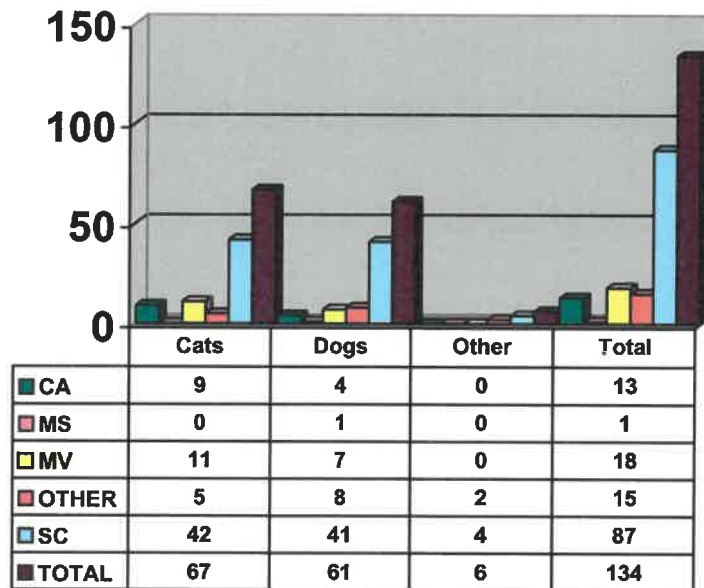
### 3. Animals Received at Center

Graphs 5 and 6 show the number of live animals received. Tables 7 and 8 offer a comparison of fiscal years 2018-19 and 2017-18. These figures include euthanasia service requests.

**Graph 5 - Live Animals by Animal Control Officers November/December 2018**



**Graph 6 - Live Animals by Citizens for November/December 2018**



**Year to Date Comparison of Total Live Animals for FY 2018-19 and FY 2017-18**

**Table 7 – FY 2018-19**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	35	37	32	17	12	11							144
MS	0	0	3	1	1	1							6
MV	45	33	18	24	23	17							160
SC	113	145	132	92	90	47							619
OTHER	6	2	19	15	6	9							57
<b>TOTAL</b>	<b>199</b>	<b>217</b>	<b>204</b>	<b>149</b>	<b>132</b>	<b>85</b>							<b>986</b>

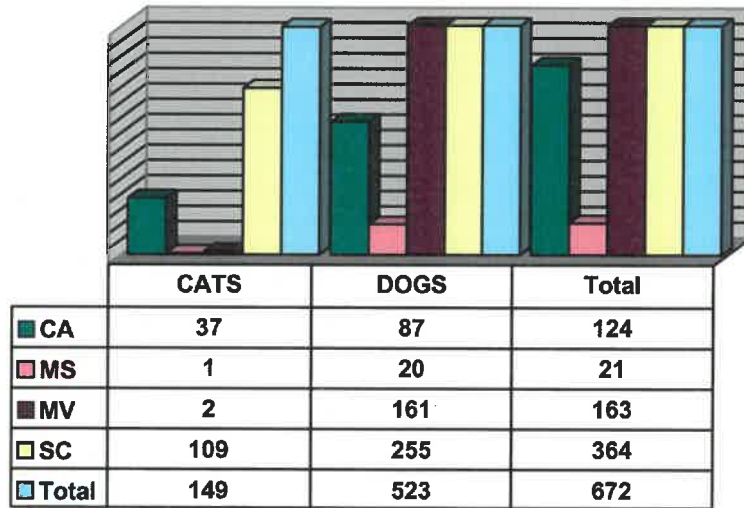
**Table 8 - FY 2017-18**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	22	21	43	23	16	14	11	16	24	46	35	18	289
MS	1	1	1	0	0	0	0	0	1	1	0	0	5
MV	38	48	40	20	13	20	13	16	20	29	46	60	363
SC	118	98	105	87	54	43	66	33	58	147	124	139	1072
OTHER	9	1	12	4	1	8	4	0	5	2	4	7	57
<b>TOTAL</b>	<b>188</b>	<b>169</b>	<b>201</b>	<b>134</b>	<b>84</b>	<b>85</b>	<b>94</b>	<b>65</b>	<b>108</b>	<b>225</b>	<b>209</b>	<b>224</b>	<b>1786</b>

**4. Animals Licensed**

Graph 7 shows type and number of licenses sold. Graph 8 shows total revenue from licenses sold. The tables display comparisons of FY 2018-19 and 2017-18.

**Graph 7 - Total Licenses Sold for November/December 2018**





**Year to Date Comparison of Licenses Sold for FY 2018-19 and FY 2017-18**

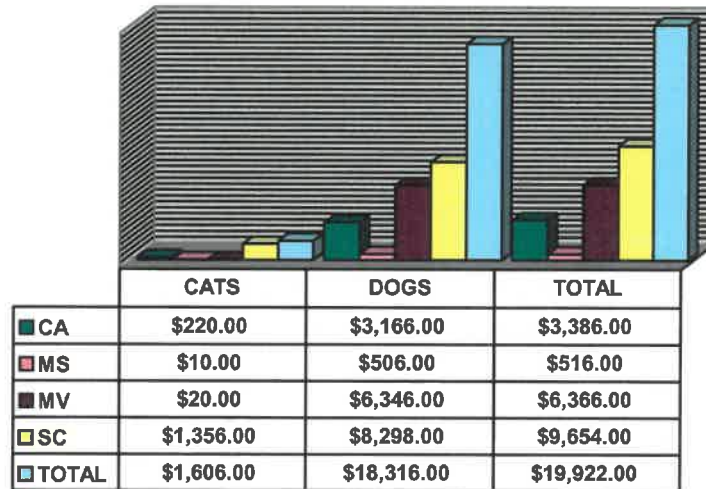
**Table 9 – FY 2018-19**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	80	81	63	96	67	57							444
MS	5	4	2	4	11	10							36
MV	122	90	71	89	86	77							535
SC	232	209	188	210	185	179							1203
<b>TOTAL</b>	<b>439</b>	<b>384</b>	<b>324</b>	<b>399</b>	<b>349</b>	<b>323</b>							<b>2218</b>

**Table 10 - FY 2017-18**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	80	96	95	74	102	70	106	78	112	94	107	76	1090
MS	5	4	7	5	4	5	8	6	9	10	2	7	76
MV	90	92	80	82	94	105	114	81	95	111	81	104	1129
SC	200	256	204	207	203	170	227	203	230	224	201	221	2552
<b>TOTAL</b>	<b>375</b>	<b>448</b>	<b>386</b>	<b>368</b>	<b>403</b>	<b>350</b>	<b>455</b>	<b>368</b>	<b>446</b>	<b>439</b>	<b>391</b>	<b>408</b>	<b>4847</b>

**Graph 8 - Total Revenue from Licenses Sold for November/December 2018**



**Year to Date Comparison of Revenue from Licenses Sold for FY 2018-19 and FY 2017-18**

**Table 11 - FY 2018-19**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	2630	1860	1768	2928	1814	1572							\$12,572
MS	84	84	84	126	246	270							\$894
MV	4762	2950	2650	3664	3100	3266							\$20,392
SC	8361	5932	5433	6094	4906	4748							\$35,474
<b>TOTAL</b>	<b>15837</b>	<b>10826</b>	<b>9935</b>	<b>12812</b>	<b>10066</b>	<b>9856</b>							<b>\$69,332</b>

**Table 12 - FY 2017-18**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	1974	2960	2616	2058	2868	1960	2434	2146	3625	2502	2976	1952	\$30,071
MS	170	116	248	160	64	106	90	240	354	148	42	148	\$1,930
MV	3198	3208	3198	3160	3628	4212	4866	2410	3536	3610	3152	3344	\$41,522
SC	6468	7010	6180	6120	5796	5066	7642	6124	7112	6321	6315	7426	\$77,572
<b>TOTAL</b>	<b>11810</b>	<b>13294</b>	<b>12242</b>	<b>11498</b>	<b>12356</b>	<b>11344</b>	<b>15032</b>	<b>10920</b>	<b>14627</b>	<b>12581</b>	<b>12485</b>	<b>12870</b>	<b>\$151,095</b>

## 5. Animal Outcomes

The following tables reflect how our dogs and cats were outcomed at the center for the reporting period. The following is based on the Asilomar Accords ([www.asilomaraccords.org](http://www.asilomaraccords.org)) which were generated by animal welfare professionals as a way for agencies to accurately report a "Live Release Rate," or how many animals had favorable outcomes. It also reports and categorizes why animals were euthanized. SVACA places all "healthy" and "treatable" animals as well as many "unhealthy" animals. SVACA's Animal Care Center is "no kill" as we annually save greater than 90% of animals received.

**Table 13 – November 2018**

The collection and publication of this data is sponsored by Maddie's Fund, [www.maddiesfund.org](http://www.maddiesfund.org)

	NAME OF ORGANIZATION: Silicon Valley Animal Control Authority	Dog	Cat	Total
	DATE OF REPORT: November 2018			
<b>A</b>	<b>BEGINNING SHELTER COUNT November 1, 2018</b>	<b>11</b>	<b>85</b>	<b>96</b>
	<b>INTAKE (Live Dogs &amp; Cats Only)</b>			
	<i>From the Public</i>			
	Healthy	19	5	24
	Treatable – Rehabilitatable	1	4	5
	Treatable – Manageable	9	14	23
	Unhealthy & Untreatable	7	39	46
<b>B</b>	<b>Subtotal Intake from the Public</b>	<b>36</b>	<b>62</b>	<b>98</b>
	<i>Incoming Transfers from Organizations within Target Community</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
<b>C</b>	<b>Subtotal Intake from Incoming Transfers from Orgs within Target Community</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<i>Incoming Transfers from Organizations outside Target Community</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
<b>D</b>	<b>Subtotal Intake from Incoming Transfers from Orgs outside Target Community</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<i>From Owners/Guardians Requesting Euthanasia</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	5	2	7
<b>E</b>	<b>Subtotal Intake from Owners/Guardians Requesting Euthanasia</b>	<b>5</b>	<b>2</b>	<b>7</b>
<b>F</b>	<b>Total Intake [B + C + D + E]</b>	<b>41</b>	<b>64</b>	<b>105</b>
<b>G</b>	<b>Owner/Guardian Requested Euthanasia (Unhealthy &amp; Untreatable Only)</b>	<b>-5</b>	<b>-2</b>	<b>-7</b>
<b>H</b>	<b>ADJUSTED TOTAL INTAKE [F minus G]</b>	<b>36</b>	<b>62</b>	<b>98</b>
	<b>ADOPTIONS (only dogs and cats adopted by the public)</b>			
	Healthy	6	6	12
	Treatable – Rehabilitatable	0	3	3
	Treatable – Manageable	4	5	9

	Unhealthy & Untreatable	4	24	28
<b>I</b>	<b>TOTAL ADOPTIONS</b>	<b>14</b>	<b>38</b>	<b>52</b>
	<b>OUTGOING TRANSFERS to Organizations within Target Community</b>			
	Healthy	1	0	1
	Treatable – Rehabilitatable	0	1	1
	Treatable – Manageable	0	7	7
	Unhealthy & Untreatable	0	13	13
<b>J</b>	<b>TOTAL OUTGOING TRANSFERS to Orgs within Target Community</b>	<b>1</b>	<b>21</b>	<b>22</b>
	<b>OUTGOING TRANSFERS to Organizations outside Target Community</b>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	1	0	1
	Unhealthy & Untreatable	0	0	0
<b>K</b>	<b>TOTAL OUTGOING TRANSFERS to Orgs outside Target Community</b>	<b>1</b>	<b>0</b>	<b>1</b>
<b>L1</b>	<b>RETURN TO OWNER/GUARDIAN</b>	<b>19</b>	<b>4</b>	<b>23</b>
<b>L2</b>	<b>RETURN TO HABITAT</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<b>DOGS &amp; CATS EUTHANIZED</b>			
<b>M</b>	Healthy (Includes Owner/Guardian Requested Euthanasia)	0	0	0
<b>N</b>	Treatable – Rehabilitatable (Includes Owner/Guardian Requested Euthanasia)	0	0	0
<b>O</b>	Treatable – Manageable (Includes Owner/Guardian Requested Euthanasia)	0	0	0
<b>P</b>	Unhealthy & Untreatable (Includes Owner/Guardian Requested Euthanasia)	7	12	19
<b>Q</b>	<b>Total Euthanasia [M + N + O + P]</b>	<b>7</b>	<b>12</b>	<b>19</b>
<b>R</b>	Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	-5	-2	-7
<b>S</b>	<b>ADJUSTED TOTAL EUTHANASIA [Q minus R]</b>	<b>2</b>	<b>10</b>	<b>12</b>
<b>T</b>	<b>SUBTOTAL OUTCOMES [I + J + K + L + S] Excludes Owner/Guardian Requested Euthanasia (Unhealthy &amp; Untreatable Only)</b>	<b>37</b>	<b>73</b>	<b>110</b>
<b>U</b>	<b>DIED OR LOST IN SHELTER/CARE</b>	<b>0</b>	<b>1</b>	<b>1</b>
<b>V</b>	<b>TOTAL OUTCOMES [T + U] Excludes Owner/Guardian Requested Euthanasia (Unhealthy &amp; Untreatable Only)</b>	<b>37</b>	<b>74</b>	<b>111</b>
<b>W</b>	<b>ENDING SHELTER COUNT November 30, 2018</b>	<b>10</b>	<b>73</b>	<b>83</b>

**Table 14 – December 2018**

The collection and publication of this data is sponsored by Maddie's Fund, [www.maddiesfund.org](http://www.maddiesfund.org).

	<b>NAME OF ORGANIZATION: Silicon Valley Animal Control Authority</b>	<b>Dog</b>	<b>Cat</b>	<b>Total</b>
	<b>DATE OF REPORT: December 2018</b>			
<b>A</b>	<b>BEGINNING SHELTER COUNT December 1, 2018</b>	<b>10</b>	<b>73</b>	<b>83</b>
	<b>INTAKE (Live Dogs &amp; Cats Only)</b>			
	<i>From the Public</i>			
	Healthy	8	3	11
	Treatable – Rehabilitatable	2	2	4
	Treatable – Manageable	10	3	13

	Unhealthy & Untreatable	3	10	13
<b>B</b>	<b>Subtotal Intake from the Public</b>	<b>23</b>	<b>18</b>	<b>41</b>
	<i>Incoming Transfers from Organizations within Target Community</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
<b>C</b>	<b>Subtotal Intake from Incoming Transfers from Orgs within Target Community</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<i>Incoming Transfers from Organizations outside Target Community</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
<b>D</b>	<b>Subtotal Intake from Incoming Transfers from Orgs outside Target Community</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<i>From Owners/Guardians Requesting Euthanasia</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	9	3	12
<b>E</b>	<b>Subtotal Intake from Owners/Guardians Requesting Euthanasia</b>	<b>9</b>	<b>3</b>	<b>12</b>
<b>F</b>	<b>Total Intake [B + C + D + E]</b>	<b>32</b>	<b>21</b>	<b>53</b>
<b>G</b>	<b>Owner/Guardian Requested Euthanasia (Unhealthy &amp; Untreatable Only)</b>	<b>-9</b>	<b>-3</b>	<b>-12</b>
<b>H</b>	<b>ADJUSTED TOTAL INTAKE [F minus G]</b>	<b>23</b>	<b>18</b>	<b>41</b>
	<b>ADOPTIONS (only dogs and cats adopted by the public)</b>			
	Healthy	1	3	4
	Treatable – Rehabilitatable	2	2	4
	Treatable – Manageable	5	17	22
	Unhealthy & Untreatable	0	24	24
<b>I</b>	<b>TOTAL ADOPTIONS</b>	<b>8</b>	<b>46</b>	<b>54</b>
	<b>OUTGOING TRANSFERS to Organizations within Target Community</b>			
	Healthy	1	0	1
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	14	14
<b>J</b>	<b>TOTAL OUTGOING TRANSFERS to Orgs within Target Community</b>	<b>1</b>	<b>14</b>	<b>15</b>
	<b>OUTGOING TRANSFERS to Organizations outside Target Community</b>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
<b>K</b>	<b>TOTAL OUTGOING TRANSFERS to Orgs outside Target Community</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>L1</b>	<b>RETURN TO OWNER/GUARDIAN</b>	<b>15</b>	<b>1</b>	<b>16</b>
<b>L2</b>	<b>RETURN TO HABITAT</b>	<b>0</b>	<b>0</b>	<b>0</b>

<b>DOGS &amp; CATS EUTHANIZED</b>				
<b>M</b>	Healthy <i>(Includes Owner/Guardian Requested Euthanasia)</i>	0	0	0
<b>N</b>	Treatable – Rehabilitatable <i>(Includes Owner/Guardian Requested Euthanasia)</i>	0	0	0
<b>O</b>	Treatable – Manageable <i>(Includes Owner/Guardian Requested Euthanasia)</i>	0	0	0
<b>P</b>	Unhealthy & Untreatable <i>(Includes Owner/Guardian Requested Euthanasia)</i>	11	6	17
<b>Q</b>	<b>Total Euthanasia</b> [M + N + O + P]	11	6	17
<b>R</b>	Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	-9	-4	-13
<b>S</b>	<b>ADJUSTED TOTAL EUTHANASIA</b> [Q minus R]	2	2	4
<b>T</b>	<b>SUBTOTAL OUTCOMES</b> [I + J + K + L + S] <i>Excludes Owner/Guardian Requested Euthanasia (Unhealthy &amp; Untreatable Only)</i>	26	63	89
<b>U</b>	<b>DIED OR LOST IN SHELTER/CARE</b>	1	0	1
<b>V</b>	<b>TOTAL OUTCOMES</b> [T + U] <i>Excludes Owner/Guardian Requested Euthanasia (Unhealthy &amp; Untreatable Only)</i>	27	63	90
<b>W</b>	<b>ENDING SHELTER COUNT December 31, 2018</b>	6	27	33

**Year to Date Comparison of Total Dog and Cat Average Live Release Rate for  
FY 2018-19 and FY 2017-18**

**Table 15 – FY 2018-19**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
<b>DOGS</b>	93	94	100	100	95	92							95%
<b>CATS</b>	92	91	97	99	86	97							94%
<b>TOTAL</b>	93	93	98	100	89	95							94%

**Table 16 – FY 2017-18**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
<b>DOGS</b>	94	100	94	100	100	90	100	100	100	95	100	94	97%
<b>CATS</b>	100	90	94	94	98	95	97	96	89	95	94	96	95%
<b>TOTAL</b>	99	92	94	96	99	93	98	98	95	95	96	96	96%

Table 17 reflects our total overall live release rate for all animals including others such as: birds, rabbits, hamsters, etc.

**Year to Date Comparison of Total Overall Average Live Release Rate for  
FY 2018-19 and FY 2017-18**

**Table 17 – FY 2018-19**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
<b>DOGS</b>	93	94	100	100	95	92							95%
<b>CATS</b>	92	91	97	99	86	97							94%
<b>OTHERS</b>	100	100	100	100	100	100							100%
<b>TOTAL</b>	95	93	98	99	90	95							95%

**Table 18 – FY 2017-18**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
DOGS	94	100	94	100	100	90	100	100	100	95	100	94	97%
CATS	100	90	94	94	98	95	97	96	89	95	94	96	95%
OTHERS	100	100	100	100	100	100	100	100	100	100	100	100	100%
TOTAL	99	92	94	96	99	95	99	98	95	95	88	97	96%

**Year to Date Comparison of Adoptions for FY 2018-19 and FY 2017-18**

**Table 19 – FY 2018-19**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	43	62	44	48	52	56							305

**Table 20 – FY 2017-18**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	54	68	38	46	29	39	24	9	13	17	48	58	443

**Year to Date Comparison of Placement Partner Animals for FY 2018-19 and FY 2017-18**

**Table 21 – FY 2018-19**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	1	0	0	1	2	1							5
CATS	55	58	32	24	21	14							204
OTHER	5	8	2	0	6	1							22
TOTAL	61	66	34	25	29	16							231

**Table 22 – FY 2017-18**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	5	1	1	2	1	2	2	1	1	2	2	0	20
CATS	51	42	37	40	22	12	16	19	15	11	55	56	376
OTHER	6	2	5	4	0	5	8	1	8	7	3	4	53
TOTAL	62	45	43	46	23	19	26	21	24	20	60	60	449

**Year to Date Comparison of Return to Owners for FY 2018-19 and FY 2017-18**

**Table 23 – FY 2018-19**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	34	30	24	19	24	16							147

**Table 24 – FY 2017-18**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	28	29	33	36	26	26	25	20	21	30	27	19	320

**Year to Date Comparison of All Incoming Live Dogs and Cats from Campbell  
for FY 2018-19 and FY 2017-18**

**Table 25 – FY 2018-19**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	6	12	4	4	3	5							34
<b>CATS</b>	25	12	17	10	4	8							76
<b>TOTAL</b>	31	24	21	14	7	13							110

**Table 26 – FY 2017-18**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	2	3	4	7	9	7	6	10	7	5	5	4	69
<b>CATS</b>	11	20	24	11	2	8	5	4	3	13	21	12	134
<b>TOTAL</b>	13	23	28	18	11	15	11	14	10	18	26	16	203

**Year to Date Comparison of All Incoming Live Dogs and Cats from Monte Sereno  
for FY 2018-19 and FY 2017-18**

**Table 27 – FY 2018-19**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	0	0	0	0	0	1							1
<b>CATS</b>	0	0	2	0	0	0							2
<b>TOTAL</b>	0	0	2	0	0	1							3

**Table 28 – FY 2017-18**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	1	0	0	0	0	0	0	0	1	1	0	0	3
<b>CATS</b>	0	1	0	0	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>	1	1	0	0	0	0	0	0	1	1	0	0	4

**Year to Date Comparison of All Incoming Live Dogs and Cats from Mountain View  
for FY 2018-19 and FY 2017-18**

**Table 29 – FY 2018-19**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	5	3	4	9	8	7							36
<b>CATS</b>	22	18	1	8	12	4							65
<b>TOTAL</b>	27	21	5	17	20	11							101

**Table 30 – FY 2017-18**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	5	1	3	5	3	3	0	3	4	6	4	9	46
<b>CATS</b>	19	23	24	3	5	4	4	2	4	5	27	10	130
<b>TOTAL</b>	24	24	27	8	8	7	4	5	8	11	31	19	176

**Year to Date Comparison of All Incoming Live Dogs and Cats from Santa Clara  
for FY 2018-19 and FY 2017-18**

**Table 31 – FY 2018-19**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	13	20	14	18	22	20							107
<b>CATS</b>	79	86	102	50	49	14							380
<b>TOTAL</b>	92	106	116	68	71	34							487

**Table 32 – FY 2017-18**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	22	13	19	21	17	19	23	10	12	25	18	11	210
<b>CATS</b>	83	52	65	46	34	11	31	13	34	61	84	70	584
<b>TOTAL</b>	105	65	84	67	51	30	54	23	46	86	102	81	794

**Year to Date Comparison of Number of Animals Spayed/Neutered in Public Clinic for  
FY 2018-19 and FY 2017-18**

**Table 33 – FY 2018-19**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	30	38	38	32	23	23							184
<b>CATS</b>	14	16	28	30	32	26							146
<b>TOTAL</b>	44	54	66	62	55	49							330

**Table 34 – FY 2017-18**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	27	35	25	19	40	28	23	39	52	49	23	29	389
<b>CATS</b>	27	53	41	36	45	29	24	29	21	22	35	34	396
<b>TOTAL</b>	54	88	66	55	85	57	47	68	73	71	58	63	785

**ANIMAL CARE CENTER ACCOMPLISHMENTS AND HIGHLIGHTS**

**OUTREACH**

- Fundraising efforts
  - Our year-end appeal was distributed at the end of November which helped to bring in \$53,107 in donations during the period for the Animal Assistance Fund.
- Volunteers
  - During November and December two orientations were held and 57 new volunteers were recruited.
  - A dog handling class was taught by resident trainer Donna Johns with 22 new volunteers attending.





*New volunteers eager to start working!*



*Dog Handling Class for those wishing to socialize our adoption pups.*

- Outreach
  - SVACA participated at Monta Vista Elementary School's Critter Club for two back to back presentations for grades two - five, in conjunction with the Palo Alto Humane Society. The talk was about proper care of cats and included a hands-on visit with some adoptable kittens.
  - We hosted a special session of Kiddies 2 Kitties on November 14 for YCS Action Team and did a short presentation on the center for them.
  - We hosted another special session of Kiddies 2 Kitties on November 16 for Living Wisdom School in Palo Alto.
  - We tabled at Christmas in the Park on December 2 for their Dog Days event. Many folks came out with their dogs to get pictures with Santa and stroll the park. It was a great outreach opportunity.
  - We had Girl Scout Troop 11497 from Sunnyvale visit on December 19 for a Kiddies 2 Kitties session as part of their requirement to earn a pet badge.
  - Sourdough Sam, the San Francisco 49ers mascot, visited us with a carload of donations as part of their #49acts of kindness. He also spent some time with our adoption animals.



*YCS Action Team*



*Living Wisdom School*



*Sourdough Sam had fun with kittens and pups!*

- **Marketing**

- San Francisco 49er Jet (Jerick) McKinnon chose SVACA as one of his causes for the NFL's annual My Cause My Cleats initiative. The cleats were put on the NFL Auction site and will go to the highest bidder. We posted this to our social media sites and published it on our website.
- Our Home for the Holidays promotion ran from November 24 – December 30. The adoption fee for all adult animals was \$25. The promo has proven quite successful in trying to adopt some of the critters that have been at the center for a while, including Mr. Magoo, an eight year old Chihuahua. We placed banners on the website and social media sites, had an ad running at the Santa Clara Ice Rink in Central Park and placed an ad on the digital billboard at 101/Great America. We also shared the information with all member agencies who helped to spread the word.



*Jet McKinnon, SF 49ers*



*Santa Clara Ice Rink Ad*

- **Miscellaneous**
  - Staff coordinated the installation of new medical equipment—an x-ray machine and some blood chemistry laboratory equipment previously approved by the board for purchase.
- **Media**
  - We continue to submit Pets of the Week to The Campbell Express weekly.

### **SHELTER TEAM**

- The following are a sampling of adoption cases that highlight the good work that staff does in an effort to find lifelong homes for all of our animal guests.
  - Cotton was received as stray back in 2011 and soon thereafter adopted. Unfortunately, the adopter needed to surrender Cotton because he was moving and his new housing was not pet friendly. Cotton was eleven years old and considered a senior dog, however, his energy level was still the same as when he was first with us. He was quickly placed into the adoption gallery and made available for adoption. A person living in Richmond saw Cotton on our website and made the drive down to meet him. They were quite fond of his personality and simply couldn't leave without him; he's been doing well and living life to the fullest!



*Bye, happy boy!*

- Miss Arabella was a feral kitten found in a high traffic area of Santa Clara and brought in by concerned citizen. She arrived with a deep wound on her neck and our Medical Team immediately treated her. During her recovery, Arabella slowly began to warm up to us. Arabella responded amazingly to both the medical care and loving attention she was receiving and quickly bounced back. Within just a couple of days of moving her into the adoption gallery, she was adopted into her forever home!



*See ya, Arabella!*

- Mr. Magoo was found in Campbell at the Pruneyard unsupervised and confused. Due to his friendly and outgoing personality, the person who found him had no problem corralling him and bringing him to us. At first glance, the thing that stood out about him was his under bite which gave him a silly expression. Though he was a happy fella with a constant tail wag, he didn't seem to be very focused on snuggling up and asking for attention from humans; between that and his teeth, he did not receive a lot of potential adoption interest. The staff knew he was already at a disadvantage because of him being a tan Chihuahua so his resistance to being a cuddle buddy was not helping him get adopted. After very few adoption inquiries, he began to show more interest with interacting with humans and getting more attention. A family came in that had a little Chihuahua already and asked why Mr. Magoo had been at the center. After meeting him, they quickly knew he was the boy for them! We just received an update and not only is Mr. Magoo AKA "Mr. Jack Magoo" now a snuggle bug with the family and napping with his new canine companion, but his family also created a web page for him!



*We will miss seeing your silly smile! Enjoy your happily ever after!*

### **MEDICAL TEAM**

- The following are a sampling of the good work that our medical team does day-in and out as we attempt to make sick and injured animals healthy so they can be adopted, released to a placement partner, or returned to their owner.
  - In November, Binx and Bram as they became known, arrived to SVACA by way of a Good Samaritan. These Domestic Shorthair brothers were less than 2 weeks old and, despite being found in the same location in the parking lot of the Good Sam's workplace, were found several days apart. They went into care with one of our experienced foster parents and were both treated for upper respiratory infections. While getting well and growing up, the Good Sam contacted SVACA and expressed interest in adoption. It was love at first purr and the couple was overjoyed to bring the boys home just after the holidays!



*Glad to be home for the holidays!*

- Mila, a senior Pomeranian, came to SVACA in December; she had been found on a Mountain View resident's front porch. Being around 10 years old didn't slow her down one bit and staff quickly fell for her silly antics. At her spay surgery, her dental disease was addressed as she had many missing and loose teeth. Her appetite and attitude were good following surgery and she was adopted only a few days after moving into the adoption gallery. Her forever family understands that, as a senior and small breed dog, her dental adventures are not quite over but they are ready to tackle them as they arise.



*Show us that smile, Mila!*

- December saw the last of our foster animals make their way into the adoption gallery and seek forever families. We were surprised to have a handful of 2-3 month old kittens become available during our Home for the Holidays adoption event. Rick, the last of our foster kittens returned for his neuter on December 28 and was quickly adopted. The last puppy of 2018 was Luna, an approximately 3 month old mixed terrier, who returned for adoption at the end of the year and is meeting many families in search of her perfect match. She has been a fixture in the medical department due to her rough start in life as we monitored her hearing, vision and mobility. She is doing well, is bright and affectionate and will make a fabulous companion for someone.



*Behind every great baby is a fantastic foster family!*

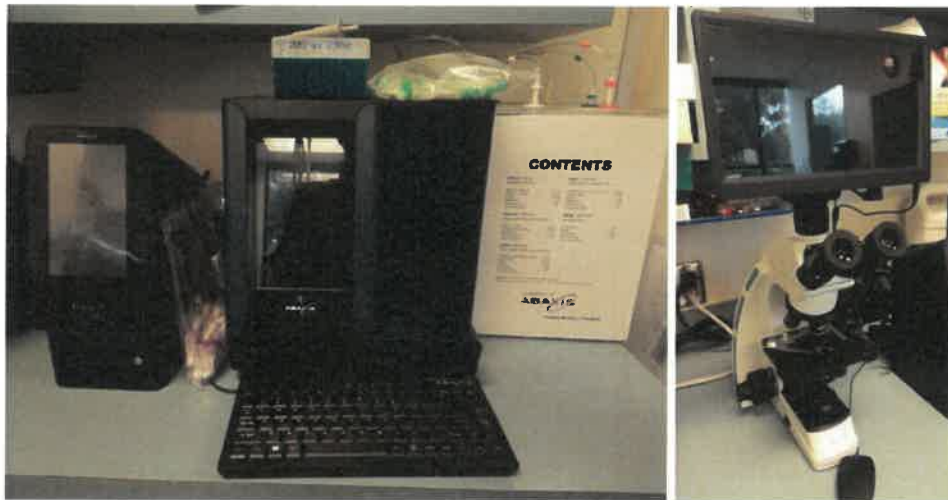
- The end of 2018 saw a growth spurt in our medical department. Working with our Outreach Coordinator and the Friends of SVACA, we were able to secure new equipment to enhance the quality of care for our patients! The Friends of SVACA covered the cost of an incubator for our Center and will have multiple uses; its inaugural use was housing a juvenile ball python found near a dumpster in a Santa Clara apartment complex. In the spring, we will use it to house baby critters of all kinds. The incubator allows us to house animals that cannot

regulate their own body temperature. It will serve as temporary housing for wildlife and very young kittens.



*Home, warm, Home!*

- Thanks to SVACA's Board of Directors and Animal Assistance Fund donors, we purchased Abaxis laboratory equipment. With two new machines we will be able to run in-house bloodwork, allowing us to make decisions on care more quickly than if we sent out samples to a reference laboratory. The new blood analyzers will not replace the use of reference laboratories completely but will give us more insight into our patients and their specific needs. The purchase also came with a new microscope; the scope has a camera and large viewing screen. The camera will allow us to save images, for reference of education and the larger viewing screen allows multiple members of the team to see the same image.



*Takin' a look, deep inside!*

- The last, but certainly not least, enhancement to our department is the acquisition of our digital radiography machine. We have been working with local agencies and clinics for out imaging but this purchase will allow us to obtain these images rapidly and be able to repeat radiographs over time without incurring additional cost. Having the ability to take radiographs onsite also means less movement for our injured patients. The images are of excellent quality and can be easily exported to our veterinarians for review.

These changes are exciting and come with educational opportunities not only for the medical personnel but all of our staff. We are grateful to all the people involved in the research and purchasing process to keep SVACA moving forward in the animal sheltering and care industry.



*Images in action; you may (or may not) recognize Luna from the above photo.*

### **FIELD SERVICES TEAM**

- After the devastating wildfire in Butte County, SVACA's own Officer Tucker responded to assist state and local agencies with animal related tasks. She worked shoulder to shoulder with other officers, shelter staff and veterinarians from all over the state.



*Way to go, Officer Tucker!*

- In Mountain View, Officer Gonzalez responded to an injured opossum that was stuck between two walls in the backyard of a residence. She safely used a capture pole to reach the opossum and led it out from between the walls. The opossum was then transferred to the Wildlife Center of Silicon Valley for treatment.





*Officer Gonzalez gently transfers the little one to a transport carrier.*

- In Campbell, Officer Morris responded to a report of a Great Blue Heron entangled in fishing line and dangling from a tree above the Los Gatos Creek. On arrival Officer Morris observed a Green Heron, which are much smaller than Great Blue Herons, hanging from a tree branch. Officer Morris reached the bird removed the fishing line, and transferred it to the Wildlife Center of Silicon Valley.



*Officer Morris rescues a Green Heron that was entangled in fishing line.*

- In Santa Clara, Officer Morris responded to a report of 3 birds stuck in industrial sized glue traps. The birds were exhausted from struggling to free themselves and seemed to have given up. Officer Morris removed the birds from the trap but the injuries they sustained required care before they could be released so they were transferred to the Wildlife Center of Silicon Valley.



*One of three Chickadees stuck to fly paper and then freed.*