AGENDA ITEM NO.7 Meeting Date: 1/22/20

# SILICON VALLEY ANIMAL CONTROL AUTHORITY



## **Department Statistics**

## **RECOMMENDED MOTION**

That the statistics of SVACA activity be received and filed.

## **DOCUMENT ATTACHED**

• Services Report- January 2020



## **SERVICES REPORT – January 2020**

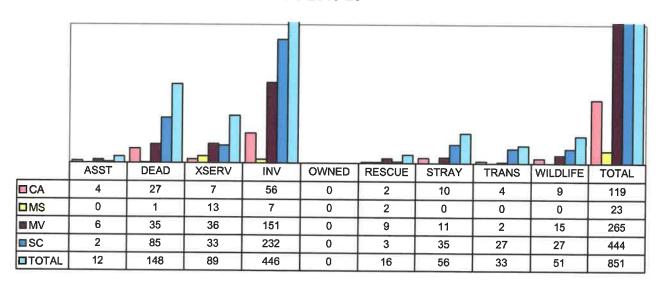
#### Introduction

This report provides graphs, tables and explanatory narratives covering five categories of information: field service calls, violations and citations issued, animals impounded, animals licensed, and animal outcomes. SVACA's fiscal year is July 1 – June 30.

## 1. Field Service Calls

Graph 1 is total service calls by Jurisdiction and Type and Graph 2a and 2b show the Sub-Types. Tables 1 and 2 are a comparison of fiscal years 2019-20 and 2018-19.

Graph 1 - Total Service Calls by Jurisdiction and Type for November/December FY 2019-20



ASST = ASSISTANCE

XSERV = EXTRA SERVICE CALL

INV = INVESTIGATIONS

TRANS = TRANSPORT

## Year to Date Comparison of Service Calls for FY 2019-20 and FY 2018-19

Table 1 - FY 2019-20

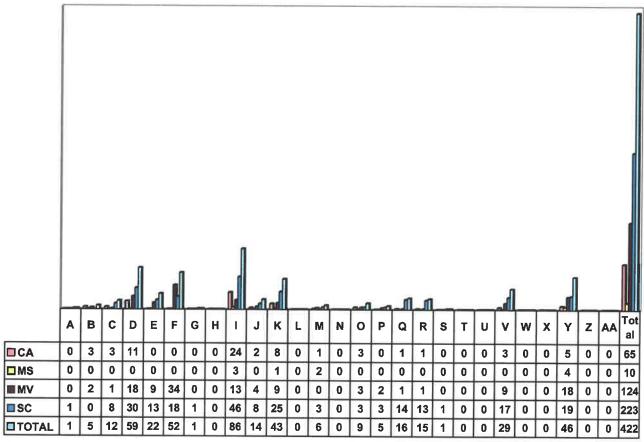
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	123	76	69	83	65	54							470
MS	12	19	9	8	10	13							71
MV	161	166	142	186	124	141							920
SC	302	320	308	252	223	221							1626
TOTAL	598	581	528	529	422	429							3087

Table 2 - FY 2018-19

								J- 10					
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	114	94	91	116	117	88	94	115	98	132	137	123	1319
MS	27	18	19	37	85	36	34	22	27	49	40	22	416
MV	191	206	158	229	205	174	248	227	234	220	261	148	2501
SC	290	317	259	304	286	320	308	310	298	356	348	322	3718
TOTAL	622	635	527	686	693	618	684	674	657	757	786	615	7954

## Graph 2a. - Total Service Calls by Jurisdiction, Type and Sub-Type for November 2019

## Key to contacts

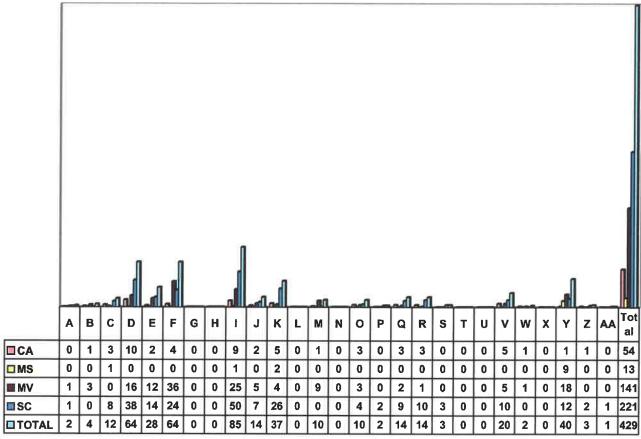


- A = Assistance ACO
- B = Assistance Police
- C = Dead Domestic
- D = Dead Wild
- E = Investigation Bite
- F = Investigation Bite Follow-up
- G = Investigation Dangerous Dog
- H = Investigation-Facilities
- I = Investigation Follow-up
- J = Investigation Humane
- K = Investigation Municipal Code
- L = Owned- Animal
- M = Rescue Animal

- N = Stray Aggressive
- O = Stray Confined
- P = Stray Injured/Sick
- Q = Stray Roam
- R = Transport Animal
- S = Transport Packet
- T = Wild Aggressive
- U = Wild Confined
- V = Wild- Injured/Sick
- W = Wild Roam
- X = Extra Service Education
- Y = Extra Service Patrol
- Z = Extra Service- Trap
- AA = Dead- Owned

## Graph 2b. - Total Service Calls by Jurisdiction, Type and Sub-Type for December 2019

## Key to contacts



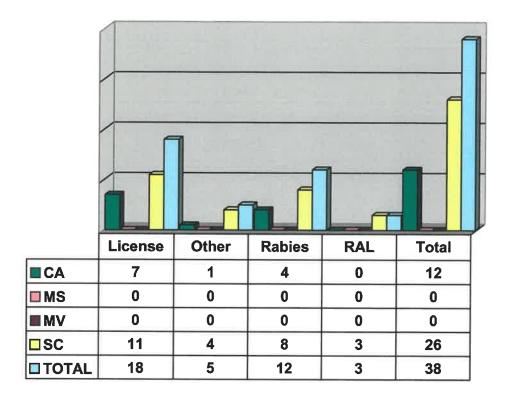
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- T = Wild Aggressive
- U = Wild Confined
- V = Wild- Injured/Sick
- W = Wild Roam
- X = Extra Service Education
- Y = Extra Service Patrol
- Z = Extra Service- Trap
- AA = Dead- Owned

## 2. Violations and Citations Issued

The following tables and graphs display the number of violations for the period and the number of citations issued. The tables display comparisons of FY 2019-20 and 2018-19.

**Graph 3 – Violations – November/December 2019** 



## Year to Date Comparison of Violations for FY 2019-20 and FY 2018-19

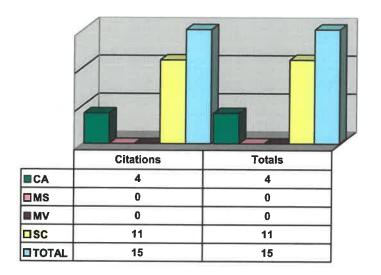
Table 3 – FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	6	8	0	0	6	6							26
MS	0	9	0	0	0	0							9
MV	0	2	0	1	0	0							3
SC	11	22	9	11	12	14							79
TOTAL	17	41	9	12	18	20							117

Table 4 - FY 2018-19

					labi	C 4 - I	IZVIC	7-12					
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	6	3	6	2	7	8	13	2	1	2	3	5	58
MS	0	0	0	0	0	0	2	0	0	0	0	1	3
MV	3	13	4	5	4	2	9	15	4	8	0	4	71
SC	8	9	8	10	3	17	12	3	12	34	8	20	144
TOTAL	17	25	18	17	14	27	36	20	17	44	11	30	276

**Graph 4 – Citations Issued – November/December 2019** 



## Year to Date Comparison of Citations for FY 2019-20 and FY 2018-19

Table 5 - FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	3	1	0	0	3	1							8
MS	0	2	0	0	0	0							2
MV	0	1	0	1	0	0							2
SC	5	3	4	3	6	5							26
TOTAL	8	7	4	4	9	6							38

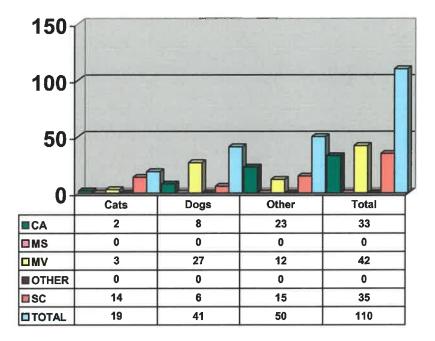
Table 6 - FY 2018-19

					I GIN	0 0 1	LVI	0-10					
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	2	2	2	1	3	3	5	1	1	2	1	3	26
MS	0	0	0	0	0	0	2	0	0	0	0	1	3
MV	2	7	2	3	2	1	4	7	2	3	0	2	35
SC	4	4	3	5	2	7	7	2	4	12	5	5	60
TOTAL	8	13	7	9	7	11	18	10	7	17	6	11	124

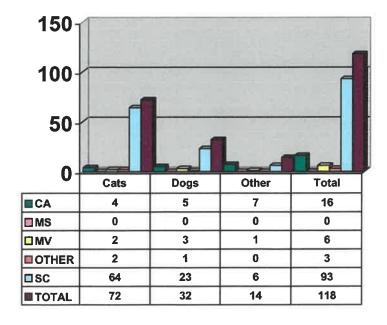
## 3. Animals Received at Center

Graphs 5 and 6 show the number of live animals received. Tables 7 and 8 offer a comparison of fiscal years 2019-20 and 2018-19. These figures include euthanasia service requests.

**Graph 5 - Live Animals by Animal Control Officers November/December 2019** 



Graph 6 - Live Animals by Citizens for November/December 2019



## Year to Date Comparison of Total Live Animals for FY 2019-20 and FY 2018-19

Table 7 - FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	37	37	21	16	33	16							160
MS	0	0	0	1	0	0							1
MV	32	33	30	24	35	13							167
SC	182	119	134	138	72	56							701
OTHER	3	4	4	7	2	1							21
TOTAL	254	193	189	186	142	86							1050

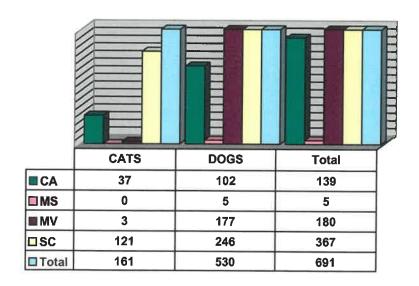
Table 8 - FY 2018-19

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	35	37	32	17	12	11	21	12	21	19	57	31	305
MS	0	0	3	1	1	1	0	1	1	0	2	2	12
MV	45	33	18	24	23	17	11	15	22	35	52	29	324
SC	113	145	132	92	90	47	52	39	75	124	166	139	1214
OTHER	6	2	19	15	6	9	2	3	6	0	2	4	74
TOTAL	199	217	204	149	132	85	86	70	125	178	279	205	1929

## 4. Animals Licensed

Graph 7 shows type and number of licenses sold. Graph 8 shows total revenue from licenses sold. The tables display comparisons of FY 2019-20 and 2018-19.

**Graph 7 - Total Licenses Sold for November/December 2019** 



## Year to Date Comparison of Licenses Sold for FY 2019-20 and FY 2018-19

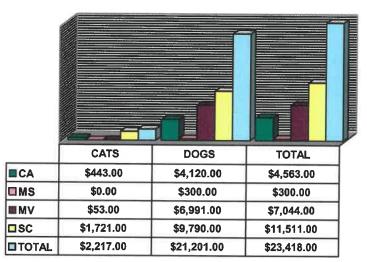
Table 9 - FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	76	76	81	84	51	88							456
MS	2	7	14	6	1	4							34
MV	93	86	103	63	73	107							525
SC	188	229	204	218	179	188							1206
TOTAL	359	398	402	371	304	387							2221

Table 10 - FY 2018-19

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	80	81	63	96	67	57	117	107	98	114	111	86	1077
MS	5	4	2	4	11	10	9	2	10	4	5	7	73
MV	122	90	71	89	86	77	126	94	95	102	107	81	1140
SC	232	209	188	210	185	179	234	258	201	211	202	216	2525
TOTAL	439	384	324	399	349	323	486	461	404	431	425	390	4815

**Graph 8 - Total Revenue from Licenses Sold for November/December 2019** 



## Year to Date Comparison of Revenue from Licenses Sold for FY 2019-20 and FY 2018-19

Table 11 - FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	2405	2658	2615	2497	1771	2792							\$14,738
MS	55	142	404	149	25	275							\$1,050
MV	3196	3852	3844	2408	2608	4436							\$20,344
SC	6424	6506	7288	7649	6064	5447							\$39,378
TOTAL	12080	13158	14151	12703	10468	12950							\$75,510

Table 12 - FY 2018-19

					16	IDIC IZ	1 1 40	0-13					
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	2630	1860	1768	2928	1814	1572	3272	2962	3206	3038	3096	2742	\$30,888
MS	84	84	84	126	246	270	294	44	270	62	110	196	\$1,870
MV	4762	2950	2650	3664	3100	3266	4711	3384	3220	3570	3828	2843	\$41,948
SC	8361	5932	5433	6094	4906	4748	7400	7212	6358	7148	6396	6792	\$76,780
TOTAL	15837	10826	9935	12812	10066	9856	15677	13602	13054	13818	13430	12573	\$151,486

## 5. Animal Outcomes

The following tables reflect how our dogs and cats were outcomed at the center for the reporting period. The following is based on the Asilomar Accords (<a href="www.asilomaraccords.org">www.asilomaraccords.org</a>) which were generated by animal welfare professionals as a way for agencies to accurately report a "Live Release Rate," or how many animals had favorable outcomes. It also reports and categorizes why animals were euthanized. SVACA places all "healthy" and "treatable" animals as well as many "unhealthy" animals. SVACA's Animal Care Center is "no kill" as we annually save greater than 90% of animals received.

Table 13 – November 2019

The collection and publication of this data is sponsored by Maddie's Fund, www.maddiesfund.org

	NAME OF ORGANIZATION: Silicon Valley Animal Control Authority	Dog	Cat	Total
	DATE OF REPORT: November 2019			
A	BEGINNING SHELTER COUNT November 1, 2019	5	105	11
	INTAKE (Live Dogs & Cats Only)			
	From the Public			
	Healthy	8	2	10
	Treatable – Rehabilitatable	6	4	10
	Treatable – Manageable	33	12	4:
	Unhealthy & Untreatable	3	35	38
В	Subtotal Intake from the Public	50	53	103
	Incoming Transfers from Organizations within Target Community			
	Healthy	0	0	
	Treatable – Rehabilitatable	0	0	
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
C	Subtotal Intake from Incoming Transfers from Orgs within Target Community	0	0	0
	Incoming Transfers from Organizations outside Target Community			
	Healthy			
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
D	Subtotal Intake from Incoming Transfers from Orgs outside Target Community	0	0	0
	Subtotal Interact from Incoming Transfers from Orgs outside Target Community	0	0	0
	From Owners/Guardians Requesting Euthanasia			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
_	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	2	6	8
E	Subtotal Intake from Owners/Guardians Requesting Euthanasia	2	6	8
F	Total Intake $[B+C+D+E]$	52	59	111
G	Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	-2	-6	-8
H	ADJUSTED TOTAL INTAKE [F minus G]	50	53	103
	ADOPTIONS (only dogs and cats adopted by the public)			
	Healthy	2	2	4
	Treatable – Rehabilitatable	1	5	6
	Treatable - Manageable	7	11	18

Uı	nhealthy & Untreatable	0	31	31
I TO	OTAL ADOPTIONS	10	49	59
O	UTGOING TRANSFERS to Organizations within Target Community			
	ealthy	2	1	3
	reatable – Rehabilitatable	0	1	1
	reatable – Manageable	0	5	
	nhealthy & Untreatable	0	36	36
	OTAL OUTGOING TRANSFERS to Orgs within Target Community	2	43	45
OI	UTGOING TRANSFERS to Organizations outside Target Community			
	ealthy	0	0	0
Tre	eatable – Rehabilitatable	0	0	0
Tre	eatable – Manageable	0	0	0
	nhealthy & Untreatable	0	0	0
K TO	OTAL OUTGOING TRANSFERS to Orgs outside Target Community	0	0	0
L1 RE	ETURN TO OWNER/GUARDIAN	25	5	30
L2 RF	ETURN TO HABITAT	0	0	0
DO	DGS & CATS EUTHANIZED			
M He	althy (Includes Owner/Guardian Requested Euthanasia)	0	0	0
N Tre	eatable – Rehabilitatable (Includes Owner/Guardian Requested Euthanasia)	0	0	0
	eatable - Manageable (Includes Owner/Guardian Requested Euthanasia)	0	0	0
P Un	healthy & Untreatable (Includes Owner/Guardian Requested Euthanasia)	2	9	11
Q To	otal Euthanasia [M+N+O+P]	2	9	11
R Ow	vner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	-2	-6	-8
S AD	DJUSTED TOTAL EUTHANASIA [Q minus R]	0	3	3
T Eur	BTOTAL OUTCOMES [I+J+K+L+S] Excludes Owner/Guardian Requested thanasia (Unhealthy & Untreatable Only)	37	100	137
U DI	ED OR LOST IN SHELTER/CARE	0	0	0
	OTAL OUTCOMES [T+U] Excludes Owner/Guardian Requested Euthanasia (Unhealthy & treatable Only)	37	100	137
W EN	IDING SHELTER COUNT November 30, 2019	18	58	76

## Table 14 - December 2019

The collection and publication of this data is sponsored by Maddie's Fund, www.maddiesfund.org.

	NAME OF ORGANIZATION: Silicon Valley Animal Control Authority	Dog	Cat	Total
	DATE OF REPORT: December 2019			
A	BEGINNING SHELTER COUNT December 1, 2019	18	58	76
	INTAKE (Live Dogs & Cats Only)			
	From the Public			
	Healthy	9	6	15
	Treatable – Rehabilitatable	2	1	3
	Treatable - Manageable	7	11	18

В	Unhealthy & Untreatable	3	19	22
	Subtotal Intake from the Public	21	37	58
	Incoming Transfers from Organizations within Target Community			
	Healthy	0	0	(
	Treatable – Rehabilitatable	0	0	(
	Treatable – Manageable	0	0	(
	Unhealthy & Untreatable	0	0	0
C	Subtotal Intake from Incoming Transfers from Orgs within Target Community	0	0	0
	Incoming Transfers from Organizations outside Target Community			
	Healthy	0	0	0
	Treatable - Rehabilitatable	0	0	0
	Treatable - Manageable	0	0	0
	Unhealthy & Untreatable	0	0	
D	<del>                                     </del>			0
U	Subtotal Intake from Incoming Transfers from Orgs outside Target Community	0	0	
	From Owners/Guardians Requesting Euthanasia			
_	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	1	4	5
E	Subtotal Intake from Owners/Guardians Requesting Euthanasia	1	4	5
F	Total Intake [B+C+D+E]	22	41	63
G	Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	-1	-4	-5
H	ADJUSTED TOTAL INTAKE [F minus G]	21	37	58
	ADOPTIONS (only dogs and cats adopted by the public)			
	Healthy	1	3	4
	Treatable – Rehabilitatable			4
		1	3	4
	Treatable Manageable	1 9		4 29
	Unhealthy & Untreatable		3	4
I		9	3 20	29 27
I	Unhealthy & Untreatable	9	3 20 27	29 27
I	Unhealthy & Untreatable TOTAL ADOPTIONS	9	3 20 27	29 27 64
I	Unhealthy & Untreatable  TOTAL ADOPTIONS  OUTGOING TRANSFERS to Organizations within Target Community	9 0 11	3 20 27 53	4 29
I	Unhealthy & Untreatable  TOTAL ADOPTIONS  OUTGOING TRANSFERS to Organizations within Target Community  Healthy	9 0 11 0	3 20 27 53	4 29 27 64
I	Unhealthy & Untreatable  TOTAL ADOPTIONS  OUTGOING TRANSFERS to Organizations within Target Community  Healthy  Treatable – Rehabilitatable	9 0 11 0 0	3 20 27 53	29 27 64 0 0
I	Unhealthy & Untreatable  TOTAL ADOPTIONS  OUTGOING TRANSFERS to Organizations within Target Community  Healthy  Treatable – Rehabilitatable  Treatable – Manageable	9 0 11 0 0 0	3 20 27 53 0 0	4 29 27 64 0
	Unhealthy & Untreatable  TOTAL ADOPTIONS  OUTGOING TRANSFERS to Organizations within Target Community  Healthy  Treatable – Rehabilitatable  Treatable – Manageable  Unhealthy & Untreatable  TOTAL OUTGOING TRANSFERS to Orgs within Target Community	9 0 11 0 0 0	3 20 27 53 0 0 0 5	29 27 64 0 0 0
	Unhealthy & Untreatable  TOTAL ADOPTIONS  OUTGOING TRANSFERS to Organizations within Target Community  Healthy  Treatable – Rehabilitatable  Treatable – Manageable  Unhealthy & Untreatable  TOTAL OUTGOING TRANSFERS to Organizations outside Target Community  OUTGOING TRANSFERS to Organizations outside Target Community	9 0 11 0 0 0 0	3 20 27 53 0 0 0 5 5	4 29 27 64 0 0 0 5 5
	Unhealthy & Untreatable  TOTAL ADOPTIONS  OUTGOING TRANSFERS to Organizations within Target Community  Healthy  Treatable – Rehabilitatable  Treatable – Manageable  Unhealthy & Untreatable  TOTAL OUTGOING TRANSFERS to Orgs within Target Community  OUTGOING TRANSFERS to Organizations outside Target Community  Healthy	9 0 11 0 0 0 0 0	3 20 27 53 0 0 0 5 5	4 29 27 64 0 0 0 5 5
	Unhealthy & Untreatable  TOTAL ADOPTIONS  OUTGOING TRANSFERS to Organizations within Target Community  Healthy  Treatable – Rehabilitatable  Treatable – Manageable  Unhealthy & Untreatable  TOTAL OUTGOING TRANSFERS to Orgs within Target Community  OUTGOING TRANSFERS to Organizations outside Target Community  Healthy  Treatable – Rehabilitatable	9 0 11 0 0 0 0 0	3 20 27 53 0 0 0 5 5	4 29 27 64 0 0 0 5 5
	Unhealthy & Untreatable  TOTAL ADOPTIONS  OUTGOING TRANSFERS to Organizations within Target Community  Healthy  Treatable – Rehabilitatable  Treatable – Manageable  Unhealthy & Untreatable  TOTAL OUTGOING TRANSFERS to Orga within Target Community  OUTGOING TRANSFERS to Organizations outside Target Community  Healthy  Treatable – Rehabilitatable  Treatable – Manageable	9 0 11 0 0 0 0 0 0	3 20 27 53 0 0 0 5 5 5	4 29 27 64 0 0 0 5 5 5
J	Unhealthy & Untreatable  TOTAL ADOPTIONS  OUTGOING TRANSFERS to Organizations within Target Community  Healthy  Treatable – Rehabilitatable  Treatable – Manageable  Unhealthy & Untreatable  TOTAL OUTGOING TRANSFERS to Orgs within Target Community  OUTGOING TRANSFERS to Organizations outside Target Community  Healthy  Treatable – Rehabilitatable	9 0 11 0 0 0 0 0	3 20 27 53 0 0 0 5 5	4 29 27 64 0 0 0 0 5 5
J	Unhealthy & Untreatable  TOTAL ADOPTIONS  OUTGOING TRANSFERS to Organizations within Target Community  Healthy  Treatable - Rehabilitatable  Treatable - Manageable  Unhealthy & Untreatable  TOTAL OUTGOING TRANSFERS to Organizations outside Target Community  OUTGOING TRANSFERS to Organizations outside Target Community  Healthy  Treatable - Rehabilitatable  Treatable - Manageable  Unhealthy & Untreatable  Total OUTGOING TRANSFERS to Organizations outside Target Community	9 0 11 0 0 0 0 0 0	3 20 27 53 0 0 0 5 5 5	4 29 27 64 0 0 0 5 5 0 0 0 0
J	Unhealthy & Untreatable  TOTAL ADOPTIONS  OUTGOING TRANSFERS to Organizations within Target Community  Healthy  Treatable — Rehabilitatable  Treatable — Manageable  Unhealthy & Untreatable  TOTAL OUTGOING TRANSFERS to Orgs within Target Community  OUTGOING TRANSFERS to Organizations outside Target Community  Healthy  Treatable — Rehabilitatable  Treatable — Rehabilitatable  Treatable — Manageable  Unhealthy & Untreatable	9 0 11 0 0 0 0 0 0	3 20 27 53 0 0 0 5 5 5	4 29 27 64 0 0 0 5 5 5

	DOGS & CATS EUTHANIZED	Ĩ		
M	Healthy (Includes Owner/Guardian Requested Euthanasia)	0	0	0
N	Treatable – Rehabilitatable (Includes Owner/Guardian Requested Euthanasia)	0	0	0
0	Treatable - Manageable (Includes Owner/Guardian Requested Euthanasia)	0	0	0
P	Unhealthy & Untreatable (Includes Owner/Guardian Requested Euthanasia)	1	5	6
Q	Total Euthanasia $[M+N+O+P]$	1	5	6
R	Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	-1	-3	-4
S	ADJUSTED TOTAL EUTHANASIA [Q minus R]	0	2	2
T	SUBTOTAL OUTCOMES [I + J + K + L + S] Excludes Owner/Guardian Requested  Euthanasia (Unhealthy & Untreatable Only)	25	67	92
U	DIED OR LOST IN SHELTER/CARE	0	1	1
V	TOTAL OUTCOMES [T + U] Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	25	67	92
W	ENDING SHELTER COUNT December 31, 2019	14	29	43

# Year to Date Comparison of Total Dog and Cat Average Live Release Rate for FY 2019-20 and FY 2018-19

Table 15 - FY 2019-20

	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
DOGS	96	100	91	96	100	100							97%
CATS	98	95	96	98	97	97							97%
TOTAL	97	96	92	97	99	98							97%

Table 16 - FY 2018-19

	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
DOGS	93	94	100	100	95	92	100	100	100	95	100	94	97%
CATS	92	91	97	99	86	97	97	100	91	92	92	94	94%
TOTAL	93	93	98	100	89	95	99	100	94	94	95	94	95%

Table 17 reflects our total overall live release rate for all animals including others such as: birds, rabbits, hamsters, etc.

## Year to Date Comparison of Total Overall Average Live Release Rate for FY 2019-20 and FY 2018-19

Table 17 - FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
DOGS	96	100	91	96	100	100							97%
CATS	98	95	96	98	97	97							97%
OTHERS	100	100	100	100	100	100							100%
TOTAL	98	96	96	98	98	98							97%

## Table 18 - FY 2018-19

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
DOGS	93	94	100	100	95	92	100	100	100	95	100	94	97%
CATS	92	91	97	99	86	97	97	100	91	92	92	94	94%
OTHERS	100	100	100	100	100	100	100	100	100	100	100	100	100%
TOTAL	95	93	98	99	90	95	99	100	95	93	94	94	95%

## Year to Date Comparison of Adoptions for FY 2019-20 and FY 2018-19

## Table 19 - FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	77	79	38	63	59	65							381

## Table 20 - FY 2018-19

													TOTAL
TOTAL	43	62	44	48	52	56	36	17	18	19	24	65	484

# Year to Date Comparison of Placement Partner Animals for FY 2018-19 and FY 2017-18

## Table 21 - FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	0	2	1	2	1	0							6
CATS	50	51	67	83	42	6							299
OTHER	4	9	4	1	19	6							43
TOTAL	54	62	72	86	62	12							348

## Table 22 - FY 2018-19

	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	1	0	0	1	2	1	1	3	1	1	1	0	12
CATS	55	58	32	24	21	14	7	8	16	27	38	57	357
OTHER	5	8	2	0	6	1	0	2	2	4	1	0	31
TOTAL	61	66	34	25	29	16	8	13	19	32	40	57	400

## Year to Date Comparison of Return to Owners for FY 2019-20 and FY 2019-19

## Table 23 - FY 2019-20

		AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	33	23	22	29	30	19							156

## Table 24 - FY 2018-19

													TOTAL
TOTAL	34	30	24	19	24	16	33	22	18	20	34	30	304

# Year to Date Comparison of All Incoming Live Dogs and Cats from Campbell for FY 2019-20 and FY 2018-19

## Table 25 - FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	2	6	2	2	7	6							25
CATS	24	22	13	10	5	1							75
TOTAL	26	28	15	12	12	7							100

#### Table 26 - FY 2018-19

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	6	12	4	4	3	5	12	6	2	2	9	6	71
CATS	25	12	17	10	4	8	3	3	14	3	39	18	156
TOTAL	31	24	21	14	7	13	15	9	16	5	48	24	227

## Year to Date Comparison of All Incoming Live Dogs and Cats from Monte Sereno for FY 2019-20 and FY 2018-19

## Table 27 - FY 2019-20

	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	0	0	0	1	0	0							1
CATS	0	0	0	0	0	0							0
TOTAL	0	0	0	1	0	0							1

## Table 28 - FY 2018-19

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	0	0	0	0	0	1	0	0	0	0	1	2	4
CATS	0	0	2	0	0	0	0	0	0	0	0	0	2
TOTAL	0	0	2	0	0	1	0	0	0	0	1	2	6

## Year to Date Comparison of All Incoming Live Dogs and Cats from Mountain View for FY 2019-20 and FY 2018-19

## Table 29 - FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	5	1	5	3	26	4							44
CATS	11	8	13	4	2	3							41
TOTAL	16	9	18	7	28	7							85

## Table 30 - FY 2018-19

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	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	5	3	4	9	8	7	3	4	4	4	14	3	68
CATS	22	18	1	8	12	4	5	3	5	9	11	3	101
TOTAL	27	21	5	17	20	11	8	7	9	13	25	6	169

## Year to Date Comparison of All Incoming Live Dogs and Cats from Santa Clara for FY 2019-20 and FY 2018-19

#### Table 31 - FY 2019-20

	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	22	16	19	17	18	11							103
CATS	129	69	99	110	45	33							485
TOTAL	151	85	118	127	63	44							588

### Table 32 - FY 2018-19

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	13	20	14	18	22	20	26	8	18	15	16	18	208
CATS	79	86	102	50	49	14	14	22	45	84	106	94	745
TOTAL	92	106	116	68	71	34	40	30	63	99	122	112	953

# Year to Date Comparison of Number of Animals Spayed/Neutered in Public Clinic for FY 2019-20 and FY 2018-19

### Table 33 - FY 2019-20

	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	37	34	27	31	16	27							172
CATS	22	17	30	30	24	19							142
TOTAL	59	51	57	61	40	46							314

### Table 34 - FY 2018-19

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	30	38	38	32	23	23	42	31	44	36	52	26	415
CATS	14	16	28	30	32	26	18	24	29	12	11	27	267
TOTAL	44	54	66	62	55	49	60	55	73	48	63	53	682

## ANIMAL CARE CENTER ACCOMPLISHMENTS AND HIGHLIGHTS

## OUTREACH

#### Fundraising

- We sent out our year end appeal on December 3, to coincide with Giving Tuesday. Our efforts exceeded our expectations as we received \$50,862.
- We assisted the Friends of SVACA's annual Santa Paws photo fundraiser event at Campbell's Pet Food Express which raised \$1,500.

#### Volunteers

- We held one volunteer orientation in November and one in December and onboarded a total of 39 new volunteers.
- We held a Dog Handling Class taught by Donna Johns for newer volunteers on November 16.
- o The last quarterly Volunteer Newsletter was distributed on December 17.





New volunteers for November and December.

#### Outreach

- We brought animals to Campbell's Pet of the Month promo in November and December.
- We hosted Alaska Airlines San Jose for a corporate event on November 1. They
  donated wish list items and \$500 for a Room Sponsorship plaque.
- o We hosted Girl Scout Troop 60348 on December 4.
- We attended an educational session in conjunction with Palo Alto Humane Society at Hillview Middle School's adoptable arts program. Students are working on material that will eventually be displayed on our walls.
- We did a presentation at Mariano Castro Elementary School in Mountain View on December 11. The children were able to visit with kittens.
- SVACA was invited by Lady Sharks and the Sharks Foundation to participate in a meet and greet with some of the San Jose Sharks at Solar for America Ice on December 13. A calendar will be sold at an upcoming Sharks game at SAP Center and proceeds will be split with SVACA and two other rescue groups.
- We continue to hold Kiddies 2 Kitties sessions on the first and third Wednesdays of each month. They have gained in popularity over time!



Alaska Airlines brought lots of donations and made enrichment toys for the animals!





Our Kiddies 2 Kitties program has really taken off. Girl Scout Troop gets hissy!



Riley gets a bit of lovin' at Campbell Pet of the Month.







Some San Jose Sharks players and their wives enjoying puppies and kittens!

## Marketing

- Our Home for the Holidays special ran from November 30 January 5. We adopted 82 animals during that period! We ran an ad on the Great America billboard and blasted it on social media and website.
- We conducted a photoshoot to capture pictures for a new outdoor banner (and other marketing) on December 5.



Home for the Holidays promo.



Sneak peek of some outtakes for our new banner!

- Media
  - We continue to submit to The Campbell Express Pets of the Week column.
- Miscellaneous
  - Staff attended a Friends of SVACA board meeting on November 16.

#### SHELTER TEAM

- At the beginning of each month we set adoption goals based on past results. The
  December goal was 45 but we found forever homes for 65 fur babies which was a new
  record! In fact, by the beginning of January we had adopted all of our cats and only
  three dogs remained!
- The following are a sampling of adoption cases that highlight the good work that staff does in an effort to find lifelong homes for all of our animal quests.
  - O King Oliver was brought to SVACA after multiple neighbors had been feeding him due to his owner reportedly moving away and leaving him behind. It's typically challenging to adopt senior kitties. King Oliver's stunning good looks, long fur, and affectionate personality did catch the attention of a lot of potential adopters; their interest waned the moment they discovered his age. A nice young gentleman came to SVACA interested in adopting a mellow adult cat as he did not want a kitten. He could not say no to giving King Oliver his fur-ever home after getting to know him!



Enjoy your new life of royalty, King Oliver!

Peanut was found by a Santa Clara citizen as she was walking down the street and suddenly heard a mewing coming from some foliage. She transported the kitten to us for care and it was clear that at just two ounces, the kitten had just been born that day and was most likely rejected by her mother. Peanut was immediately placed into foster with a staff member for around-the-clock care and bottle feeding. It is probable she was picked up by a predator and then dropped due to having blood present in her urine, as well as developing a fairly large chest abscess a few days later, both indicating previous trauma. After a couple of weeks of critical care, she began to flourish but remained smaller than average. At a few weeks old she was placed into another foster home to socialize with other kittens since she was healthy and growing. The day after she was moved up into the adoption gallery, she was placed into her forever home and is growing bigger by the day – her new mom says she is even a little pudgy now!





Good-bye, handsome boy!

#### **MEDICAL TEAM**

- The following are a sampling of the good work that our medical team does day-in and out as we attempt to make sick and injured animals healthy so they can be adopted, released to a placement partner, or returned to their owner.
  - In early December, we received 2 bottle babies after they had been "found" by a Santa Clara resident's dog. We didn't expect to see nursing kittens in December but, here they were! We placed them into foster care with one of our veteran bottle baby homes. The kittens were in good body condition but the snowshoe kitten had a few superficial wounds on his face and body so he was started on antibiotics. The mother cat and remaining 3 kittens were trapped and arrived about a week and a half later. All went to foster care and after a few days, momma cat decided she was ready to return to the Animal Care Center to find her forever family. She settled in and found a home less than a week after coming back to SVACA!





Mom on her way home...and her babies, not so, patiently waiting for their turn!

o Piglet came to us in hopes that he would be reunited with his guardian; this was not the case and he quickly won the hearts of staff. As a senior chihuahua he was energetic and social; he was still in need of a neuter surgery and we knew his teeth were going to be questionable. At his neuter surgery, we cleaned his teeth and removed several that were precariously attached. He was started on antibiotics to prevent infection to the gums and we worked with the Friends of SVACA to have a more intense dental performed. During his dental cleaning here, it was evident that some of his larger teeth were unstable and would need to be removed. In house blood work was run and he was greenlighted for the surgery with Boulevard Pet Hospital. Their medical team was fantastic and removed 6 teeth. He took it all in

stride, feeling better and better with his mouth on the mend. He was adopted just after the new year!



Just look at that grin!

This fall saw an unusually high number of kittens entering our doors; many of these kittens were less than social upon their arrival. Staff worked in creative ways to enhance their socialization while they waited to gain weight for surgery and then waited for their surgical date. One such group of kittens had an extra hiccup. A suspicious patch of hair loss was seen on Berry. The lesion was indicative of ringworm, a fungal infection. Unfortunately, this meant no surgery for her or her roomies (Fern, Amber, Juniper, and Cider) A culture was started along with medicated dips and a systemic antifungal. Berry was the only one with any signs of the illness, but all had been exposed and needed treatment. Cultures were monitored and the girls were able to be altered and adopted. Near the end of the treatment for this group, Berry's brother Barley had a similar lesion develop. He began treatment and, sure enough, his culture was positive. His treatment wrapped up on Christmas Day and he was returned to the adoption floor. Luckily, their brush with this fungus did not stop any of them from finding forever families during Home for the Holidays!



Nothin's gonna stop us now!

#### **FIELD SERVICES TEAM**

• In the middle of the night on November 18, Animal Control Officer Morris was contacted by Mountain View Police regarding 11 Chihuahua mixes whose owner had been taken to the hospital. Upon arrival Officer Morris noted that the dogs were residing in an RV that was in deplorable and unsanitary condition. The dogs were taken in to protect their health and safety as there was no other guardian to care for them. The owner later released custody of the dogs since he was unwell and, as of this writing, all but one has been adopted.













Have a wonderful life, sweet floofs!

• In Mountain View, Officer Morris responded to a report of an injured Hawk on the Stevens Creek Trail. The injured hawk was located lying on its back in weeds along the trail. Officer Morris used one towel to place in the hawk's talons and a second towel to pick up the hawk. The hawk was transferred to the Wildlife Center of Silicon Valley for treatment.





Good job, Officer Morris!

In Campbell, Officer Morris responded to a dog to dog attack. The victim dog suffered from numerous puncture wounds all over its body and had to be treated at a local emergency animal hospital. The attacking dog was impounded, and a dangerous dog investigation was conducted. The dog owner decided to comply with the requirements of owning a deemed dangerous dog and reclaimed his dog. The victim dog recovered from his injuries and is doing well.