

SILICON VALLEY
ANIMAL CONTROL AUTHORITY

AGENDA ITEM

Department Statistics

RECOMMENDED MOTION

That the statistics of SVACA activity be received and filed.

DOCUMENT ATTACHED

- Services Report- May 2020



SERVICES REPORT – May 2020

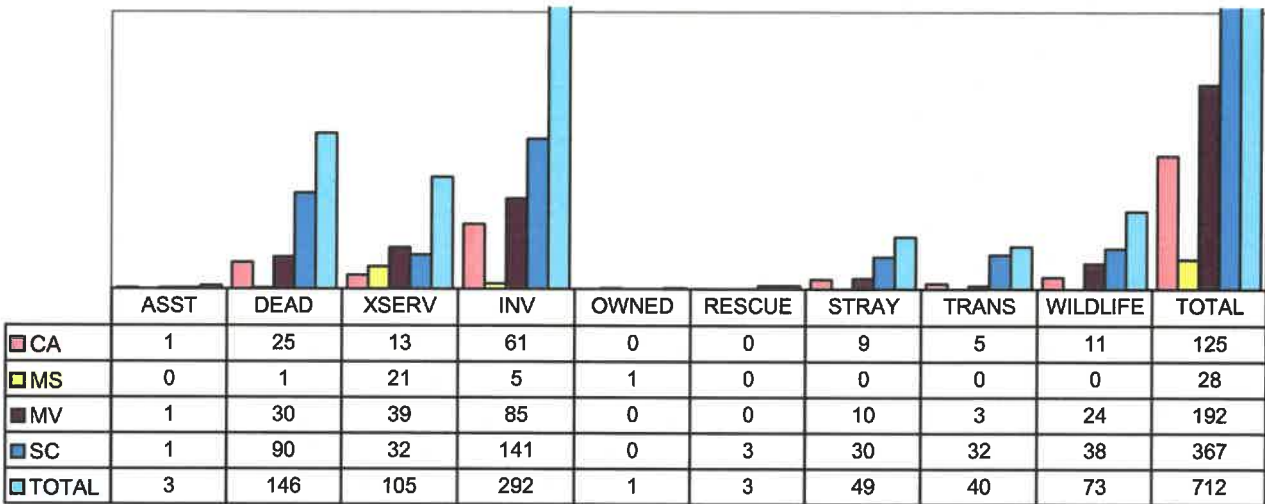
Introduction

This report provides graphs, tables and explanatory narratives covering five categories of information: field service calls, violations and citations issued, animals impounded, animals licensed, and animal outcomes. SVACA's fiscal year is July 1 – June 30.

1. Field Service Calls

Graph 1 is total service calls by Jurisdiction and Type and Graph 2a and 2b show the Sub-Types. Tables 1 and 2 are a comparison of fiscal years 2019-20 and 2018-19.

**Graph 1 - Total Service Calls by Jurisdiction and Type for March/April
FY 2019-20**



ASST = ASSISTANCE XSERV = EXTRA SERVICE CALL INV = INVESTIGATIONS TRANS = TRANSPORT

Year to Date Comparison of Service Calls for FY 2019-20 and FY 2018-19

Table 1 - FY 2019-20

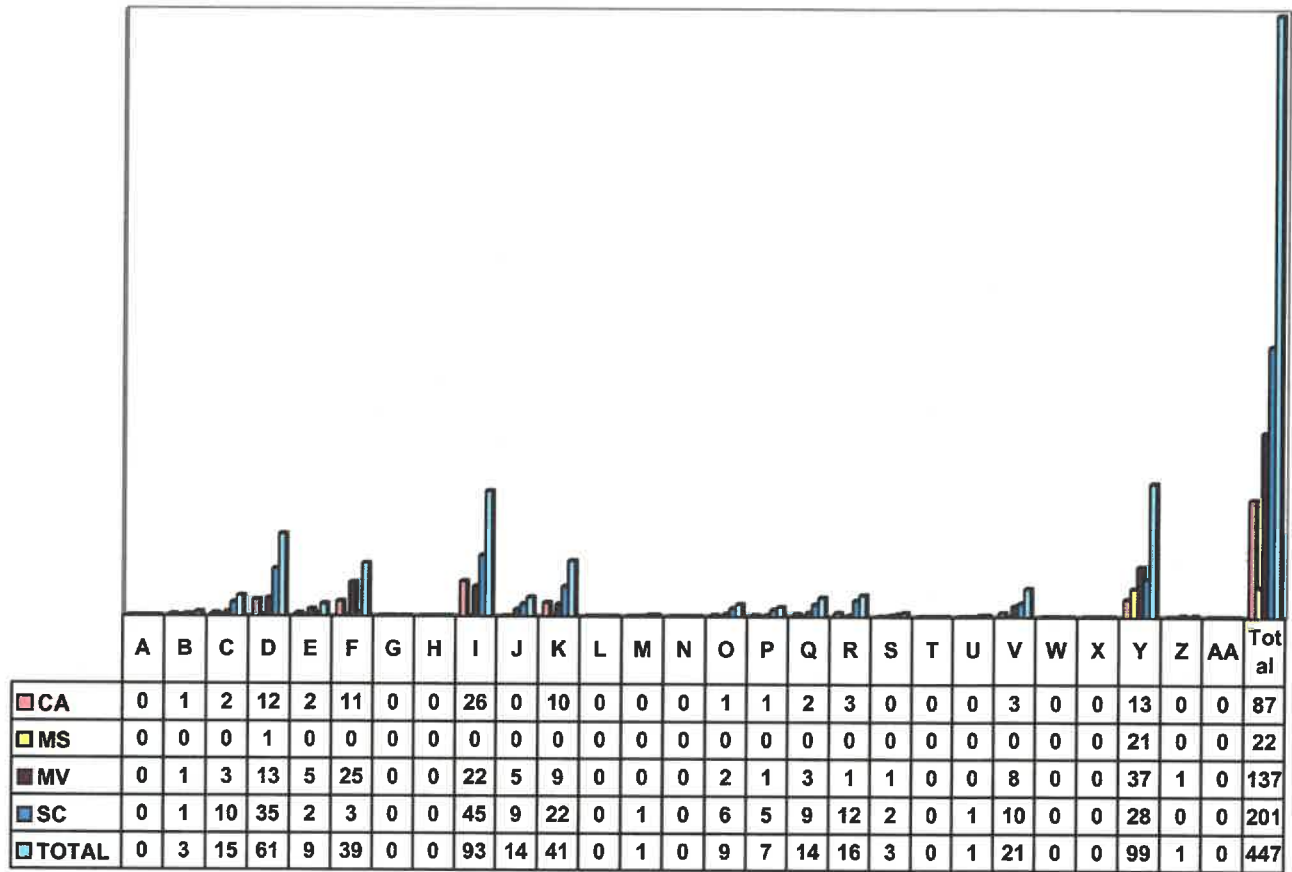
| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|-------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| CA | 123 | 76 | 69 | 83 | 65 | 54 | 68 | 78 | 87 | 38 | | | 741 |
| MS | 12 | 19 | 9 | 8 | 10 | 13 | 18 | 14 | 22 | 6 | | | 131 |
| MV | 161 | 166 | 142 | 186 | 124 | 141 | 120 | 156 | 137 | 55 | | | 1388 |
| SC | 302 | 320 | 308 | 252 | 223 | 221 | 238 | 231 | 201 | 166 | | | 2462 |
| TOTAL | 598 | 581 | 528 | 529 | 422 | 429 | 444 | 479 | 447 | 265 | | | 4722 |

Table 2 - FY 2018-19

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|-------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| CA | 114 | 94 | 91 | 116 | 117 | 88 | 94 | 115 | 98 | 132 | 137 | 123 | 1319 |
| MS | 27 | 18 | 19 | 37 | 85 | 36 | 34 | 22 | 27 | 49 | 40 | 22 | 416 |
| MV | 191 | 206 | 158 | 229 | 205 | 174 | 248 | 227 | 234 | 220 | 261 | 148 | 2501 |
| SC | 290 | 317 | 259 | 304 | 286 | 320 | 308 | 310 | 298 | 356 | 348 | 322 | 3718 |
| TOTAL | 622 | 635 | 527 | 686 | 693 | 618 | 684 | 674 | 657 | 757 | 786 | 615 | 7954 |

Graph 2a. - Total Service Calls by Jurisdiction, Type and Sub-Type for March 2020

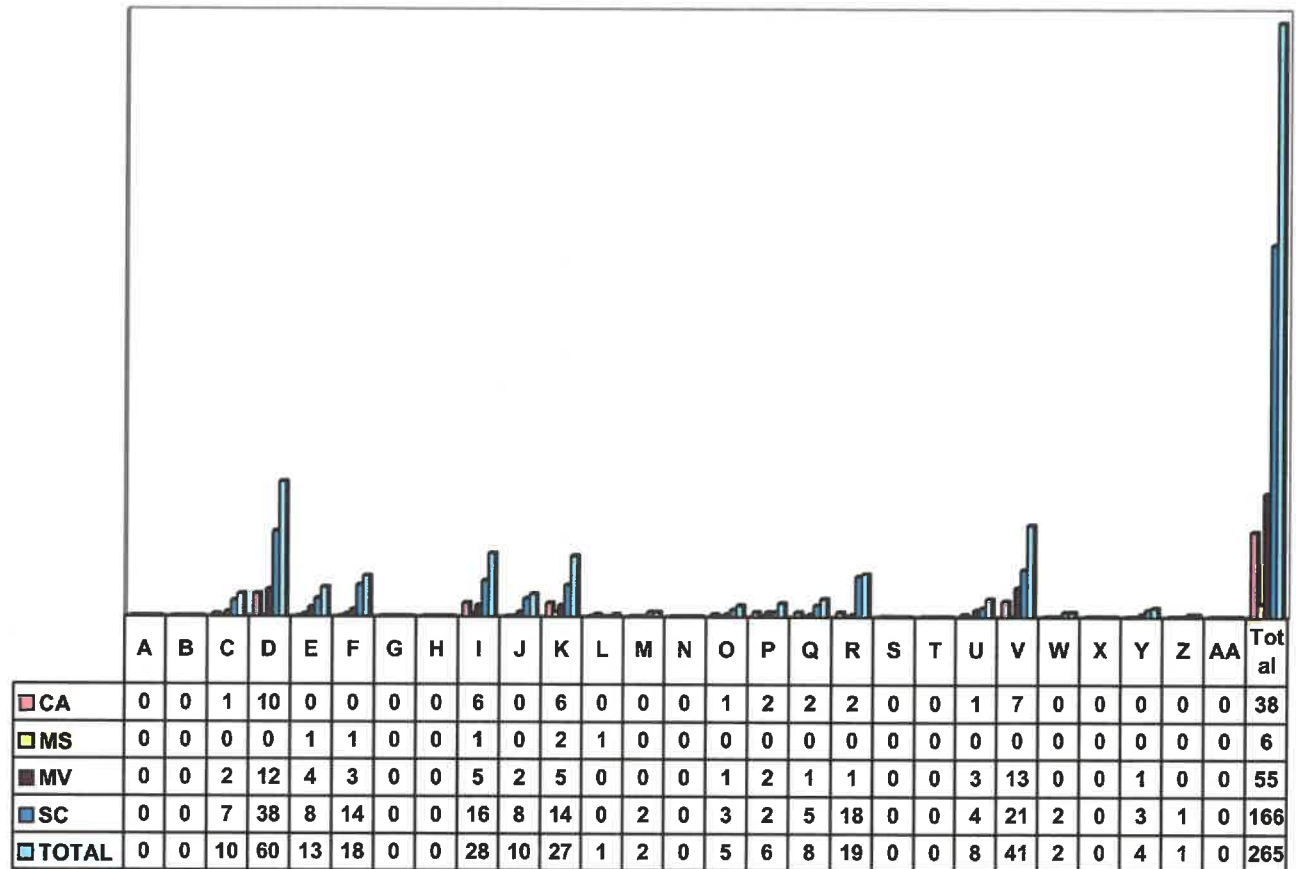
Key to contacts



- | | |
|------------------------------------|-------------------------------|
| A = Assistance – ACO | N = Stray – Aggressive |
| B = Assistance – Police | O = Stray – Confined |
| C = Dead – Domestic | P = Stray – Injured/Sick |
| D = Dead – Wild | Q = Stray – Roam |
| E = Investigation – Bite | R = Transport – Animal |
| F = Investigation – Bite Follow-up | S = Transport – Packet |
| G = Investigation – Dangerous Dog | T = Wild – Aggressive |
| H = Investigation- Facilities | U = Wild – Confined |
| I = Investigation – Follow-up | V = Wild- Injured/Sick |
| J = Investigation – Humane | W = Wild - Roam |
| K = Investigation – Municipal Code | X = Extra Service – Education |
| L = Owned- Animal | Y = Extra Service – Patrol |
| M = Rescue – Animal | Z = Extra Service- Trap |
| | AA = Dead- Owned |

Graph 2b. - Total Service Calls by Jurisdiction, Type and Sub-Type for April 2020

Key to contacts

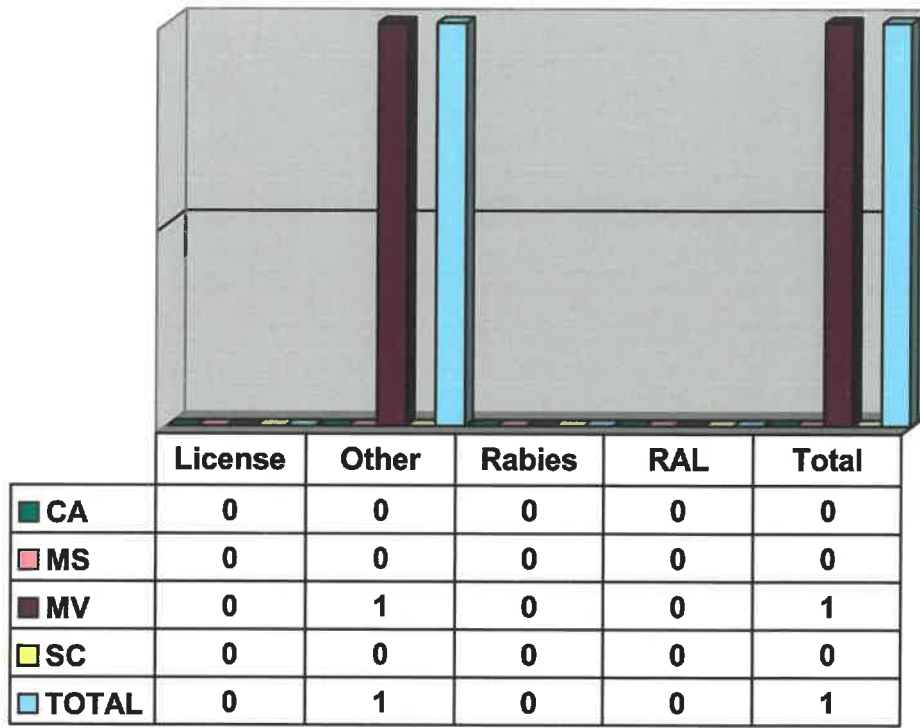


- A = Assistance – ACO
- B = Assistance – Police
- C = Dead – Domestic
- D = Dead – Wild
- E = Investigation – Bite
- F = Investigation – Bite Follow-up
- G = Investigation – Dangerous Dog
- H = Investigation- Facilities
- I = Investigation – Follow-up
- J = Investigation – Humane
- K = Investigation – Municipal Code
- L = Owned- Animal
- M = Rescue – Animal
- N = Stray – Aggressive
- O = Stray – Confined
- P = Stray – Injured/Sick
- Q = Stray – Roam
- R = Transport – Animal
- S = Transport – Packet
- T = Wild – Aggressive
- U = Wild – Confined
- V = Wild- Injured/Sick
- W = Wild - Roam
- X = Extra Service – Education
- Y = Extra Service – Patrol
- Z = Extra Service- Trap
- AA = Dead- Owned

2. Violations and Citations Issued

The following tables and graphs display the number of violations for the period and the number of citations issued. The tables display comparisons of FY 2019-20 and 2018-19.

Graph 3 – Violations – March/April 2020



Year to Date Comparison of Violations for FY 2019-20 and FY 2018-19

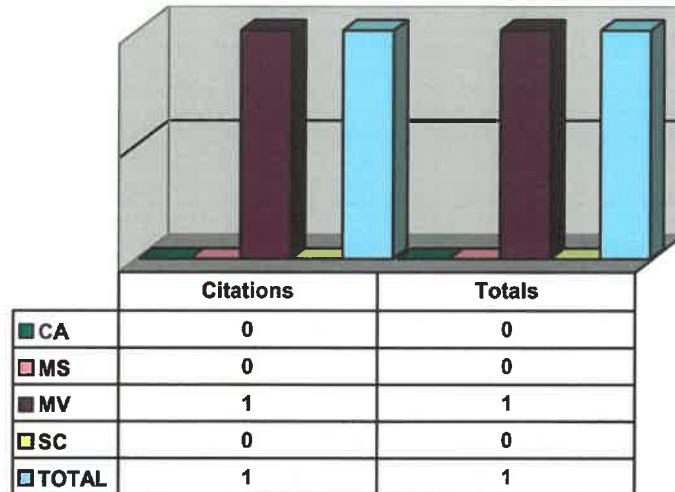
Table 3 – FY 2019-20

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|-------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| CA | 6 | 8 | 0 | 0 | 6 | 6 | 0 | 0 | 0 | 0 | | | 26 |
| MS | 0 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 9 |
| MV | 0 | 2 | 0 | 1 | 0 | 0 | 3 | 2 | 1 | 0 | | | 9 |
| SC | 11 | 22 | 9 | 11 | 12 | 14 | 21 | 9 | 0 | 0 | | | 109 |
| TOTAL | 17 | 41 | 9 | 12 | 18 | 20 | 24 | 11 | 1 | 0 | | | 153 |

Table 4 – FY 2018-19

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|-------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| CA | 6 | 3 | 6 | 2 | 7 | 8 | 13 | 2 | 1 | 2 | 3 | 5 | 58 |
| MS | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 1 | 3 |
| MV | 3 | 13 | 4 | 5 | 4 | 2 | 9 | 15 | 4 | 8 | 0 | 4 | 71 |
| SC | 8 | 9 | 8 | 10 | 3 | 17 | 12 | 3 | 12 | 34 | 8 | 20 | 144 |
| TOTAL | 17 | 25 | 18 | 17 | 14 | 27 | 36 | 20 | 17 | 44 | 11 | 30 | 276 |

Graph 4 – Citations Issued – March/April 2020



Year to Date Comparison of Citations for FY 2019-20 and FY 2018-19

Table 5 – FY 2019-20

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|-------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| CA | 3 | 1 | 0 | 0 | 3 | 1 | 0 | 0 | 0 | 0 | | | 8 |
| MS | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 2 |
| MV | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | | | 5 |
| SC | 5 | 3 | 4 | 3 | 6 | 5 | 6 | 4 | 0 | 0 | | | 36 |
| TOTAL | 8 | 7 | 4 | 4 | 9 | 6 | 7 | 5 | 1 | 0 | | | 51 |

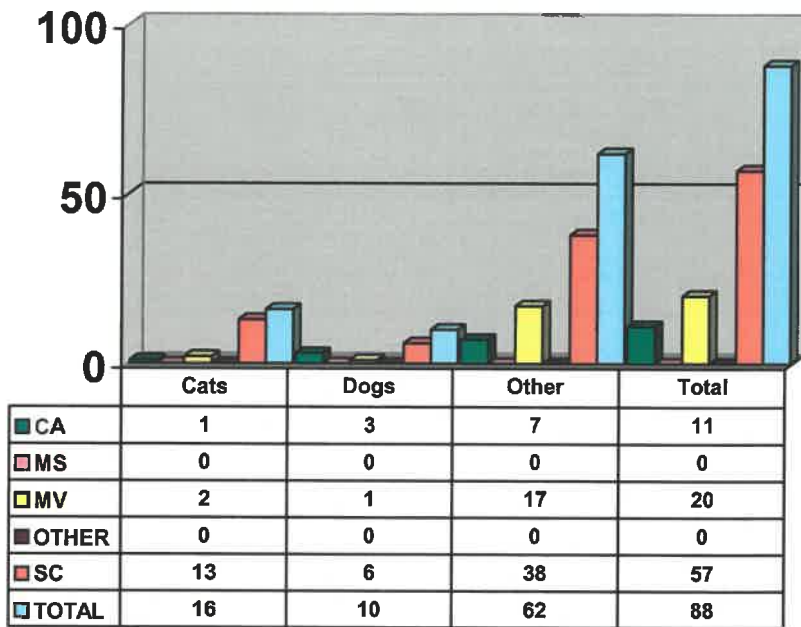
Table 6 – FY 2018-19

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|-------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| CA | 2 | 2 | 2 | 1 | 3 | 3 | 5 | 1 | 1 | 2 | 1 | 3 | 26 |
| MS | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 1 | 3 |
| MV | 2 | 7 | 2 | 3 | 2 | 1 | 4 | 7 | 2 | 3 | 0 | 2 | 35 |
| SC | 4 | 4 | 3 | 5 | 2 | 7 | 7 | 2 | 4 | 12 | 5 | 5 | 60 |
| TOTAL | 8 | 13 | 7 | 9 | 7 | 11 | 18 | 10 | 7 | 17 | 6 | 11 | 124 |

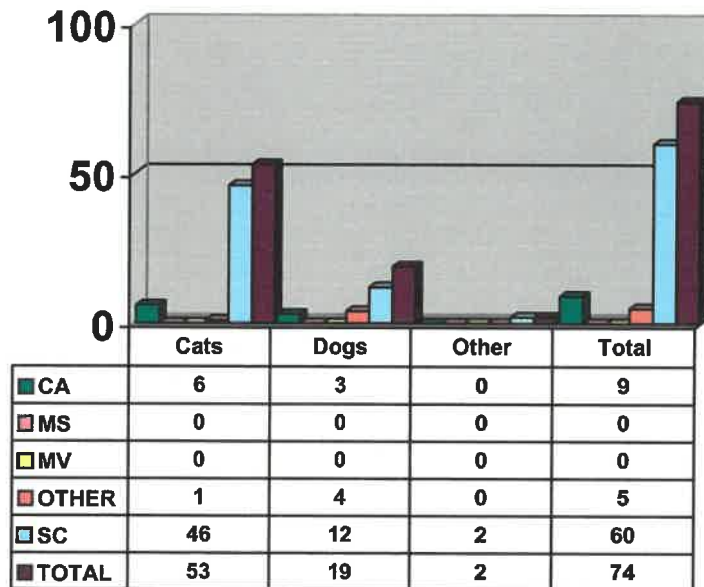
3. Animals Received at Center

Graphs 5 and 6 show the number of live animals received. Tables 7 and 8 offer a comparison of fiscal years 2019-20 and 2018-19. These figures include euthanasia service requests.

Graph 5 - Live Animals by Animal Control Officers March/April 2020



Graph 6 - Live Animals by Citizens for March/April 2020



Year to Date Comparison of Total Live Animals for FY 2019-20 and FY 2018-19

Table 7 – FY 2019-20

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|------------|------------|------------|------------|------------|-----------|------------|-----------|-----------|-----------|-----|-----|-------------|
| CA | 37 | 37 | 21 | 16 | 33 | 16 | 17 | 13 | 13 | 7 | | | 210 |
| MS | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | | | 2 |
| MV | 32 | 33 | 30 | 24 | 35 | 13 | 12 | 15 | 7 | 13 | | | 214 |
| SC | 182 | 119 | 134 | 138 | 72 | 56 | 78 | 57 | 56 | 61 | | | 953 |
| OTHER | 3 | 4 | 4 | 7 | 2 | 1 | 2 | 1 | 4 | 1 | | | 29 |
| TOTAL | 254 | 193 | 189 | 186 | 142 | 86 | 109 | 87 | 80 | 82 | | | 1408 |

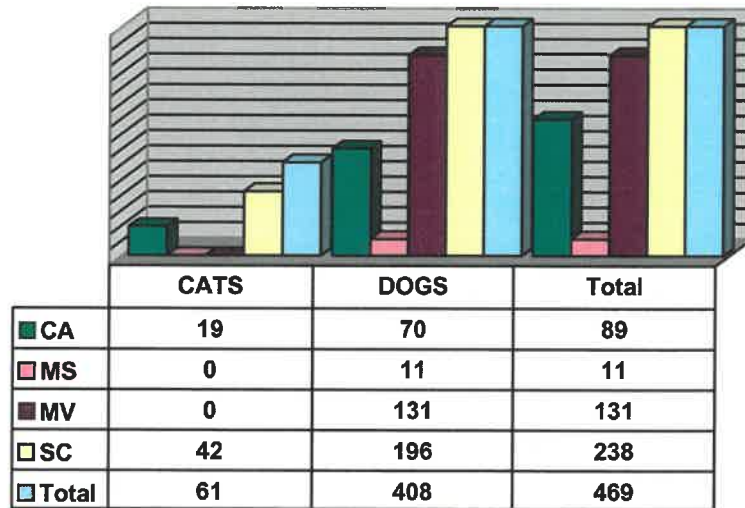
Table 8 - FY 2018-19

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|------------|------------|------------|------------|------------|-----------|-----------|-----------|------------|------------|------------|------------|-------------|
| CA | 35 | 37 | 32 | 17 | 12 | 11 | 21 | 12 | 21 | 19 | 57 | 31 | 305 |
| MS | 0 | 0 | 3 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 2 | 2 | 12 |
| MV | 45 | 33 | 18 | 24 | 23 | 17 | 11 | 15 | 22 | 35 | 52 | 29 | 324 |
| SC | 113 | 145 | 132 | 92 | 90 | 47 | 52 | 39 | 75 | 124 | 166 | 139 | 1214 |
| OTHER | 6 | 2 | 19 | 15 | 6 | 9 | 2 | 3 | 6 | 0 | 2 | 4 | 74 |
| TOTAL | 199 | 217 | 204 | 149 | 132 | 85 | 86 | 70 | 125 | 178 | 279 | 205 | 1929 |

4. Animals Licensed

Graph 7 shows type and number of licenses sold. Graph 8 shows total revenue from licenses sold. The tables display comparisons of FY 2019-20 and 2018-19.

Graph 7 - Total Licenses Sold for March/April 2020



Year to Date Comparison of Licenses Sold for FY 2019-20 and FY 2018-19

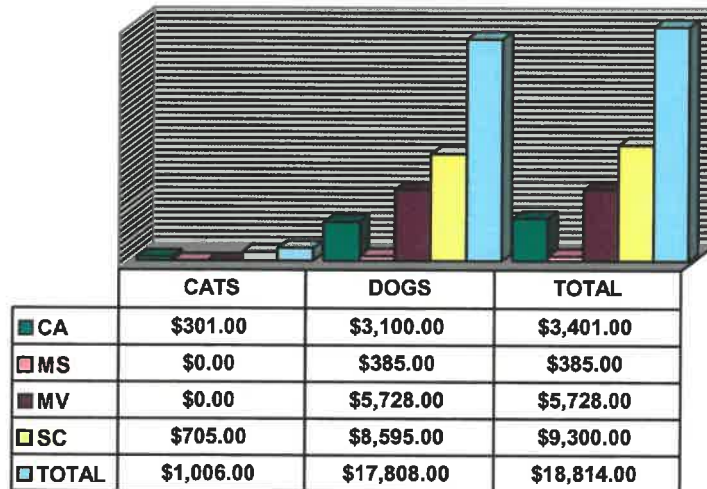
Table 9 – FY 2019-20

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|-----|-----|-------------|
| CA | 76 | 76 | 81 | 84 | 51 | 88 | 86 | 70 | 50 | 39 | | | 701 |
| MS | 2 | 7 | 14 | 6 | 1 | 4 | 8 | 5 | 6 | 5 | | | 58 |
| MV | 93 | 86 | 103 | 63 | 73 | 107 | 106 | 90 | 83 | 48 | | | 852 |
| SC | 188 | 229 | 204 | 218 | 179 | 188 | 210 | 226 | 143 | 95 | | | 1880 |
| TOTAL | 359 | 398 | 402 | 371 | 304 | 387 | 410 | 391 | 282 | 187 | | | 3491 |

Table 10 - FY 2018-19

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|-------------|
| CA | 80 | 81 | 63 | 96 | 67 | 57 | 117 | 107 | 98 | 114 | 111 | 86 | 1077 |
| MS | 5 | 4 | 2 | 4 | 11 | 10 | 9 | 2 | 10 | 4 | 5 | 7 | 73 |
| MV | 122 | 90 | 71 | 89 | 86 | 77 | 126 | 94 | 95 | 102 | 107 | 81 | 1140 |
| SC | 232 | 209 | 188 | 210 | 185 | 179 | 234 | 258 | 201 | 211 | 202 | 216 | 2525 |
| TOTAL | 439 | 384 | 324 | 399 | 349 | 323 | 486 | 461 | 404 | 431 | 425 | 390 | 4815 |

Graph 8 - Total Revenue from Licenses Sold for March/April 2020



Year to Date Comparison of Revenue from Licenses Sold for FY 2019-20 and FY 2018-19

Table 11 - FY 2019-20

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|-------------|-----|-----|------------------|
| CA | 2405 | 2658 | 2615 | 2497 | 1771 | 2792 | 2890 | 2190 | 1870 | 1531 | | | \$23,219 |
| MS | 55 | 142 | 404 | 149 | 25 | 275 | 214 | 250 | 211 | 174 | | | \$1,899 |
| MV | 3196 | 3852 | 3844 | 2408 | 2608 | 4436 | 4738 | 3557 | 3795 | 1933 | | | \$34,367 |
| SC | 6424 | 6506 | 7288 | 7649 | 6064 | 5447 | 7232 | 8338 | 5448 | 3852 | | | \$64,248 |
| TOTAL | 12080 | 13158 | 14151 | 12703 | 10468 | 12950 | 15074 | 14335 | 11324 | 7490 | | | \$123,733 |

Table 12 - FY 2018-19

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|--------------|--------------|-------------|--------------|--------------|-------------|--------------|--------------|--------------|--------------|--------------|--------------|------------------|
| CA | 2630 | 1860 | 1768 | 2928 | 1814 | 1572 | 3272 | 2962 | 3206 | 3038 | 3096 | 2742 | \$30,888 |
| MS | 84 | 84 | 84 | 126 | 246 | 270 | 294 | 44 | 270 | 62 | 110 | 196 | \$1,870 |
| MV | 4762 | 2950 | 2650 | 3664 | 3100 | 3266 | 4711 | 3384 | 3220 | 3570 | 3828 | 2843 | \$41,948 |
| SC | 8361 | 5932 | 5433 | 6094 | 4906 | 4748 | 7400 | 7212 | 6358 | 7148 | 6396 | 6792 | \$76,780 |
| TOTAL | 15837 | 10826 | 9935 | 12812 | 10066 | 9856 | 15677 | 13602 | 13054 | 13818 | 13430 | 12573 | \$151,486 |

5. Animal Outcomes

The following tables reflect how our dogs and cats were outcomed at the center for the reporting period. The following is based on the Asilomar Accords (www.asilomaraccords.org) which were generated by animal welfare professionals as a way for agencies to accurately report a "Live Release Rate," or how many animals had favorable outcomes. It also reports and categorizes why animals were euthanized. SVACA places all "healthy" and "treatable" animals as well as many "unhealthy" animals. SVACA's Animal Care Center is "no kill" as we annually save greater than 90% of animals received.

Table 13 – March 2020

The collection and publication of this data is sponsored by Maddie's Fund, www.maddiesfund.org

| | NAME OF ORGANIZATION: Silicon Valley Animal Control Authority | Dog | Cat | Total |
|----------|---|-----------|-----------|-----------|
| | DATE OF REPORT: March 2020 | | | |
| A | BEGINNING SHELTER COUNT March 1, 2020 | 9 | 18 | 27 |
| | INTAKE (Live Dogs & Cats Only) | | | |
| | <i>From the Public</i> | | | |
| | Healthy | 9 | 8 | 17 |
| | Treatable – Rehabilitatable | 3 | 2 | 5 |
| | Treatable – Manageable | 5 | 1 | 6 |
| | Unhealthy & Untreatable | 1 | 31 | 32 |
| B | Subtotal Intake from the Public | 18 | 42 | 60 |
| | <i>Incoming Transfers from Organizations within Target Community</i> | | | |
| | Healthy | 0 | 0 | 0 |
| | Treatable – Rehabilitatable | 0 | 0 | 0 |
| | Treatable – Manageable | 0 | 0 | 0 |
| | Unhealthy & Untreatable | 0 | 0 | 0 |
| C | Subtotal Intake from Incoming Transfers from Orgs within Target Community | 0 | 0 | 0 |
| | <i>Incoming Transfers from Organizations outside Target Community</i> | | | |
| | Healthy | 0 | 0 | 0 |
| | Treatable – Rehabilitatable | 0 | 0 | 0 |
| | Treatable – Manageable | 0 | 0 | 0 |
| | Unhealthy & Untreatable | 0 | 0 | 0 |
| D | Subtotal Intake from Incoming Transfers from Orgs outside Target Community | 0 | 0 | 0 |
| | <i>From Owners/Guardians Requesting Euthanasia</i> | | | |
| | Healthy | 0 | 0 | 0 |
| | Treatable – Rehabilitatable | 0 | 0 | 0 |
| | Treatable – Manageable | 0 | 0 | 0 |
| | Unhealthy & Untreatable | 1 | 2 | 3 |
| E | Subtotal Intake from Owners/Guardians Requesting Euthanasia | 1 | 2 | 3 |
| F | Total Intake [B + C + D + E] | 19 | 44 | 63 |
| G | Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only) | -1 | -2 | -3 |
| H | ADJUSTED TOTAL INTAKE [F minus G] | 18 | 42 | 60 |
| | ADOPTIONS (only dogs and cats adopted by the public) | | | |
| | Healthy | 0 | 1 | 1 |
| | Treatable – Rehabilitatable | 1 | 1 | 2 |
| | Treatable – Manageable | 1 | 3 | 4 |

| | | | | |
|-----------|--|-----------|-----------|-----------|
| | Unhealthy & Untreatable | 0 | 0 | 0 |
| I | TOTAL ADOPTIONS | 2 | 5 | 7 |
| | OUTGOING TRANSFERS to Organizations within Target Community | | | |
| | Healthy | 2 | 0 | 2 |
| | Treatable – Rehabilitatable | 2 | 0 | 0 |
| | Treatable – Manageable | 0 | 1 | 1 |
| | Unhealthy & Untreatable | 0 | 15 | 15 |
| J | TOTAL OUTGOING TRANSFERS to Orgs within Target Community | 2 | 16 | 18 |
| | OUTGOING TRANSFERS to Organizations outside Target Community | | | |
| | Healthy | 0 | 0 | 0 |
| | Treatable – Rehabilitatable | 1 | 0 | 1 |
| | Treatable – Manageable | 0 | 0 | 0 |
| | Unhealthy & Untreatable | 1 | 10 | 11 |
| K | TOTAL OUTGOING TRANSFERS to Orgs outside Target Community | 2 | 10 | 12 |
| L1 | RETURN TO OWNER/GUARDIAN | 9 | 5 | 14 |
| L2 | RETURN TO HABITAT | 0 | 0 | 0 |
| | DOGS & CATS EUTHANIZED | | | |
| M | Healthy (Includes Owner/Guardian Requested Euthanasia) | 0 | 0 | 0 |
| N | Treatable – Rehabilitatable (Includes Owner/Guardian Requested Euthanasia) | 0 | 0 | 0 |
| O | Treatable – Manageable (Includes Owner/Guardian Requested Euthanasia) | 0 | 0 | 0 |
| P | Unhealthy & Untreatable (Includes Owner/Guardian Requested Euthanasia) | 1 | 6 | 7 |
| Q | Total Euthanasia [M + N + O + P] | 1 | 6 | 7 |
| R | Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only) | -1 | -2 | -3 |
| S | ADJUSTED TOTAL EUTHANASIA [Q minus R] | 0 | 4 | 4 |
| T | SUBTOTAL OUTCOMES [I + J + K + L + S] Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only) | 15 | 40 | 55 |
| U | DIED OR LOST IN SHELTER/CARE | 0 | 2 | 2 |
| V | TOTAL OUTCOMES [T + U] Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only) | 15 | 42 | 57 |
| W | ENDING SHELTER COUNT March 31, 2020 | 12 | 18 | 30 |

Table 14 – April 2020

The collection and publication of this data is sponsored by Maddie's Fund, www.maddiesfund.org.

| | NAME OF ORGANIZATION: Silicon Valley Animal Control Authority | Dog | Cat | Total |
|----------|---|-----------|-----------|-----------|
| | DATE OF REPORT: April 2020 | | | |
| A | BEGINNING SHELTER COUNT April 1, 2020 | 12 | 18 | 30 |
| | INTAKE (Live Dogs & Cats Only) | | | |
| | <i>From the Public</i> | | | |
| | Healthy | 4 | 1 | 5 |
| | Treatable – Rehabilitatable | 0 | 5 | 5 |
| | Treatable – Manageable | 5 | 1 | 6 |

| | | | | |
|-----------|---|-----------|-----------|-----------|
| | Unhealthy & Untreatable | 2 | 17 | 19 |
| B | Subtotal Intake from the Public | 11 | 24 | 35 |
| | <i>Incoming Transfers from Organizations within Target Community</i> | | | |
| | Healthy | 0 | 0 | 0 |
| | Treatable – Rehabilitatable | 0 | 0 | 0 |
| | Treatable – Manageable | 0 | 0 | 0 |
| | Unhealthy & Untreatable | 0 | 0 | 0 |
| C | Subtotal Intake from Incoming Transfers from Orgs within Target Community | 0 | 0 | 0 |
| | <i>Incoming Transfers from Organizations outside Target Community</i> | | | |
| | Healthy | 0 | 0 | 0 |
| | Treatable – Rehabilitatable | 0 | 0 | 0 |
| | Treatable – Manageable | 0 | 0 | 0 |
| | Unhealthy & Untreatable | 0 | 0 | 0 |
| D | Subtotal Intake from Incoming Transfers from Orgs outside Target Community | 0 | 0 | 0 |
| | <i>From Owners/Guardians Requesting Euthanasia</i> | | | |
| | Healthy | 0 | 0 | 0 |
| | Treatable – Rehabilitatable | 0 | 0 | 0 |
| | Treatable – Manageable | 0 | 0 | 0 |
| | Unhealthy & Untreatable | 0 | 1 | 1 |
| E | Subtotal Intake from Owners/Guardians Requesting Euthanasia | 0 | 1 | 1 |
| F | Total Intake [B + C + D + E] | 11 | 25 | 36 |
| G | Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only) | -0 | -1 | -1 |
| H | ADJUSTED TOTAL INTAKE [F minus G] | 11 | 24 | 35 |
| | ADOPTIONS (only dogs and cats adopted by the public) | | | |
| | Healthy | 1 | 0 | 1 |
| | Treatable – Rehabilitatable | 1 | 0 | 1 |
| | Treatable – Manageable | 1 | 1 | 2 |
| | Unhealthy & Untreatable | 2 | 0 | 2 |
| I | TOTAL ADOPTIONS | 5 | 1 | 6 |
| | OUTGOING TRANSFERS to Organizations within Target Community | | | |
| | Healthy | 0 | 0 | 1 |
| | Treatable – Rehabilitatable | 0 | 0 | 0 |
| | Treatable – Manageable | 1 | 0 | 1 |
| | Unhealthy & Untreatable | 0 | 1 | 1 |
| J | TOTAL OUTGOING TRANSFERS to Orgs within Target Community | 1 | 1 | 2 |
| | OUTGOING TRANSFERS to Organizations outside Target Community | | | |
| | Healthy | 1 | 0 | 1 |
| | Treatable – Rehabilitatable | 0 | 0 | 0 |
| | Treatable – Manageable | 0 | 0 | 0 |
| | Unhealthy & Untreatable | 0 | 2 | 2 |
| K | TOTAL OUTGOING TRANSFERS to Orgs outside Target Community | 1 | 2 | 3 |
| L1 | RETURN TO OWNER/GUARDIAN | 8 | 4 | 12 |
| L2 | RETURN TO HABITAT | 0 | 0 | 0 |

| DOGS & CATS EUTHANIZED | | | | |
|-----------------------------------|---|----|----|----|
| M | Healthy <i>(Includes Owner/Guardian Requested Euthanasia)</i> | 0 | 0 | 0 |
| N | Treatable – Rehabilitatable <i>(Includes Owner/Guardian Requested Euthanasia)</i> | 0 | 0 | 0 |
| O | Treatable – Manageable <i>(Includes Owner/Guardian Requested Euthanasia)</i> | 0 | 0 | 0 |
| P | Unhealthy & Untreatable <i>(Includes Owner/Guardian Requested Euthanasia)</i> | 1 | 3 | 4 |
| Q | Total Euthanasia [M + N + O + P] | 1 | 3 | 4 |
| R | Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only) | -0 | -1 | -1 |
| S | ADJUSTED TOTAL EUTHANASIA [Q minus R] | 1 | 2 | 3 |
| T | SUBTOTAL OUTCOMES [I + J + K + L + S] <i>Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)</i> | 16 | 10 | 26 |
| U | DIED OR LOST IN SHELTER/CARE | 0 | 2 | 2 |
| V | TOTAL OUTCOMES [T + U] <i>Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)</i> | 16 | 12 | 28 |
| W | ENDING SHELTER COUNT April 29, 2020 | 7 | 27 | 34 |

**Year to Date Comparison of Total Dog and Cat Average Live Release Rate for
FY 2019-20 and FY 2018-19**

Table 15 – FY 2019-20

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | AVERAGE |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------|
| DOGS | 96 | 100 | 91 | 96 | 100 | 100 | 100 | 100 | 100 | 94 | | | 99% |
| CATS | 98 | 95 | 96 | 98 | 97 | 97 | 96 | 92 | 90 | 80 | | | 92% |
| TOTAL | 97 | 96 | 92 | 97 | 99 | 98 | 98 | 96 | 93 | 88 | | | 95% |

Table 16 – FY 2018-19

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | AVERAGE |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------|
| DOGS | 93 | 94 | 100 | 100 | 95 | 92 | 100 | 100 | 100 | 95 | 100 | 94 | 97% |
| CATS | 92 | 91 | 97 | 99 | 86 | 97 | 97 | 100 | 91 | 92 | 92 | 94 | 94% |
| TOTAL | 93 | 93 | 98 | 100 | 89 | 95 | 99 | 100 | 94 | 94 | 95 | 94 | 95% |

Table 17 reflects our total overall live release rate for all animals including others such as: birds, rabbits, hamsters, etc.

**Year to Date Comparison of Total Overall Average Live Release Rate for
FY 2019-20 and FY 2018-19**

Table 17 – FY 2019-20

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | AVERAGE |
|---------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------|
| DOGS | 96 | 100 | 91 | 96 | 100 | 100 | 100 | 100 | 100 | 94 | | | 99% |
| CATS | 98 | 95 | 96 | 98 | 97 | 97 | 96 | 92 | 90 | 80 | | | 92% |
| OTHERS | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | | | 100% |
| TOTAL | 98 | 96 | 96 | 98 | 98 | 98 | 99 | 96 | 93 | 89 | | | 95% |

Table 18 – FY 2018-19

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | AVERAGE |
|---------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------|
| DOGS | 93 | 94 | 100 | 100 | 95 | 92 | 100 | 100 | 100 | 95 | 100 | 94 | 97% |
| CATS | 92 | 91 | 97 | 99 | 86 | 97 | 97 | 100 | 91 | 92 | 92 | 94 | 94% |
| OTHERS | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100% |
| TOTAL | 95 | 93 | 98 | 99 | 90 | 95 | 99 | 100 | 95 | 93 | 94 | 94 | 95% |

Year to Date Comparison of Adoptions for FY 2019-20 and FY 2018-19

Table 19 – FY 2019-20

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| TOTAL | 77 | 79 | 38 | 63 | 59 | 65 | 42 | 15 | 7 | 6 | | | 451 |

Table 20 – FY 2018-19

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| TOTAL | 43 | 62 | 44 | 48 | 52 | 56 | 36 | 17 | 18 | 19 | 24 | 65 | 484 |

Year to Date Comparison of Placement Partner Animals for FY 2018-19 and FY 2017-18

Table 21 – FY 2019-20

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| DOGS | 0 | 2 | 1 | 2 | 1 | 0 | 4 | 1 | 2 | 2 | | | 15 |
| CATS | 50 | 51 | 67 | 83 | 42 | 6 | 28 | 9 | 26 | 2 | | | 364 |
| OTHER | 4 | 9 | 4 | 1 | 19 | 6 | 3 | 0 | 1 | 1 | | | 48 |
| TOTAL | 54 | 62 | 72 | 86 | 62 | 12 | 35 | 10 | 29 | 5 | | | 427 |

Table 22 – FY 2018-19

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| DOGS | 1 | 0 | 0 | 1 | 2 | 1 | 1 | 3 | 1 | 1 | 1 | 0 | 12 |
| CATS | 55 | 58 | 32 | 24 | 21 | 14 | 7 | 8 | 16 | 27 | 38 | 57 | 357 |
| OTHER | 5 | 8 | 2 | 0 | 6 | 1 | 0 | 2 | 2 | 4 | 1 | 0 | 31 |
| TOTAL | 61 | 66 | 34 | 25 | 29 | 16 | 8 | 13 | 19 | 32 | 40 | 57 | 400 |

Year to Date Comparison of Return to Owners for FY 2019-20 and FY 2019-19

Table 23 – FY 2019-20

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| TOTAL | 33 | 23 | 22 | 29 | 30 | 19 | 26 | 30 | 14 | 13 | | | 239 |

Table 24 – FY 2018-19

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| TOTAL | 34 | 30 | 24 | 19 | 24 | 16 | 33 | 22 | 18 | 20 | 34 | 30 | 304 |

**Year to Date Comparison of All Incoming Live Dogs and Cats from Campbell
for FY 2019-20 and FY 2018-19**

Table 25 – FY 2019-20

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| DOGS | 2 | 6 | 2 | 2 | 7 | 6 | 11 | 6 | 4 | 2 | | | 48 |
| CATS | 24 | 22 | 13 | 10 | 5 | 1 | 2 | 5 | 7 | 0 | | | 89 |
| TOTAL | 26 | 28 | 15 | 12 | 12 | 7 | 13 | 11 | 11 | 2 | | | 137 |

Table 26 – FY 2018-19

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| DOGS | 6 | 12 | 4 | 4 | 3 | 5 | 12 | 6 | 2 | 2 | 9 | 6 | 71 |
| CATS | 25 | 12 | 17 | 10 | 4 | 8 | 3 | 3 | 14 | 3 | 39 | 18 | 156 |
| TOTAL | 31 | 24 | 21 | 14 | 7 | 13 | 15 | 9 | 16 | 5 | 48 | 24 | 227 |

**Year to Date Comparison of All Incoming Live Dogs and Cats from Monte Sereno
for FY 2019-20 and FY 2018-19**

Table 27 – FY 2019-20

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| DOGS | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | | | 1 |
| CATS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 |
| TOTAL | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | | | 1 |

Table 28 – FY 2018-19

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| DOGS | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 2 | 4 |
| CATS | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| TOTAL | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 2 | 6 |

**Year to Date Comparison of All Incoming Live Dogs and Cats from Mountain View
for FY 2019-20 and FY 2018-19**

Table 29 – FY 2019-20

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| DOGS | 5 | 1 | 5 | 3 | 26 | 4 | 3 | 4 | 1 | 0 | | | 52 |
| CATS | 11 | 8 | 13 | 4 | 2 | 3 | 5 | 6 | 1 | 1 | | | 54 |
| TOTAL | 16 | 9 | 18 | 7 | 28 | 7 | 8 | 10 | 2 | 1 | | | 106 |

Table 30 – FY 2018-19

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| DOGS | 5 | 3 | 4 | 9 | 8 | 7 | 3 | 4 | 4 | 4 | 14 | 3 | 68 |
| CATS | 22 | 18 | 1 | 8 | 12 | 4 | 5 | 3 | 5 | 9 | 11 | 3 | 101 |
| TOTAL | 27 | 21 | 5 | 17 | 20 | 11 | 8 | 7 | 9 | 13 | 25 | 6 | 169 |

**Year to Date Comparison of All Incoming Live Dogs and Cats from Santa Clara
for FY 2019-20 and FY 2018-19**

Table 31 – FY 2019-20

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| DOGS | 22 | 16 | 19 | 17 | 18 | 11 | 13 | 22 | 10 | 8 | | | 156 |
| CATS | 129 | 69 | 99 | 110 | 45 | 33 | 47 | 27 | 37 | 22 | | | 618 |
| TOTAL | 151 | 85 | 118 | 127 | 63 | 44 | 60 | 49 | 47 | 30 | | | 774 |

Table 32 – FY 2018-19

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| DOGS | 13 | 20 | 14 | 18 | 22 | 20 | 26 | 8 | 18 | 15 | 16 | 18 | 208 |
| CATS | 79 | 86 | 102 | 50 | 49 | 14 | 14 | 22 | 45 | 84 | 106 | 94 | 745 |
| TOTAL | 92 | 106 | 116 | 68 | 71 | 34 | 40 | 30 | 63 | 99 | 122 | 112 | 953 |

**Year to Date Comparison of Number of Animals Spayed/Neutered in Public Clinic for
FY 2019-20 and FY 2018-19**

Table 33 – FY 2019-20

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| DOGS | 37 | 34 | 27 | 31 | 16 | 27 | 26 | 33 | 18 | 0 | | | 249 |
| CATS | 22 | 17 | 30 | 30 | 24 | 19 | 44 | 34 | 9 | 0 | | | 229 |
| TOTAL | 59 | 51 | 57 | 61 | 40 | 46 | 70 | 67 | 27 | 0 | | | 478 |

Table 34 – FY 2018-19

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | TOTAL |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| DOGS | 30 | 38 | 38 | 32 | 23 | 23 | 42 | 31 | 44 | 36 | 52 | 26 | 415 |
| CATS | 14 | 16 | 28 | 30 | 32 | 26 | 18 | 24 | 29 | 12 | 11 | 27 | 267 |
| TOTAL | 44 | 54 | 66 | 62 | 55 | 49 | 60 | 55 | 73 | 48 | 63 | 53 | 682 |

ANIMAL CARE CENTER ACCOMPLISHMENTS AND HIGHLIGHTS

- It has been quite difficult to operate during a global pandemic but SVACA team members haven't missed a beat caring for the community's animals and protecting the public's health and safety. Clearly, it has been the greatest challenge faced by SVACA in its nearly nineteen-year history.

Essential services have been provided since the shelter in place order went into effect and the safety of our staff has been paramount throughout the process.

Plans are in the works to increase our ability to provide additional services when the order is slightly dialed back. We are also prepared to snap back into essential services only mode when necessary.

Staff will continue to provide a safe work environment for our team as we work to conduct our lifesaving programs during this unprecedented time.

OUTREACH

- Fundraising
 - Pour for Paws is currently on hold until we have more information about whether we'll be able to publicly gather by early fall or possibly later in the year.
 - We are considering virtual fundraiser options although it may be difficult to solicit donations from local businesses, sports teams and travel entities since so many are closed or operating on a very limited basis. Donors may also be hesitant to bid on normally popular items like travel due to so much uncertainty.
 - Staff researched and reviewed several grant resources and have applied for the following.
 - Maddie's Fund Pet Foster Care Stimulus Grant
 - Petfinder Foundation's Emergency COVID-19 Grant
- Volunteers
 - Due to the shelter in place order, no volunteer orientations were held in March or April.
 - Our Foster Kickoff and Volunteer Appreciation Luncheon were postponed.
 - Staff made arrangements for all adoptable animals at the Animal Care Center to be moved to long-term foster care. All animals were delivered by our Animal Control Officers to the foster homes along with food and supplies.
 - Two dogs and one cat were subsequently adopted by their foster parents.



Another happy foster fail as Griffin won the hearts of his foster mom and dad!



Foster kitty Cassie helping with homework.

- Outreach
 - We held one Kiddies 2 Kiddies session on March 4.
 - Due to the shelter in place order, all outreach events taking place after March 17 were canceled or postponed to later dates.
- Marketing
 - Staff sent newsletters to our followers and contacts, giving them an update of what was happening at SVACA during the pandemic.
 - Staff updated the website to include a virtual adoption process. In order to facilitate this process, staff created online adoption surveys for potential adopters.
 - Staff has continued to post stories to social media, including field rescues and other topics to keep our followers engaged.



Officer Gonzalez with a rescued opossum baby.



SVACA team member Ben Munoz in an empty adoption habitat after all animals were adopted or placed in foster care.

SHELTER TEAM

- The following are a sampling of adoption cases that highlight the good work that staff does in an effort to find lifelong homes for all of our animal guests.
 - Coco was first adopted a year ago after coming into SVACA as a stray and had a wonderful life in his new home. Unfortunately, his adopter developed a severe health condition and was unable to keep him any longer. Coco was diagnosed with intermittent seizures and required medication, but it quickly became clear that his personality had not changed a bit and he was still a happy little fella. He was placed into a foster home after the shelter in place order was announced. After winning over their hearts, his foster family decided he would become a permanent family member!



Enjoy your happily ever after, Coco!

- Mystique was found wandering on her own in a Santa Clara backyard. Her gait was abnormal at intake and after medical workups it was determined she had a preexisting condition that did not require medical intervention. As she was moved into the adoption gallery and awaited her fur-ever home, the staff and volunteers couldn't help but fall in love with her. Between her uniquely beautiful markings and loving personality, we knew she'd find a great indoor home. Not too long after being placed into the adoption area, the shelter-in-place was ordered so we were very lucky to find a foster home who understood her special needs for low cat furniture as well as keeping her indoors. After a bit of time getting to know her, the foster family decided to adopt her into their loving home!



Good-bye, beautiful girl!

MEDICAL TEAM

- The following are a sampling of the good work that our medical team does day-in and out as we attempt to make sick and injured animals healthy so they can be adopted, released to a placement partner, or returned to their owner.
 - This spring has been quite different for our medical department. The influx of kittens has not been as it has been in previous years due to the shelter in place order, but they are still finding their way to our center. We have been able to rely on the ACOs to shuttle these delicate babies to their foster homes and have been quick to supply them for the duration. Our foster parents are an amazing team and helping wade through the uncertain waters of this kitten season! Some of the kittens in foster are still being bottle fed but some have already found their forever homes through our virtual adoption program.



In the laps and feet of luxury!

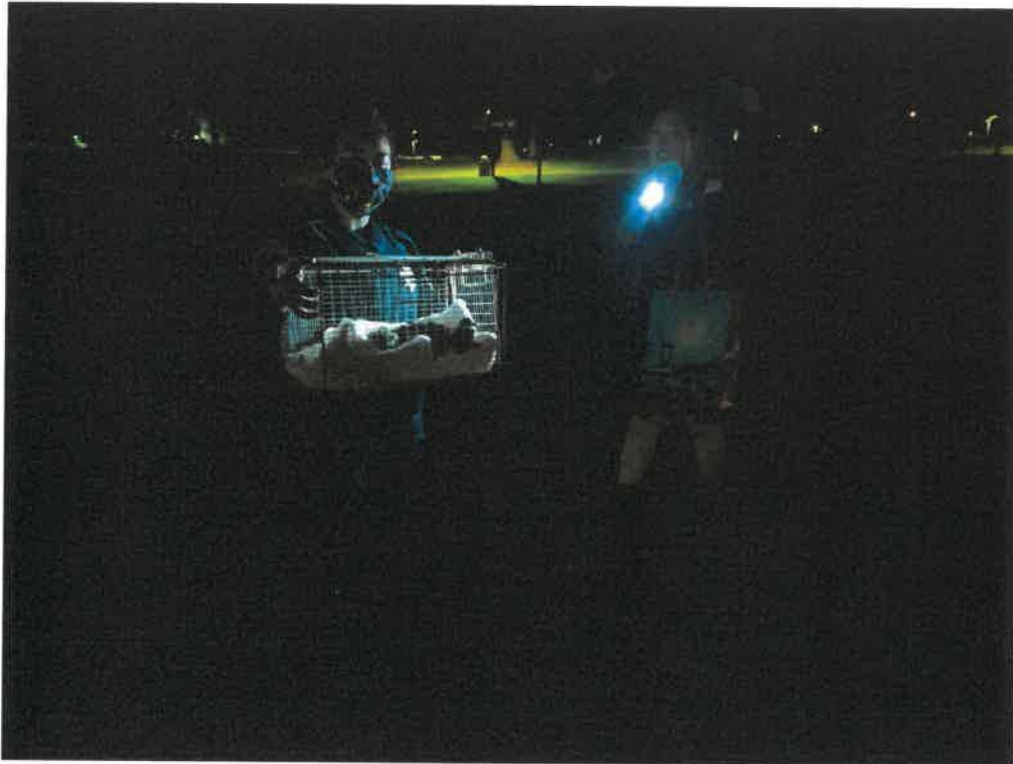
- Bella was one of a litter of puppies seen this spring. She was in foster with her sister and due back for spay surgery when the shelter in place order put that plan on hold. As the order unfolded, plans were made to get foster animals not only altered but adopted in a way that staff and the public were kept safe. The adoptions team worked through the virtual adoption process as plans to bring Bella back to the center for surgery were finalized. Bella was adopted and delivered to her forever home!



Enjoying the great outdoors in early spring!

FIELD SERVICES TEAM

- In Santa Clara, Officer Gonzalez responded to a report of multiple ducklings who became trapped in a storm drain after falling through the grate. Officer Gonzalez using dog leashes and a sheet was able to make a contraption to lift the ducklings from the drain. In the dark of the night she was able to rescue all 8 ducklings from the drain. In the morning, the ducklings were transferred to the Wildlife Center of Silicon Valley for care until they are old enough to be released.



Thank you, Officer Gonzalez! Quack! Quack!

- In Santa Clara, Officer Morris responded to a report of a baby mourning dove that fell from a nest. Unfortunately, the nest was destroyed by mother nature. Officer Morris saw the mother dove keeping a watchful eye and had to think fast. She constructed a nest out of a shoebox. She filled the box with nesting materials from the broken nest and placed the box on top of a brick pillar. The mother bird was initially cautious of the box on the pillar so it was moved to the ground. She returned to the nest and reunited with her little one. Once the mother was comfortable with the box it was lifted onto the top of the pillar to be out of harm's way.



Good job thinking inside the box!

- In Santa Clara, Officer Gonzalez responded to a report of a deceased opossum with a juvenile still clinging to her. She thought there was a good possibility there might be more and located a second sleeping in a cat bed in the reporting party's garage. Lucky for the opossum, the cat was nowhere to be seen. They were taken to the Wildlife Center of Silicon Valley where they will be cared for until they are old enough to be released.



Thank you for saving us!