

SILICON VALLEY
ANIMAL CONTROL AUTHORITY

AGENDA ITEM

Department Statistics

RECOMMENDED MOTION

That the statistics of SVACA activity be received and filed.

DOCUMENT ATTACHED

- Services Report- September 2020



SERVICES REPORT – SEPTEMBER 2020

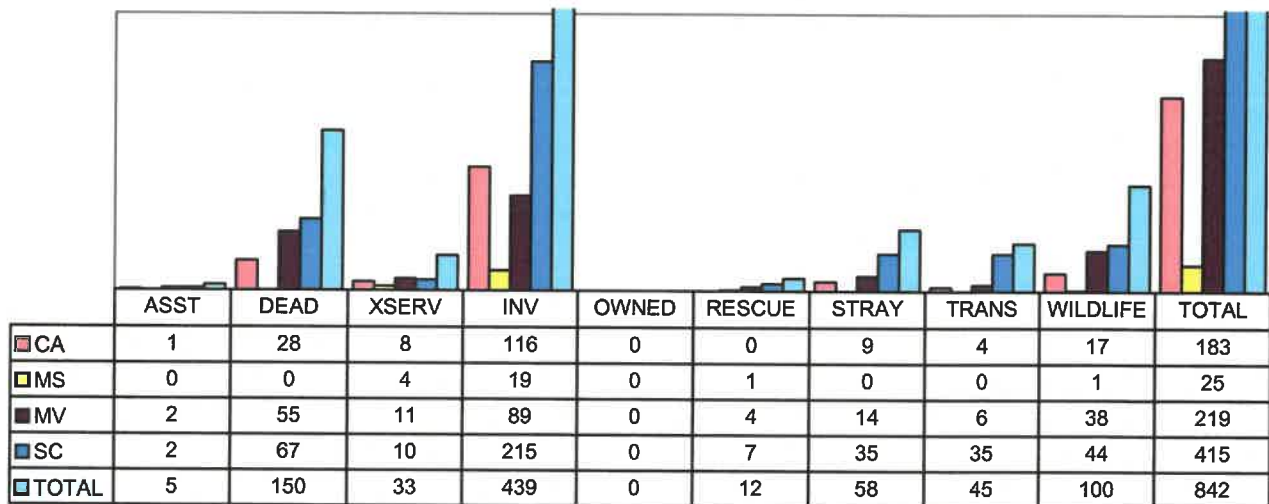
Introduction

This report provides graphs, tables and explanatory narratives covering five categories of information: field service calls, violations and citations issued, animals impounded, animals licensed, and animal outcomes. SVACA’s fiscal year is July 1 – June 30.

1. Field Service Calls

Graph 1 is total service calls by Jurisdiction and Type and Graph 2a and 2b show the Sub-Types. Tables 1 and 2 are a comparison of fiscal years 2020-21 and 2019-20.

Graph 1 - Total Service Calls by Jurisdiction and Type for July/August FY 2020-21



ASST = ASSISTANCE XSERV = EXTRA SERVICE CALL INV = INVESTIGATIONS TRANS = TRANSPORT

Year to Date Comparison of Service Calls for FY 2020-21 and FY 2019-20

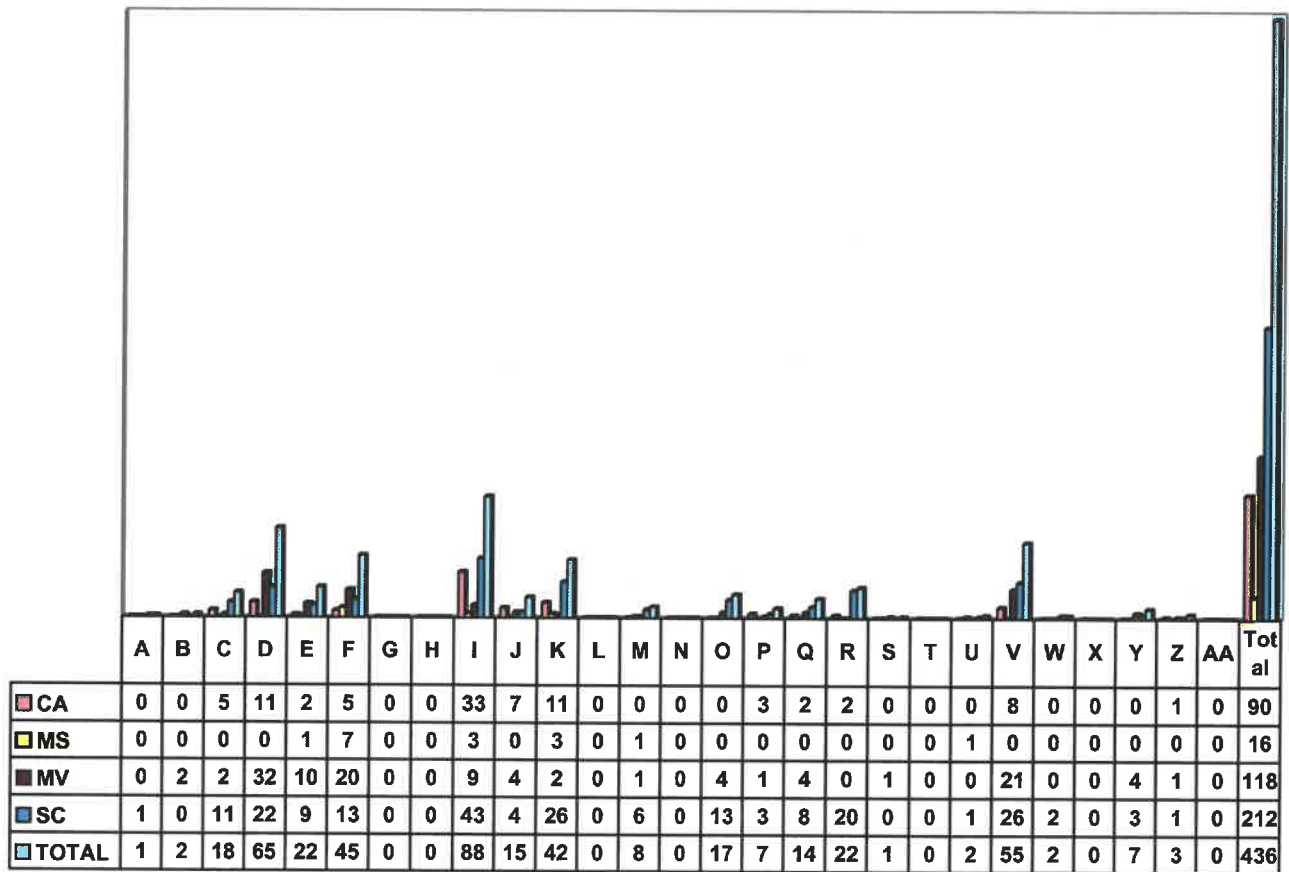
Table 1 - FY 2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	90	93											183
MS	16	9											25
MV	118	101											219
SC	212	203											415
TOTAL	436	406											842

Table 2 - FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	123	76	69	83	65	54	68	78	87	38	64	69	874
MS	12	19	9	8	10	13	18	14	22	6	7	5	143
MV	161	166	142	186	124	141	120	156	137	55	76	111	1575
SC	302	320	308	252	223	221	238	231	201	166	212	239	2913
TOTAL	598	581	528	529	422	429	444	479	447	265	359	424	5505

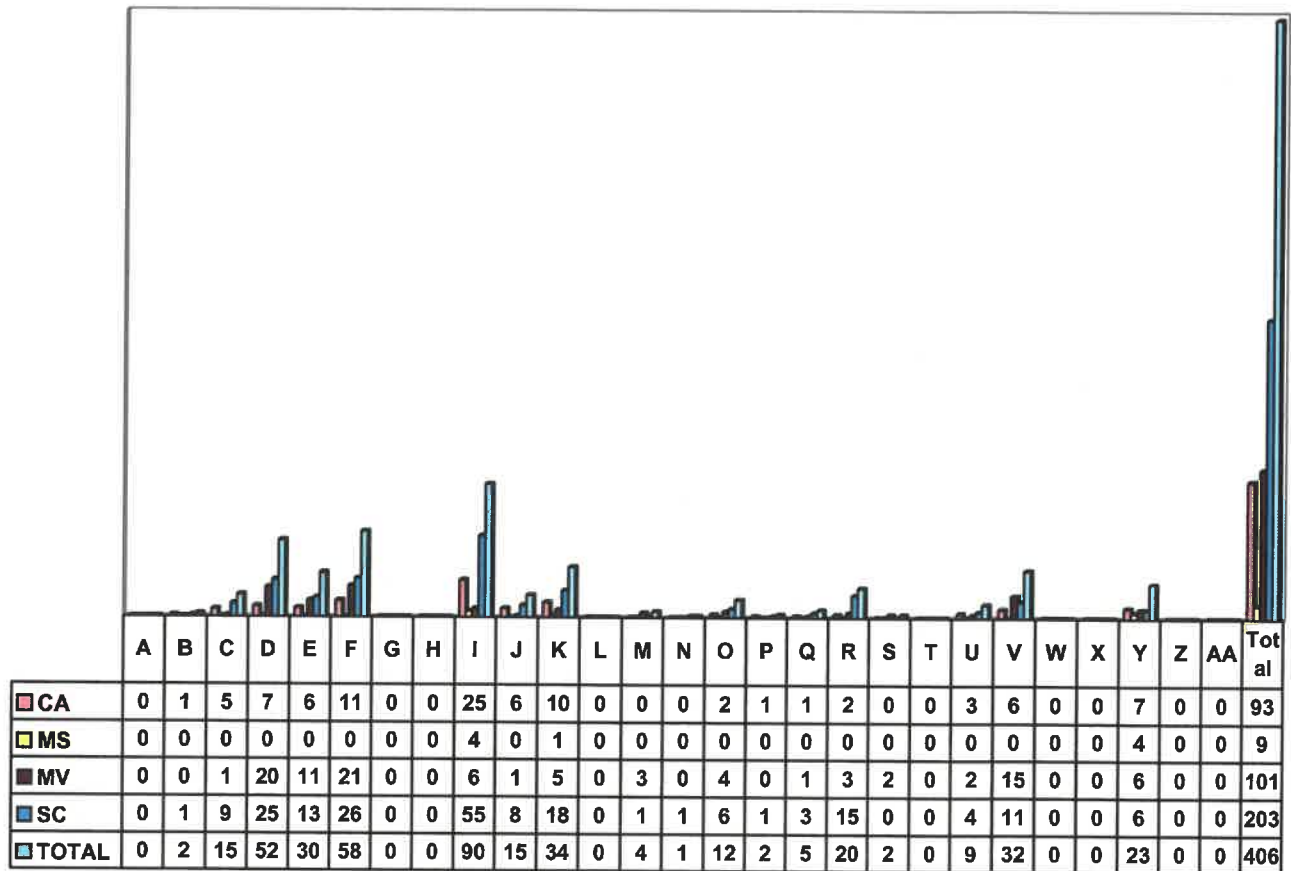
Graph 2a. - Total Service Calls by Jurisdiction, Type and Sub-Type for July 2020



Key to contacts

- A = Assistance – ACO
- B = Assistance – Police
- C = Dead – Domestic
- D = Dead – Wild
- E = Investigation – Bite
- F = Investigation – Bite Follow-up
- G = Investigation – Dangerous Dog
- H = Investigation- Facilities
- I = Investigation – Follow-up
- J = Investigation – Humane
- K = Investigation – Municipal Code
- L = Owned- Animal
- M = Rescue – Animal
- N = Stray – Aggressive
- O = Stray – Confined
- P = Stray – Injured/Sick
- Q = Stray – Roam
- R = Transport – Animal
- S = Transport – Packet
- T = Wild – Aggressive
- U = Wild – Confined
- V = Wild- Injured/Sick
- W = Wild - Roam
- X = Extra Service – Education
- Y = Extra Service – Patrol
- Z = Extra Service- Trap
- AA = Dead- Owned

Graph 2b. - Total Service Calls by Jurisdiction, Type and Sub-Type for August 2020



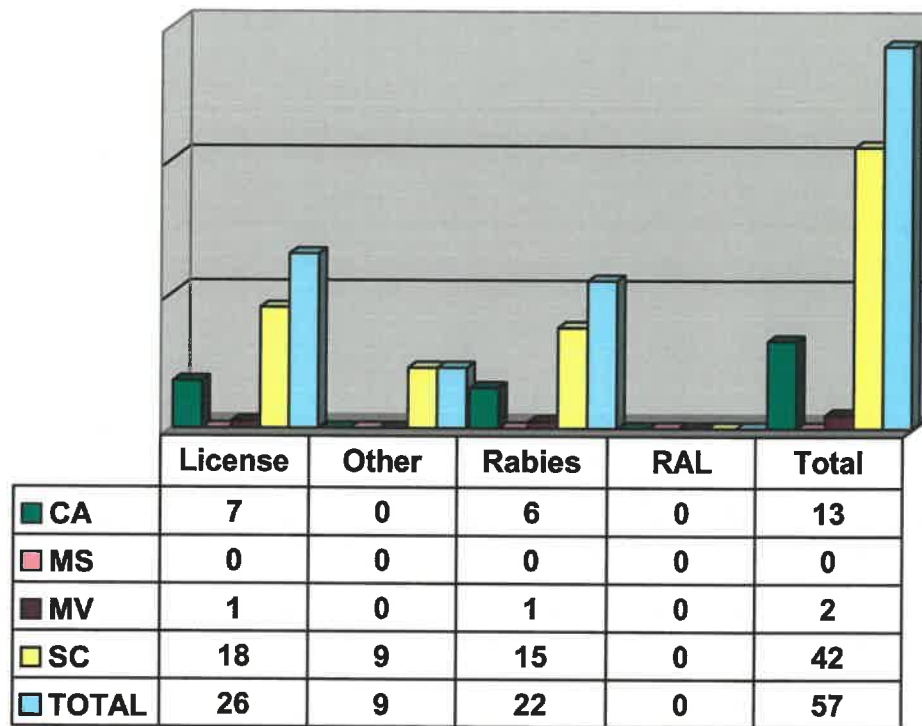
Key to contacts

- | | |
|------------------------------------|-------------------------------|
| A = Assistance – ACO | N = Stray – Aggressive |
| B = Assistance – Police | O = Stray – Confined |
| C = Dead – Domestic | P = Stray – Injured/Sick |
| D = Dead – Wild | Q = Stray – Roam |
| E = Investigation – Bite | R = Transport – Animal |
| F = Investigation – Bite Follow-up | S = Transport – Packet |
| G = Investigation – Dangerous Dog | T = Wild – Aggressive |
| H = Investigation- Facilities | U = Wild – Confined |
| I = Investigation – Follow-up | V = Wild- Injured/Sick |
| J = Investigation – Humane | W = Wild - Roam |
| K = Investigation – Municipal Code | X = Extra Service – Education |
| L = Owned- Animal | Y = Extra Service – Patrol |
| M = Rescue – Animal | Z = Extra Service- Trap |
| | AA = Dead- Owned |

2. Violations and Citations Issued

The following tables and graphs display the number of violations for the period and the number of citations issued. The tables display comparisons of FY 2020-21 and 2019-20.

Graph 3 – Violations – July/August 2020



Year to Date Comparison of Violations for FY 2020-21 and FY 2019-20

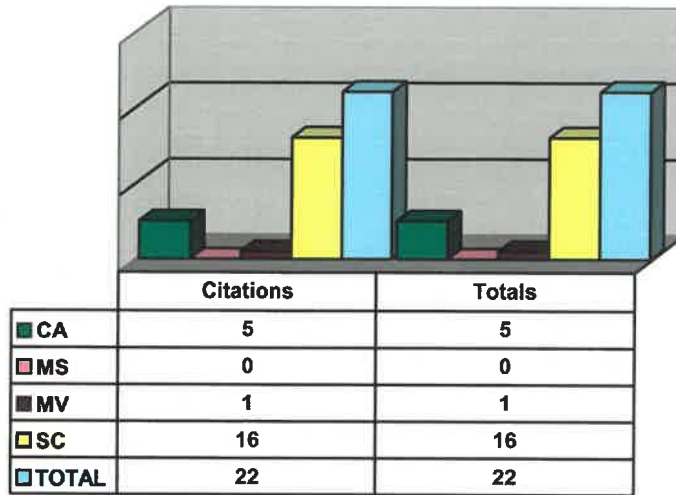
Table 3 – FY 2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	8	5											13
MS	0	0											0
MV	0	2											2
SC	21	21											42
TOTAL	29	28											57

Table 4 – FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	6	8	0	0	6	6	0	0	0	0	0	0	26
MS	0	9	0	0	0	0	0	0	0	0	0	0	9
MV	0	2	0	1	0	0	3	2	1	0	0	0	9
SC	11	22	9	11	12	14	21	9	0	0	4	16	129
TOTAL	17	41	9	12	18	20	24	11	1	0	4	16	173

Graph 4 – Citations Issued – July/August 2020



Year to Date Comparison of Citations for FY 2020-21 and FY 2019-20

Table 5 – FY 2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	4	1											5
MS	0	0											0
MV	0	1											1
SC	9	7											16
TOTAL	13	9											22

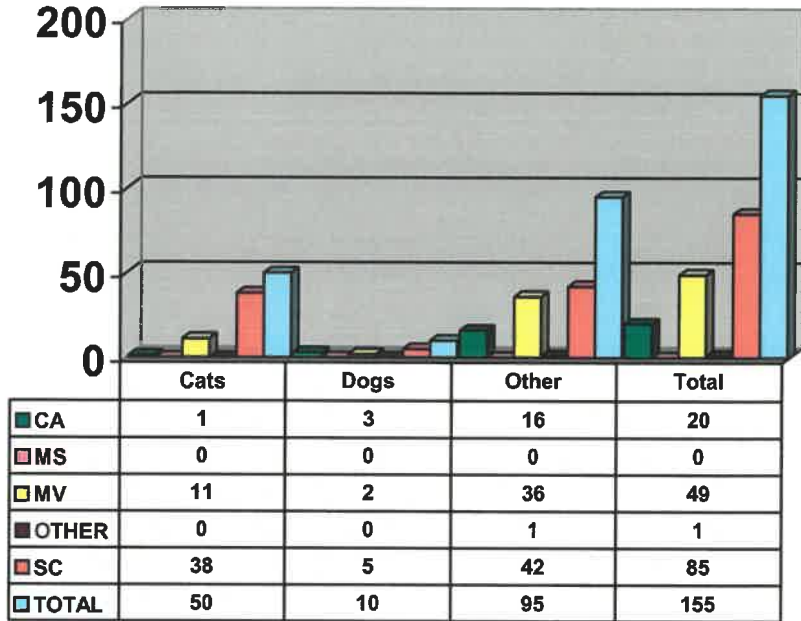
Table 6 – FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	3	1	0	0	3	1	0	0	0	0	0	0	8
MS	0	2	0	0	0	0	0	0	0	0	0	0	2
MV	0	1	0	1	0	0	1	1	1	0	0	0	5
SC	5	3	4	3	6	5	6	4	0	0	1	4	41
TOTAL	8	7	4	4	9	6	7	5	1	0	1	4	56

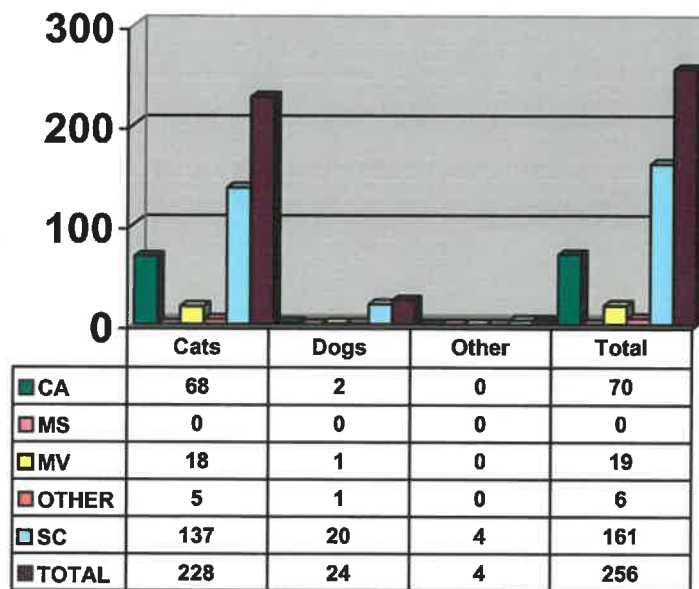
3. Animals Received at Center

Graphs 5 and 6 show the number of live animals received. Tables 7 and 8 offer a comparison of fiscal years 2020-21 and 2019-20. These figures include euthanasia service requests.

Graph 5 - Live Animals by Animal Control Officers July/August 2020



Graph 6 - Live Animals by Citizens for July/August 2020



Year to Date Comparison of Total Live Animals for FY 2020-21 and FY 2019-20

Table 7 – FY 2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	36	54											90
MS	0	0											0
MV	32	36											68
SC	143	103											246
OTHER	2	5											7
TOTAL	213	198											411

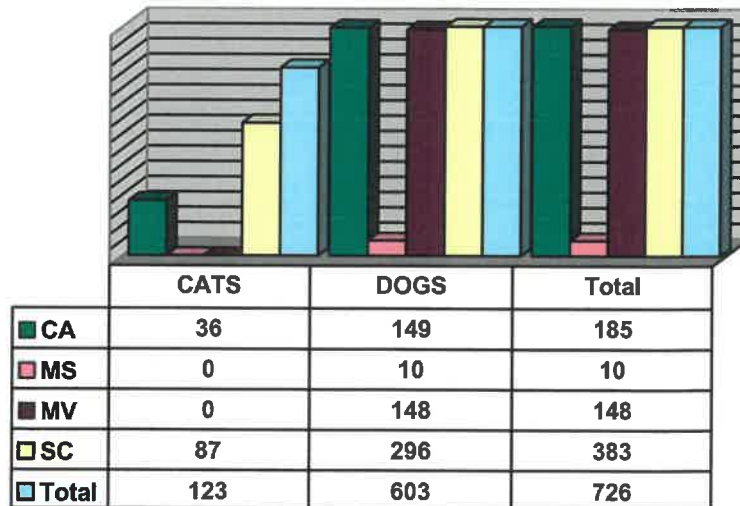
Table 8 - FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	37	37	21	16	33	16	17	13	13	7	17	19	246
MS	0	0	0	1	0	0	0	1	0	0	0	0	2
MV	32	33	30	24	35	13	12	15	7	13	26	27	267
SC	182	119	134	138	72	56	78	57	56	61	61	67	1081
OTHER	3	4	4	7	2	1	2	1	4	1	1	2	32
TOTAL	254	193	189	186	142	86	109	87	80	82	105	115	1628

4. Animals Licensed

Graph 7 shows type and number of licenses sold. Graph 8 shows total revenue from licenses sold. The tables display comparisons of FY 2020-21 and 2019-20.

Graph 7 - Total Licenses Sold for July/August 2020



Year to Date Comparison of Licenses Sold for FY 2020-21 and FY 2019-20

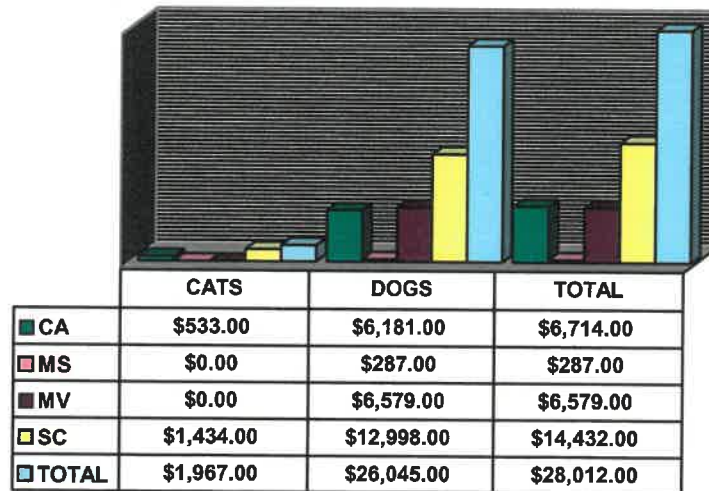
Table 9 – FY 2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	90	95											185
MS	6	4											10
MV	79	69											148
SC	203	180											383
TOTAL	378	348											726

Table 10 - FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	76	76	81	84	51	88	86	70	50	39	70	67	838
MS	2	7	14	6	1	4	8	5	6	5	7	6	71
MV	93	86	103	63	73	107	106	90	83	48	87	85	1024
SC	188	229	204	218	179	188	210	226	143	95	196	163	2239
TOTAL	359	398	402	371	304	387	410	391	282	187	360	321	4172

Graph 8 - Total Revenue from Licenses Sold for July/August 2020



Year to Date Comparison of Revenue from Licenses Sold for FY 2020-21 and FY 2019-20

Table 11 - FY 2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	3343	3371											\$6,714
MS	187	100											\$287
MV	3421	3158											\$6,579
SC	7858	6574											\$14,432
TOTAL	14809	13203											\$28,012

Table 12 - FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	2405	2658	2615	2497	1771	2792	2890	2190	1870	1531	1949	2046	\$27,214
MS	55	142	404	149	25	275	214	250	211	174	173	200	\$2,272
MV	3196	3852	3844	2408	2608	4436	4738	3557	3795	1933	2982	3096	\$40,445
SC	6424	6506	7288	7649	6064	5447	7232	8338	5448	3852	7006	6184	\$77,438
TOTAL	12080	13158	14151	12703	10468	12950	15074	14335	11324	7490	12110	11526	\$147,369

5. Animal Outcomes

The following tables reflect how our dogs and cats were outcomed at the center for the reporting period. The following is based on the Asilomar Accords (www.asilomaraccords.org) which were generated by animal welfare professionals as a way for agencies to accurately report a "Live Release Rate," or how many animals had favorable outcomes. It also reports and categorizes why animals were euthanized. SVACA places all "healthy" and "treatable" animals as well as many "unhealthy" animals. SVACA's Animal Care Center is "no kill" as we annually save greater than 90% of animals received.

Table 13 – July 2020

The collection and publication of this data is sponsored by Maddie's Fund, www.maddiesfund.org

	NAME OF ORGANIZATION: Silicon Valley Animal Control Authority	Dog	Cat	Total
	DATE OF REPORT: July 2020			
A	BEGINNING SHELTER COUNT July 1, 2020	5	45	50
	INTAKE (Live Dogs & Cats Only)			
	<i>From the Public</i>			
	Healthy	1	1	2
	Treatable – Rehabilitatable	3	3	6
	Treatable – Manageable	6	11	17
	Unhealthy & Untreatable	3	120	123
B	Subtotal Intake from the Public	13	135	148
	<i>Incoming Transfers from Organizations within Target Community</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
C	Subtotal Intake from Incoming Transfers from Orgs within Target Community	0	0	0
	<i>Incoming Transfers from Organizations outside Target Community</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
D	Subtotal Intake from Incoming Transfers from Orgs outside Target Community	0	0	0
	<i>From Owners/Guardians Requesting Euthanasia</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	1	4	5
E	Subtotal Intake from Owners/Guardians Requesting Euthanasia	1	4	5
F	Total Intake [B + C + D + E]	14	139	153

G	Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	-1	-4	-5
H	ADJUSTED TOTAL INTAKE [F minus G]	13	135	148
	ADOPTIONS (only dogs and cats adopted by the public)			
	Healthy	1	1	2
	Treatable – Rehabilitatable	1	2	3
	Treatable – Manageable	3	12	15
	Unhealthy & Untreatable	0	13	13
I	TOTAL ADOPTIONS	5	28	33
	OUTGOING TRANSFERS to Organizations within Target Community			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	79	79
J	TOTAL OUTGOING TRANSFERS to Orgs within Target Community	0	79	79
	OUTGOING TRANSFERS to Organizations outside Target Community			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	2	2
K	TOTAL OUTGOING TRANSFERS to Orgs outside Target Community	0	2	2
L1	RETURN TO OWNER/GUARDIAN	11	2	13
L2	RETURN TO HABITAT	0	0	0
	DOGS & CATS EUTHANIZED			
M	Healthy (Includes Owner/Guardian Requested Euthanasia)	0	0	0
N	Treatable – Rehabilitatable (Includes Owner/Guardian Requested Euthanasia)	0	0	0
O	Treatable – Manageable (Includes Owner/Guardian Requested Euthanasia)	0	0	0
P	Unhealthy & Untreatable (Includes Owner/Guardian Requested Euthanasia)	2	6	8
Q	Total Euthanasia [M + N + O + P]	2	6	8
R	Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	-1	-3	-4
S	ADJUSTED TOTAL EUTHANASIA [Q minus R]	1	3	4
T	SUBTOTAL OUTCOMES [I + J + K + L + S] Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	17	114	131
U	DIED OR LOST IN SHELTER/CARE	0	2	0
V	TOTAL OUTCOMES [T + U] Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	17	116	133
W	ENDING SHELTER COUNT July 31, 2020	1	65	66

Table 14 – August 2020

The collection and publication of this data is sponsored by Maddie's Fund, www.maddiesfund.org.

NAME OF ORGANIZATION: Silicon Valley Animal Control Authority	Dog	Cat	Total
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DATE OF REPORT: August 2020				
A	BEGINNING SHELTER COUNT August 1, 2020	1	65	66
	INTAKE (Live Dogs & Cats Only)			
	<i>From the Public</i>			
	Healthy	4	5	9
	Treatable – Rehabilitatable	3	2	5
	Treatable – Manageable	1	12	13
	Unhealthy & Untreatable	2	106	108
B	Subtotal Intake from the Public	10	125	135
	<i>Incoming Transfers from Organizations within Target Community</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
C	Subtotal Intake from Incoming Transfers from Orgs within Target Community	0	0	0
	<i>Incoming Transfers from Organizations outside Target Community</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
D	Subtotal Intake from Incoming Transfers from Orgs outside Target Community	0	0	0
	<i>From Owners/Guardians Requesting Euthanasia</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	2	4	6
E	Subtotal Intake from Owners/Guardians Requesting Euthanasia	2	4	6
F	Total Intake [B + C + D + E]	12	129	141
G	Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	-2	-4	-6
H	ADJUSTED TOTAL INTAKE [F minus G]	10	125	135
	ADOPTIONS (only dogs and cats adopted by the public)			
	Healthy	1	0	1
	Treatable – Rehabilitatable	2	1	3
	Treatable – Manageable	0	5	5
	Unhealthy & Untreatable	0	25	25
I	TOTAL ADOPTIONS	3	31	34
	OUTGOING TRANSFERS to Organizations within Target Community			
	Healthy	0	1	1
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	63	63
J	TOTAL OUTGOING TRANSFERS to Orgs within Target Community	0	64	64
	OUTGOING TRANSFERS to Organizations outside Target Community			
	Healthy	0	0	0

	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
K	TOTAL OUTGOING TRANSFERS to Orgs outside Target Community	0	0	0
L1	RETURN TO OWNER/GUARDIAN	7	3	10
L2	RETURN TO HABITAT	0	0	0
	DOGS & CATS EUTHANIZED			
M	Healthy (Includes Owner/Guardian Requested Euthanasia)	0	0	0
N	Treatable – Rehabilitatable (Includes Owner/Guardian Requested Euthanasia)	0	0	0
O	Treatable – Manageable (Includes Owner/Guardian Requested Euthanasia)	0	0	0
P	Unhealthy & Untreatable (Includes Owner/Guardian Requested Euthanasia)	2	6	8
Q	Total Euthanasia [M + N + O + P]	2	6	8
R	Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	-2	-5	-7
S	ADJUSTED TOTAL EUTHANASIA [Q minus R]	0	1	1
T	SUBTOTAL OUTCOMES [I + J + K + L + S] Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	10	99	109
U	DIED OR LOST IN SHELTER/CARE	0	2	2
V	TOTAL OUTCOMES [T + U] Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	10	101	111
W	ENDING SHELTER COUNT August 31, 2020	1	88	89

**Year to Date Comparison of Total Dog and Cat Average Live Release Rate for
FY 2020-21 and FY 2019-20**

Table 15 – FY 2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
DOGS	94	100											96%
CATS	97	99											97%
TOTAL	97	99											98%

Table 16 – FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
DOGS	96	100	91	96	100	100	100	100	100	94	100	100	98%
CATS	98	95	96	98	97	97	96	92	90	80	85	94	96%
TOTAL	97	96	92	97	99	100	98	96	93	88	90	96	96%

Table 17 reflects our total overall live release rate for all animals including others such as: birds, rabbits, hamsters, etc.

**Year to Date Comparison of Total Overall Average Live Release Rate for
FY 2020-21 and FY 2019-20**

Table 17 – FY 2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
DOGS	94	100											96%
CATS	97	99											97%
OTHERS	67	100											88%
TOTAL	96	99											98%

Table 18 – FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
DOGS	96	100	91	96	100	100	100	100	100	94	100	100	98%
CATS	98	95	96	98	97	97	96	92	90	80	85	94	96%
OTHERS	100	100	100	100	100	100	100	100	100	100	100	100	100%
TOTAL	98	96	96	98	98	98	99	96	93	89	90	95	97%

Year to Date Comparison of Adoptions for FY 2020-21 and FY 2019-20

Table 19 – FY 2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	33	34											67

Table 20 – FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	77	79	38	63	59	65	42	15	7	6	23	42	516

**Year to Date Comparison of Placement Partner Animals
for FY 2020-21 and FY 2019-20**

Table 21 – FY 2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	0	0											0
CATS	81	63											144
OTHER	2	5											7
TOTAL	83	68											151

Table 22 – FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	0	2	1	2	1	0	4	1	2	2	2	2	19
CATS	50	51	67	83	42	6	28	9	26	2	2	4	370
OTHER	4	9	4	1	19	6	3	0	1	1	0	1	49
TOTAL	54	62	72	86	62	12	35	10	29	5	4	7	438

Year to Date Comparison of Return to Owners for FY 2020-21 and FY 2019-20

Table 23 – FY 2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	13	10											23

Table 24 – FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	33	23	22	29	30	19	26	30	14	13	3	12	254

Year to Date Comparison of All Incoming Live Dogs and Cats from Campbell for FY 2020-21 and FY 2019-20

Table 25 – FY 2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	3	3											6
CATS	28	46											74
TOTAL	31	49											80

Table 26 – FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	2	6	2	2	7	6	11	6	4	2	1	1	50
CATS	24	22	13	10	5	1	2	5	7	0	5	13	107
TOTAL	26	28	15	12	12	7	13	11	11	2	6	14	157

Year to Date Comparison of All Incoming Live Dogs and Cats from Monte Sereno for FY 2020-21 and FY 2019-20

Table 27 – FY 2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	0	0											0
CATS	0	0											0
TOTAL	0	0											0

Table 28 – FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	0	0	0	1	0	0	0	0	0	0	0	0	1
CATS	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	0	0	0	1	0	0	0	0	0	0	0	0	1

Year to Date Comparison of All Incoming Live Dogs and Cats from Mountain View for FY 2020-21 and FY 2019-20

Table 29 – FY 2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	0	2											2
CATS	12	15											27
TOTAL	12	17											29

Table 30 – FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	5	1	5	3	26	4	3	4	1	0	0	2	54
CATS	11	8	13	4	2	3	5	6	1	1	0	1	55
TOTAL	16	9	18	7	28	7	8	10	2	1	0	3	109

Year to Date Comparison of All Incoming Live Dogs and Cats from Santa Clara for FY 2020-21 and FY 2019-20

Table 31 – FY 2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	12	12											24
CATS	102	69											171
TOTAL	114	81											195

Table 32 – FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	22	16	19	17	18	11	13	22	10	8	2	8	166
CATS	129	69	99	110	45	33	47	27	37	22	42	41	701
TOTAL	151	85	118	127	63	44	60	49	47	30	44	49	867

Year to Date Comparison of Number of Animals Spayed/Neutered in Public Clinic for FY 2020-21 and FY 2019-20

Table 33 – FY 2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	0	0											0
CATS	0	0											0
TOTAL	0	0											0

Table 34 – FY 2019-20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	37	34	27	31	16	27	26	33	18	0	0	0	249
CATS	22	17	30	30	24	19	44	34	9	0	0	0	229
TOTAL	59	51	57	61	40	46	70	67	27	0	0	0	478

ANIMAL CARE CENTER ACCOMPLISHMENTS AND HIGHLIGHTS

- SVACA team members continued to work through the global pandemic caring for the community’s animals and protecting the public’s health and safety. Essential services continued to be provided and additional services like our Feral Freedom and community cat programs were reopened as public health directives were dialed back. The safety of our staff and the public has been paramount throughout as all contacts are performed outdoors and with appropriate PPE. We are hopeful to reopen services like the public spay/neuter clinic in October if health directives are once again lifted.

OUTREACH

- Fundraising
 - Our virtual fundraiser, The Whole Kitten Kapoodle Regatta was launched in late August. Ducks are available for purchase for the derby race on October 10th. Our event team meets weekly (virtually) to plan next steps and is working hard to make this a successful event!
 - The Snuggle in Place campaign added a mask to the t-shirts, hoodies and tote bags being offered for sale. Proceeds for the campaign are currently at about \$2,600.



The Whole Kitten Kapoodle Regatta—ducks are flying away!

- Volunteers
 - Due to the pandemic, our in-house volunteer program was still on hold though we kept many of our foster volunteers busy fostering kittens and a few pups.
- Outreach
 - In August, we launched our Suburban Cat Project. This program will give outdoor cats (typically feral or semi-feral) who aren't suited for indoor life a chance at a safe and forever home. The Outreach Coordinator will oversee the program, screen potential applicants, finalize adoptions and do follow-up contacts and track the project.
 - Our COVID-19 Relief Fund and Companion Animal Cupboard program has been helping residents of our cities by supplying food, litter, toys and beds to those effected by the pandemic. We've been fortunate to also receive a generous amount of donated food to keep the program going.
- Marketing
 - Clear the Shelters, locally sponsored by NBC Bay Area/Telemundo, was made into a month-long event this year due to constraints of how adoptions work during the pandemic. We created marketing graphics and promoted animals for adoption with an emphasis on donating. The campaign was quite successful as all available animals were adopted and \$9,000 was raised.
 - Staff continued sending a monthly newsletter, *So, What's the Scoop*, to our followers and contacts, giving them an update of what has been happening at SVACA during the pandemic.
 - We produced some new sandwich boards and signs for the front of the center with directions for curbside pick-up and drop-off.

Fundraising Goal

Adopters and donors needed.
Clear the Shelters.
Feed the Kitty.

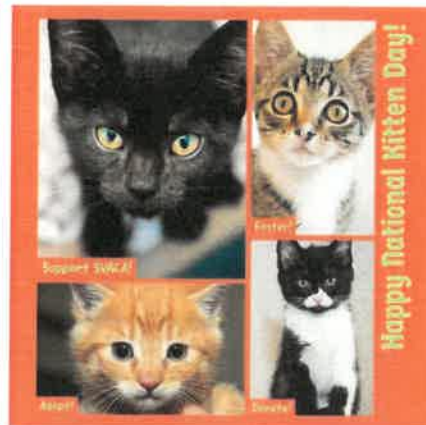


Clear the Shelters Campaign 2020!

<p>friendship</p>	<p>comfort</p>	<p>love</p>	<p>family</p>	<p>laughter</p>
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Share your life. Change a life. Adopt for life. svaca.com

The new banner is hard to miss!



Sampling of social media posts from the summer.



Social distance protocol? Yes, that's six Chihuahuas and two golden retrievers!

SHELTER TEAM

- The following are a sampling of adoption cases that highlight the good work that staff does in an effort to find lifelong homes for all of our animal guests.
 - A business owner in Santa Clara had seen Houdini and his two siblings with a mother cat briefly but became concerned when the mother cat did not return. The kittens appeared to need a lot of care, including bottle feeding due to their age. Houdini also had an upper respiratory infection, was infested with fleas, and dehydrated. He was sent to a foster home for some TLC and medication and began to recover; he even got the hang of eating on his own without a bottle! Houdini was the most patient among the kittens and his personality was not hampered by such silly things as taking medication and having a bath. His personality really came through during a virtual meet and greet, and his new family was excited to hear that even though he'd been through a lot, he was now healthy and ready to go home!



Bye, handsome!

- Animal Control Officer Morris was contacted after hours regarding a small dog that had possibly been hit by a car. Milo was fearful but Officer Morris was able to safely secure him to her vehicle and bring him to the center for care. He was examined for injuries by our medical team and it was determined he had a fractured pelvis. Kennel rest was prescribed, and he spent a few weeks with a wonderful foster family. Within three weeks, he was beginning to run and play, and imaging showed the fracture was healing. While in his foster home, Milo really showed what a sweet fellow he is so within two days of being available for adoption, he went out the door to his new forever home!



Good-bye, sweet boy!

- Lia was a very loved 9-year-old little gal whose family was devastated to surrender her as she had been a part of their home since she was a puppy. Sadly, her owners both lost their jobs due to COVID and were struggling financially. They made the hard decision to move out of the state to stay with family, but no pets were allowed. Lia's family reached out to us and expressed their concern about surrendering her to a shelter as she had only known one family her entire life and was strongly bonded. They were concerned she would be stressed and have a hard time getting adopted because she was an older gal. Granted, she was nervous her first few days with us, but we gave her lots of kind words, gentle pets, and a few treats along the way. Before we knew it, she loved everyone here! During her virtual meet and greet, the first person who met her saw how great Lia was and only wanted to adopt a senior dog, so it was a match!



Have the fantastic life you deserve, Lia!

MEDICAL TEAM

- The following are a sampling of the good work that our medical team does day-in and out as we attempt to make sick and injured animals healthy so they can be adopted, released to a placement partner, or returned to their owner.
 - In July, a pug who was missing hair and had an obvious skin infection arrived at the center. Despite this, he was happy to see everyone and very friendly as any 3-month-old pup would be! A quick look had the medical team thinking this was a case of demodectic mange; a diagnostic test later confirmed the suspicion. While he waited out his stray period, we started antibiotics to treat the infection and a medication to rid him of the parasites. After roughly a week, he was placed into foster care with one of SVACA's seasoned foster families. This was not her first pooch, or medical case, for us; she was ready to give medications and do medicated baths to clear the infection. His skin returned to normal, his

hair started to grow back, and his personality continued to shine. As time drew near for him to be neutered and made ready for adoption his foster mom let us know that they had fallen in love with him and wanted to make him a permanent part of their family. And, in mid-August, that's exactly what they did!



Quite the PUG-gression!

- As August started, SVACA saw no shortage of kittens. While this summer has been different than those in years gone by, we still received many young kittens on the verge of self-sufficiency. One of these was Katniss a black domestic short hair kitten found at Bowers Park in Santa Clara. The kitten was alone, confused and about 1 month old. This age group can eat on their own but often doesn't eat well without support. Little Katniss chowed down upon her arrival and staff monitored her. It became clear, after the hunger subsided, that she was going to need an attentive eye. One of our foster moms was game for the task! She was glad to encourage Katniss to learn how to go from a liquid diet to one on solid foods. Our foster mom also worked with Katniss on coming out of her shell as she had been quite shy upon arrival. She returned to the center a few weeks later and was quickly adopted. Clearly, her personality shined through, even via video call!



From scared and hungry to spoiled and precious!

- In mid-August a dog was found at the Campbell Community Center, he was witnessed jumping from a large structure and then seen limping. This little guy, an approximately 7-8 month old dachshund/chihuahua mix, arrived scared and in pain. Our medical team started him on pain control and strict kennel rest. When we were able to get radiographs, it revealed that his toes were fractured; this was better news than the wrist fracture it appeared to be! He was splinted and continued kennel rest and anti-inflammatory medication for the pain. After his

stray hold, he went into foster care and promptly removed his splint. He was shuttled back to the center by his foster parent for a replacement. He is currently in foster waiting for follow up imaging at his neuter. We anticipate him being available for adoption in the coming weeks!



Going from warp speed to wrapped speed!

FIELD SERVICES TEAM

- In Campbell, Field Services Manager Pedrotti responded to a report of a dog in a vehicle. He was unable to locate an owner, so he called the dog to a window and was able to scan him for a microchip. The owner was called, immediately came to the car, was very apologetic yet glad that SVACA takes reports seriously. The owner was advised not to leave animals unattended in an enclosed vehicle and to leave the dog at home if he is unable to take the dog inside with him.



Thank you, Officer Pedrotti!

- In Mountain View, Officer Gonzalez responded to a report of a Northern Mockingbird in a soccer net. She carefully untangled the bird from the net and didn't find any injuries, so the bird was released.



The children made soccer look so fun. Thank you, Officer Gonzalez!

- In Campbell, Officer Morris conducted a Project Reunite for a stray cat. Our Animal Control Officers regularly reach out to the community in an effort to reunite people with their companions. Through her good work, the cat owner was located. She was very thankful that her cat was found safe and sound. SVACA goes to great lengths to reunite people with their companions!



Thank you, Officer Morris, for reuniting me with my mom!

- In Mountain View, Officer Gonzalez responded to a report of a bat in a building. The bat had made his way into a building that was under construction. Officer Gonzalez was able to carefully remove him from the building and transfer the little guy to the Wildlife Center of Silicon Valley for observation.



Thank you for rescuing me!

- In Santa Clara, Officer Morris responded to a report of two husky type dogs tethered in the yard of a home. The reporting party stated that Santa Clara Police had been contacted on several occasions for noise violations. Officer Morris contacted the dog owner who denied that the dogs were ever tethered and stated he built an enclosure. He admitted that one of the dog's howls when in the enclosure. Officer Morris educated the dog owner on methods to reduce and control barking. Peace and quiet has returned to the neighborhood.



It wasn't me making all the commotion. It was my brother; he talks a lot.