

**SILICON VALLEY**  
**ANIMAL CONTROL AUTHORITY**

**AGENDA ITEM**

**Department Statistics**

---

**RECOMMENDED MOTION**

That the statistics of SVACA activity be received and filed.

**DOCUMENT ATTACHED**

- Services Report- September 2024

## SERVICES REPORT – September 2024

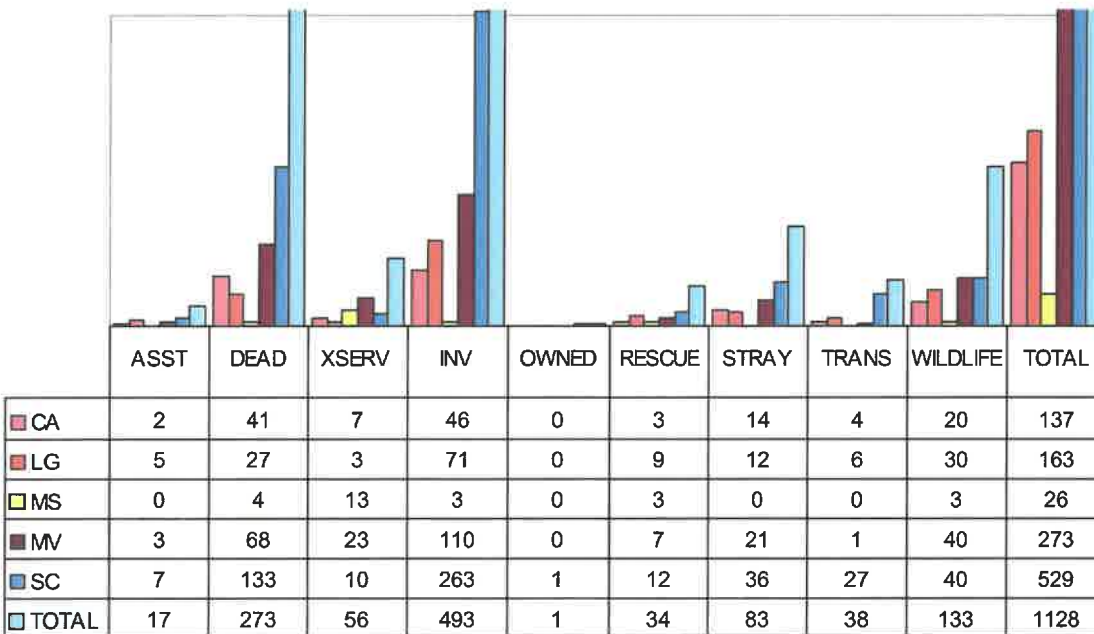
### Introduction

This report provides graphs, tables and explanatory narratives covering five categories of information: field service calls, violations and citations issued, animals impounded, animals licensed, and animal outcomes. SVACA’s fiscal year is July 1 – June 30.

### 1. Field Service Calls

Graph 1 is total service calls by Jurisdiction and Type and Graph 2a and 2b show the Sub-Types. Tables 1 and 2 are a comparison of fiscal years 2024-25 and 2023-24.

**Graph 1 - Total Service Calls by Jurisdiction and Type for July/August FY 2024-25**



ASST= ASSISTANCE      XSERV = EXTRA SERVICE CALL      INV = INVESTIGATIONS      TRANS = TRANSPORT

### Year to Date Comparison of Service Calls for FY 2024-25 and FY 2023-24

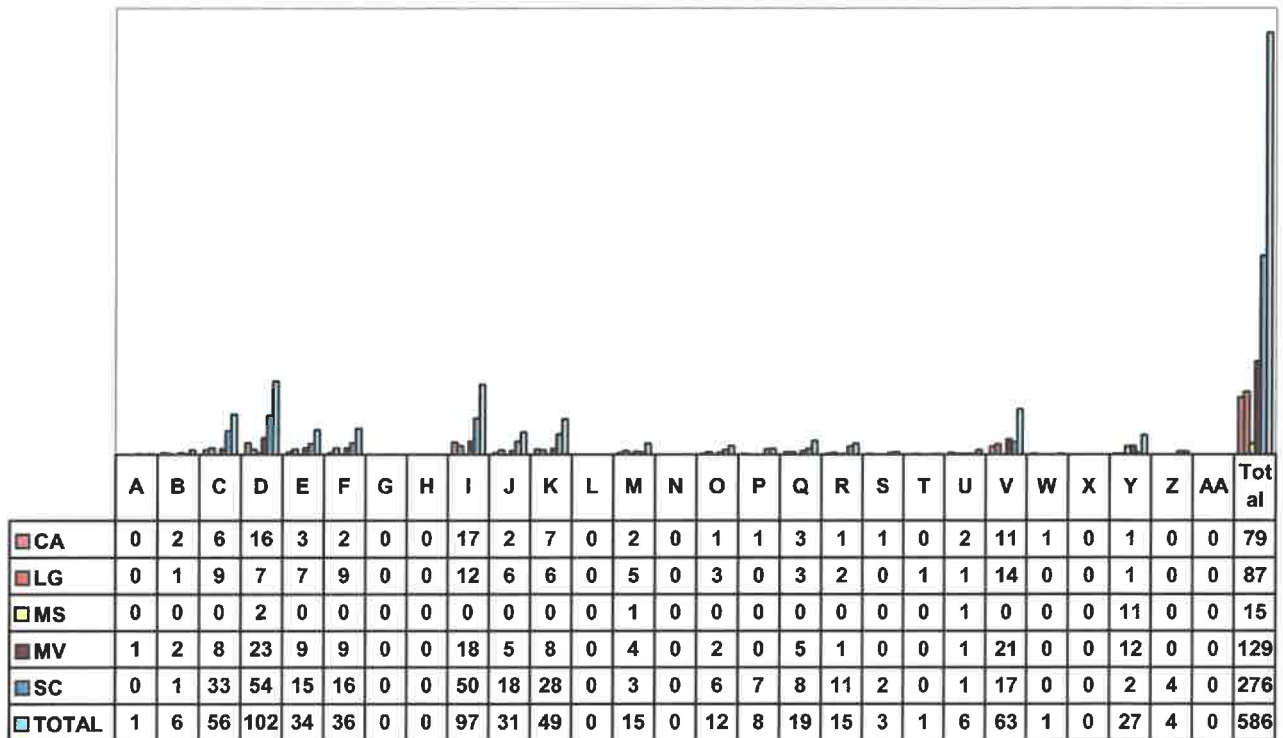
**Table 1 - FY 2024-25**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	79	58											137
LG	87	76											163
MS	15	11											26
MV	129	144											273
SC	276	253											529
TOTAL	586	542											1128

**Table 2 - FY 2023-24**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	116	111	61	63	69	80	111	95	73	82	82	79	1022
MS	10	6	4	16	10	18	16	9	1	19	6	5	120
MV	219	143	141	139	113	113	124	101	168	109	101	155	1626
SC	297	313	297	266	268	221	295	259	286	221	288	244	3255
TOTAL	642	573	503	484	460	432	546	464	528	431	477	483	6023

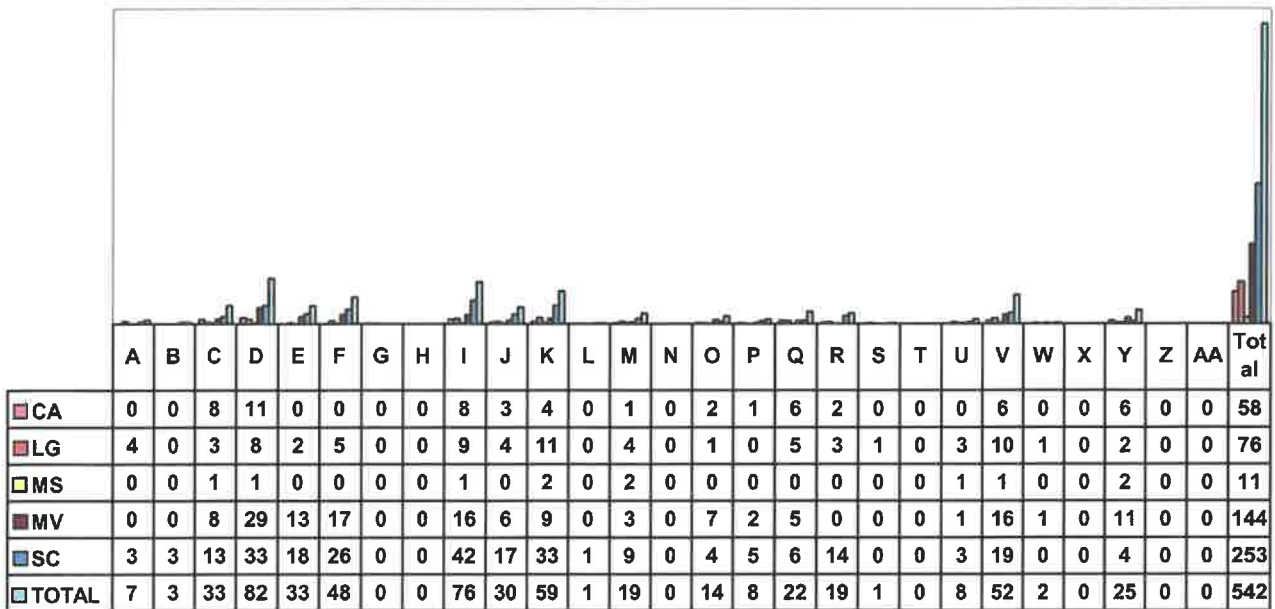
**Graph 2a. - Total Service Calls by Jurisdiction, Type and Sub-Type for July 2024**



**Key to contacts**

- |                                    |                               |
|------------------------------------|-------------------------------|
| A = Assistance – ACO               | N = Stray – Aggressive        |
| B = Assistance – Police            | O = Stray – Confined          |
| C = Dead – Domestic                | P = Stray – Injured/Sick      |
| D = Dead – Wild                    | Q = Stray – Roam              |
| E = Investigation – Bite           | R = Transport – Animal        |
| F = Investigation – Bite Follow-up | S = Transport – Packet        |
| G = Investigation – Dangerous Dog  | T = Wild – Aggressive         |
| H = Investigation- Facilities      | U = Wild – Confined           |
| I = Investigation – Follow-up      | V = Wild- Injured/Sick        |
| J = Investigation – Humane         | W = Wild - Roam               |
| K = Investigation – Municipal Code | X = Extra Service – Education |
| L = Owned- Animal                  | Y = Extra Service – Patrol    |
| M = Rescue – Animal                | Z = Extra Service- Trap       |
|                                    | AA = Dead- Owned              |

**Graph 2b. - Total Service Calls by Jurisdiction, Type and Sub-Type for August 2024**



**Key to contacts**

- |                                    |                               |
|------------------------------------|-------------------------------|
| A = Assistance – ACO               | N = Stray – Aggressive        |
| B = Assistance – Police            | O = Stray – Confined          |
| C = Dead – Domestic                | P = Stray – Injured/Sick      |
| D = Dead – Wild                    | Q = Stray – Roam              |
| E = Investigation – Bite           | R = Transport – Animal        |
| F = Investigation – Bite Follow-up | S = Transport – Packet        |
| G = Investigation – Dangerous Dog  | T = Wild – Aggressive         |
| H = Investigation- Facilities      | U = Wild – Confined           |
| I = Investigation – Follow-up      | V = Wild- Injured/Sick        |
| J = Investigation – Humane         | W = Wild - Roam               |
| K = Investigation – Municipal Code | X = Extra Service – Education |
| L = Owned- Animal                  | Y = Extra Service – Patrol    |
| M = Rescue – Animal                | Z = Extra Service- Trap       |
|                                    | AA = Dead- Owned              |

**2. Response Times July/August 2024**

The following shows response times based on the priority level of the calls for service.

The following is a sampling of the most common types of calls responded to for the various priorities.

**Priority 1 (within 30 minutes):** Person at Risk or in Danger (police department assistance, animal to human bite in progress, aggressive animal in progress)

**Priority 2 (within 30 minutes):** Animal at Risk or in Danger (injured or sick animal, active animal abuse, animal in hot vehicle)

**Priority 3 (within two hours):** Non-Emergency (confined stray domestic animal)

**Priority 4 (within 12 hours):** Non-Emergency (transfer of animal to/from offsite veterinarian, transfer to another agency)

**Priority 5 (within 24 hours):** Normal (stray roaming domestic animals, deceased animal removal, code enforcement, animal neglect, patrols)

**Priority 6 (within 45 minutes):** After Hours Emergencies (police department assistance, injured or sick animal)

**Table 3. Response Times for 07/01/2024 to 08/31/2024**

**CAMPBELL**

<u>Priority</u>	<u>Calls</u>	<u>Average Response Time</u>	<u>Maximum Response Time</u>	<u>Minimum Response Time</u>	<u>Target Compliance</u>
3	16	00:39	01:43	00:01	100.00 %
4	7	01:11	02:41	00:03	100.00 %
5	55	03:40	20:33	00:00	100.00 %
6	4	00:15	00:33	00:00	100.00 %

**LOS GATOS**

<u>Priority</u>	<u>Calls</u>	<u>Average Response Time</u>	<u>Maximum Response Time</u>	<u>Minimum Response Time</u>	<u>Target Compliance</u>
2	3	00:06	00:13	00:00	100.00 %
3	29	00:39	01:30	00:04	100.00 %
4	11	00:56	01:58	00:00	100.00 %
5	56	03:14	09:48	00:00	100.00 %

**MONTE SERENO**

<u>Priority</u>	<u>Calls</u>	<u>Average Response Time</u>	<u>Maximum Response Time</u>	<u>Minimum Response Time</u>	<u>Target Compliance</u>
3	2	00:47	01:11	00:24	100.00 %
4	3	01:30	03:25	00:23	100.00 %
5	9	01:58	05:25	00:00	100.00 %

**MOUNTAIN VIEW**

<u>Priority</u>	<u>Calls</u>	<u>Average Response Time</u>	<u>Maximum Response Time</u>	<u>Minimum Response Time</u>	<u>Target Compliance</u>
2	3	00:23	00:25	00:22	100.00 %
3	37	00:38	01:15	00:02	100.00 %
4	11	01:23	04:32	00:00	100.00 %
5	105	03:47	09:39	00:00	100.00 %
6	1	00:59	00:59	00:59	100.00 %

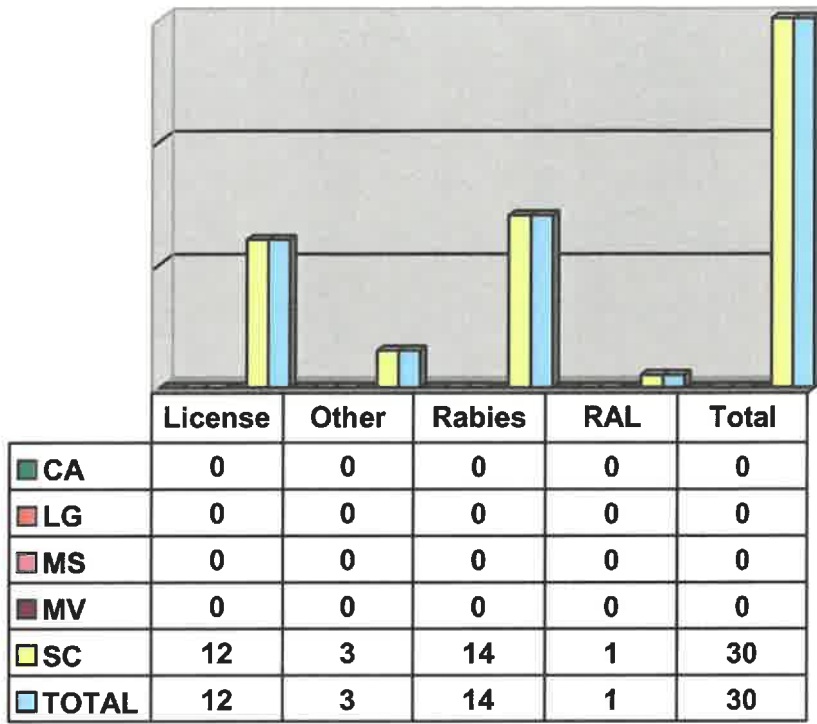
**SANTA CLARA**

<u>Priority</u>	<u>Calls</u>	<u>Average Response Time</u>	<u>Maximum Response Time</u>	<u>Minimum Response Time</u>	<u>Target Compliance</u>
2	9	00:11	00:29	00:02	100.00 %
3	45	00:24	01:42	00:00	100.00 %
4	24	01:21	05:51	00:00	100.00 %
5	199	02:44	09:48	00:00	100.00 %
6	7	00:15	00:34	00:00	100.00 %

### 3. Violations and Citations Issued

The following tables and graphs display the number of violations for the period and the number of citations issued. The tables display comparisons of FY 2024-25 and 2023-24.

**Graph 3 – Violations – July/August 2024**



**Year to Date Comparison of Violations for FY 2024-25 and FY 2023-24**

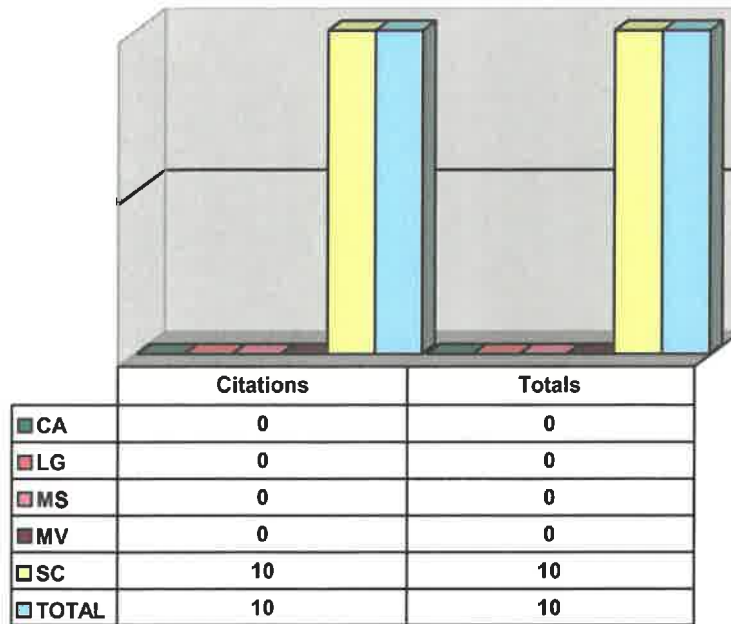
**Table 4 – FY 2024-25**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	0	0											0
LG	0	0											0
MS	0	0											0
MV	0	0											0
SC	27	3											30
TOTAL	27	3											30

**Table 5 – FY 2023-24**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	2	0	6	2	0	2	0	13	0	2	8	4	39
MS	3	0	2	0	0	0	0	0	0	0	0	0	5
MV	0	4	3	0	2	4	0	0	4	0	0	0	17
SC	19	20	32	29	37	12	11	16	26	13	24	37	276
TOTAL	24	24	43	31	39	18	11	29	30	15	32	41	337

**Graph 4 – Citations Issued – July/August 2024**



**Year to Date Comparison of Citations for FY 2024-25 and FY 2023-24**

**Table 6 – FY 2024-25**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	0	0											0
LG	0	0											0
MS	0	0											0
MV	0	0											0
SC	9	1											10
TOTAL	9	1											10

**Table 7 – FY 2023-24**

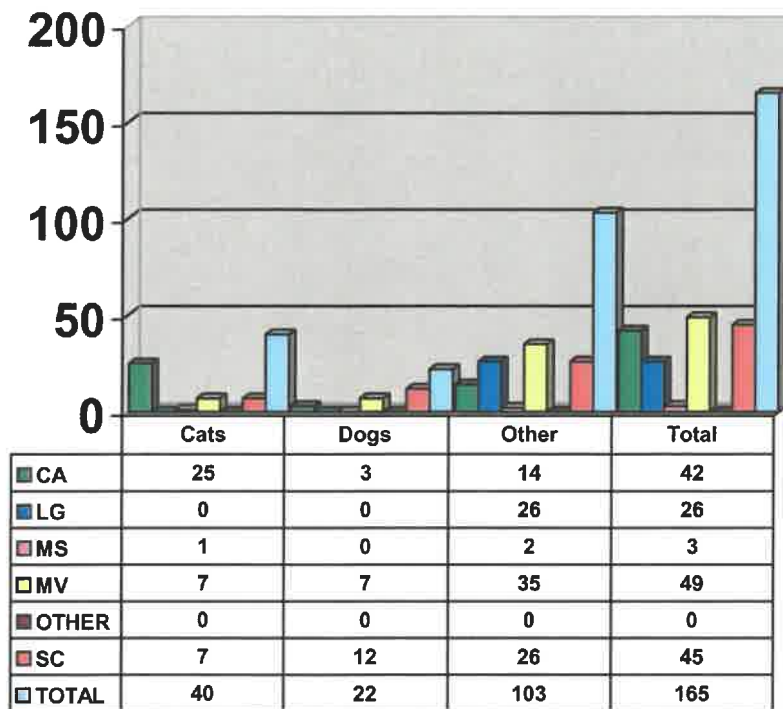
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	1	0	2	1	0	1	0	3	0	1	2	1	12
MS	2	0	1	0	0	0	0	0	0	0	0	0	3
MV	0	2	2	0	1	2	0	0	2	0	0	0	9
SC	4	9	5	7	8	4	5	5	9	5	6	8	75
TOTAL	7	11	10	8	9	7	5	8	11	6	8	9	99



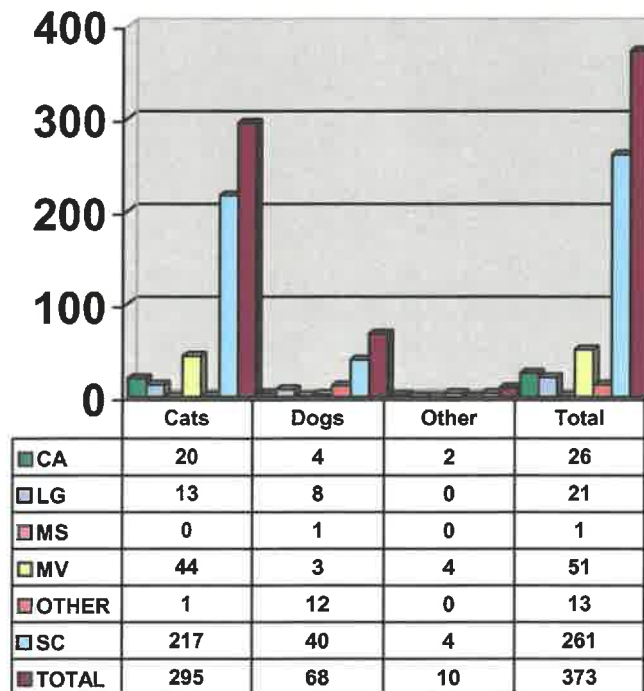
#### 4. Animals Received at Center

Graphs 5 and 6 show the number of live animals received. Tables 7 and 8 offer a comparison of fiscal years 2024-25 and 2023-24. These figures include euthanasia service requests.

**Graph 5 - Live Animals by Animal Control Officers July/August 2024**



**Graph 6 - Live Animals by Citizens for July/August 2024**



**Year to Date Comparison of Total Live Animals for FY 2024-25 and FY 2023-24**

**Table 8 – FY 2024-25**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	26	42											68
LG	19	28											47
MS	2	2											4
MV	46	54											100
SC	178	128											306
OTHER	4	9											13
<b>TOTAL</b>	<b>275</b>	<b>263</b>											<b>538</b>

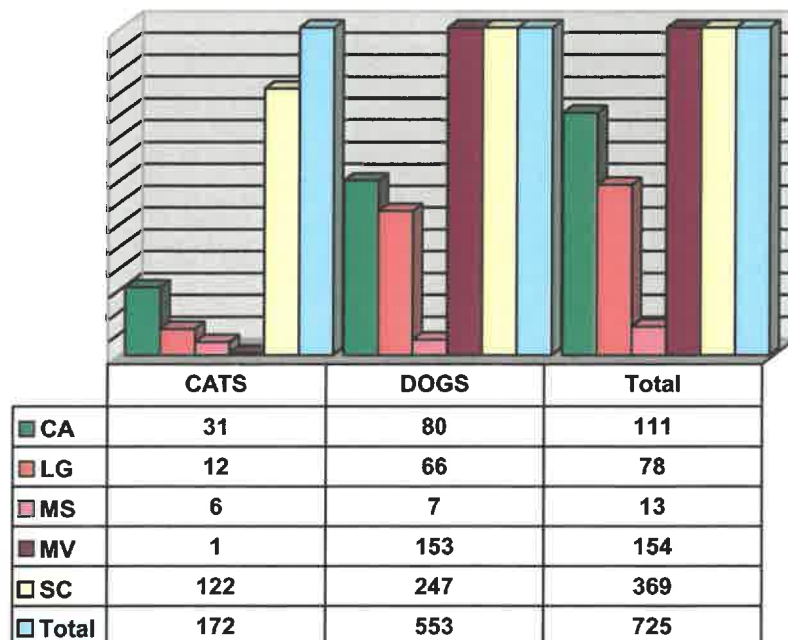
**Table 9 - FY 2023-24**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	28	28	27	17	13	14	12	15	15	15	35	29	248
MS	1	0	0	0	1	0	1	0	1	0	0	0	4
MV	28	35	39	25	17	28	22	18	11	50	18	32	323
SC	183	182	162	147	103	90	103	100	142	129	202	184	1727
OTHER	7	14	2	4	4	4	9	10	2	9	4	9	78
<b>TOTAL</b>	<b>247</b>	<b>259</b>	<b>230</b>	<b>193</b>	<b>138</b>	<b>136</b>	<b>147</b>	<b>143</b>	<b>171</b>	<b>203</b>	<b>259</b>	<b>254</b>	<b>2380</b>

**5. Animals Licensed**

Graph 7 shows type and number of licenses sold. Graph 8 shows total revenue from licenses sold. The tables display comparisons of FY 2024-25 and 2023-24.

**Graph 7 - Total Licenses Sold for July/August 2024**



**Year to Date Comparison of Licenses Sold for FY 2024-25 and FY 2023-24**

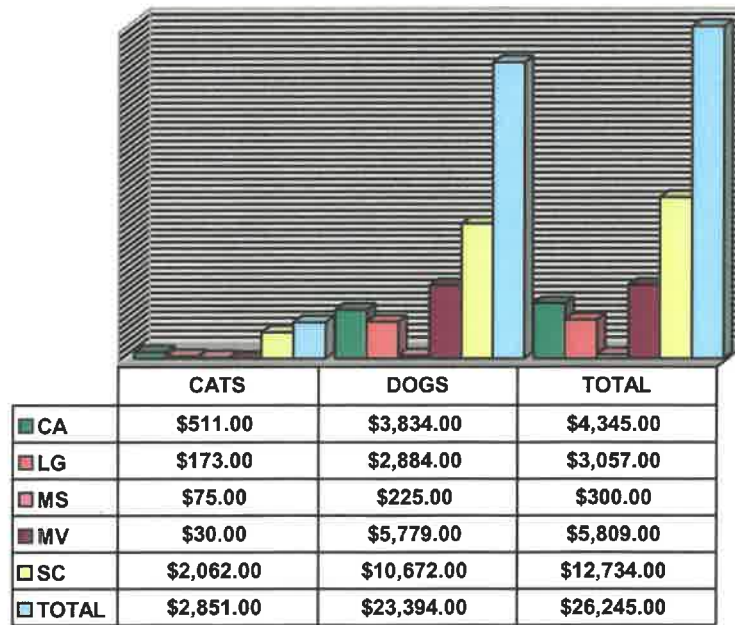
**Table 10 – FY 2024-25**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	43	68											111
LG	29	49											78
MS	6	7											13
MV	69	85											154
SC	190	179											369
<b>TOTAL</b>	<b>337</b>	<b>388</b>											<b>725</b>

**Table 11 - FY 2023-24**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	74	85	81	72	71	72	88	90	72	73	63	81	922
MS	6	3	4	4	11	2	7	1	6	2	3	2	51
MV	89	81	72	69	69	65	88	68	84	70	79	69	903
SC	174	176	123	161	151	146	164	139	224	139	164	177	1938
<b>TOTAL</b>	<b>343</b>	<b>345</b>	<b>280</b>	<b>306</b>	<b>302</b>	<b>285</b>	<b>347</b>	<b>298</b>	<b>386</b>	<b>284</b>	<b>309</b>	<b>329</b>	<b>3814</b>

**Graph 8 - Total Revenue from Licenses Sold for July/August 2024**



**Year to Date Comparison of Revenue from Licenses Sold for FY 2024-25 and FY 2023-24**

**Table 12 - FY 2024-25**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	1947	2398											\$4,345
LG	951	2106											\$3,057
MS	155	145											\$300
MV	2871	2938											\$5,809
SC	6295	6439											\$12,734
<b>TOTAL</b>	<b>12219</b>	<b>14026</b>											<b>\$26,245</b>

**Table 13 - FY 2023-24**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	2524	3467	3110	2933	2367	2438	2938	2765	2435	2282	2345	2272	\$31,876
MS	224	137	45	225	165	200	205	37	179	100	100	65	\$1,682
MV	3443	3370	2983	3046	3020	2758	3446	2711	3346	2959	3989	3009	\$38,080
SC	5764	5884	3909	5615	5320	4825	6086	4882	7334	5081	6244	5041	\$65,985
<b>TOTAL</b>	<b>11955</b>	<b>12858</b>	<b>10047</b>	<b>11819</b>	<b>10872</b>	<b>10221</b>	<b>12675</b>	<b>10395</b>	<b>13294</b>	<b>10422</b>	<b>12678</b>	<b>10387</b>	<b>\$137,623</b>

**6. Animal Outcomes**

The following tables reflect how our dogs and cats were outcomed at the center for the reporting period. The following is based on the Asilomar Accords ([www.asilomaraccords.org](http://www.asilomaraccords.org)) which were generated by animal welfare professionals as a way for agencies to accurately report a “Live Release Rate,” or how many animals had favorable outcomes. It also reports and categorizes why animals were euthanized. SVACA places all “healthy” and “treatable” animals as well as many “unhealthy” animals. SVACA’s Animal Care Center is “no kill” as we annually save greater than 90% of animals received.

**Table 14 – July 2024**

The collection and publication of this data is sponsored by Maddie’s Fund, [www.maddiesfund.org](http://www.maddiesfund.org).

	NAME OF ORGANIZATION: Silicon Valley Animal Control Authority	Dog	Cat	Total
	DATE OF REPORT: July 2024			
<b>A</b>	<b>BEGINNING SHELTER COUNT July 1, 2024</b>	<b>8</b>	<b>93</b>	<b>101</b>
	<b>INTAKE (Live Dogs &amp; Cats Only)</b>			
	<i>From the Public</i>			
	Healthy	5	4	9
	Treatable – Rehabilitatable	12	3	15
	Treatable – Manageable	16	22	38
<b>151</b>	Unhealthy & Untreatable	11	140	151
<b>B</b>	<b>Subtotal Intake from the Public</b>	<b>44</b>	<b>169</b>	<b>213</b>
	<i>Incoming Transfers from Organizations within Target Community</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
<b>C</b>	<b>Subtotal Intake from Incoming Transfers from Orgs within Target Community</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<i>Incoming Transfers from Organizations outside Target Community</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
<b>D</b>	<b>Subtotal Intake from Incoming Transfers from Orgs outside Target Community</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<i>From Owners/Guardians Requesting Euthanasia</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	1	6	7

<b>E</b>	<b>Subtotal Intake from Owners/Guardians Requesting Euthanasia</b>	<b>1</b>	<b>6</b>	<b>7</b>
<b>F</b>	<b>Total Intake [B + C + D + E]</b>	<b>45</b>	<b>175</b>	<b>220</b>
<b>G</b>	<b>Owner/Guardian Requested Euthanasia (Unhealthy &amp; Untreatable Only)</b>	<b>-1</b>	<b>-6</b>	<b>-7</b>
<b>H</b>	<b>ADJUSTED TOTAL INTAKE [F minus G]</b>	<b>44</b>	<b>169</b>	<b>213</b>
	<b>ADOPTIONS (only dogs and cats adopted by the public)</b>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	2	7	9
	Treatable – Manageable	5	5	10
	Unhealthy & Untreatable	2	71	73
<b>I</b>	<b>TOTAL ADOPTIONS</b>	<b>9</b>	<b>83</b>	<b>92</b>
	<b>OUTGOING TRANSFERS to Organizations within Target Community</b>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	1	0	1
	Treatable – Manageable	0	3	3
	Unhealthy & Untreatable	0	79	79
<b>J</b>	<b>TOTAL OUTGOING TRANSFERS to Orgs within Target Community</b>	<b>1</b>	<b>82</b>	<b>83</b>
	<b>OUTGOING TRANSFERS to Organizations outside Target Community</b>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	1	1
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	4	4
<b>K</b>	<b>TOTAL OUTGOING TRANSFERS to Orgs outside Target Community</b>	<b>0</b>	<b>5</b>	<b>5</b>
<b>L1</b>	<b>RETURN TO OWNER/GUARDIAN</b>			
		21	9	30
<b>L2</b>	<b>RETURN TO HABITAT</b>			
	<b>DOGS &amp; CATS EUTHANIZED</b>			
<b>M</b>	Healthy (Includes Owner/Guardian Requested Euthanasia)	0	0	0
<b>N</b>	Treatable – Rehabilitatable (Includes Owner/Guardian Requested Euthanasia)	0	0	0
<b>O</b>	Treatable – Manageable (Includes Owner/Guardian Requested Euthanasia)	0	0	0
<b>P</b>	Unhealthy & Untreatable (Includes Owner/Guardian Requested Euthanasia)	2	7	9
<b>Q</b>	<b>Total Euthanasia [M + N + O + P]</b>	<b>2</b>	<b>7</b>	<b>9</b>
<b>R</b>	<b>Owner/Guardian Requested Euthanasia (Unhealthy &amp; Untreatable Only)</b>	<b>-2</b>	<b>-7</b>	<b>-9</b>
<b>S</b>	<b>ADJUSTED TOTAL EUTHANASIA [Q minus R]</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>T</b>	<b>SUBTOTAL OUTCOMES [I + J + K + L + S] Excludes Owner/Guardian Requested Euthanasia (Unhealthy &amp; Untreatable Only)</b>	<b>31</b>	<b>179</b>	<b>210</b>
<b>U</b>	<b>DIED OR LOST IN SHELTER/CARE</b>	<b>0</b>	<b>1</b>	<b>1</b>
<b>V</b>	<b>TOTAL OUTCOMES [T + U] Excludes Owner/Guardian Requested Euthanasia (Unhealthy &amp; Untreatable Only)</b>	<b>31</b>	<b>180</b>	<b>211</b>
<b>W</b>	<b>ENDING SHELTER COUNT July 31, 2024</b>	<b>20</b>	<b>75</b>	<b>95</b>

**Table 15 – August 2024**

The collection and publication of this data is sponsored by Maddie's Fund, [www.maddiesfund.org](http://www.maddiesfund.org).

	NAME OF ORGANIZATION: Silicon Valley Animal Control Authority	Dog	Cat	Total
	DATE OF REPORT: August 2024			
<b>A</b>	<b>BEGINNING SHELTER COUNT August 1, 2024</b>	<b>20</b>	<b>75</b>	<b>95</b>
	<b>INTAKE (Live Dogs &amp; Cats Only)</b>			
	<i>From the Public</i>			
	Healthy	7	2	9
	Treatable – Rehabilitatable	10	14	24
	Treatable – Manageable	22	25	47
	Unhealthy & Untreatable	6	115	121
<b>B</b>	<b>Subtotal Intake from the Public</b>	<b>45</b>	<b>156</b>	<b>201</b>
	<i>Incoming Transfers from Organizations within Target Community</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
<b>C</b>	<b>Subtotal Intake from Incoming Transfers from Orgs within Target Community</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<i>Incoming Transfers from Organizations outside Target Community</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
<b>D</b>	<b>Subtotal Intake from Incoming Transfers from Orgs outside Target Community</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<i>From Owners/Guardians Requesting Euthanasia</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	2	8	10
<b>E</b>	<b>Subtotal Intake from Owners/Guardians Requesting Euthanasia</b>	<b>2</b>	<b>8</b>	<b>10</b>
<b>F</b>	<b>Total Intake [B + C + D + E]</b>	<b>47</b>	<b>164</b>	<b>211</b>
<b>G</b>	<b>Owner/Guardian Requested Euthanasia (Unhealthy &amp; Untreatable Only)</b>	<b>-2</b>	<b>-8</b>	<b>-10</b>
<b>H</b>	<b>ADJUSTED TOTAL INTAKE [F minus G]</b>	<b>45</b>	<b>156</b>	<b>201</b>
	<b>ADOPTIONS (only dogs and cats adopted by the public)</b>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	2	5	7
	Treatable – Manageable	5	15	20
	Unhealthy & Untreatable	2	54	56
<b>I</b>	<b>TOTAL ADOPTIONS</b>	<b>9</b>	<b>74</b>	<b>83</b>
	<b>OUTGOING TRANSFERS to Organizations within Target Community</b>			
	Healthy	1	0	1
<b>01</b>	Treatable – Rehabilitatable	3	0	3
	Treatable – Manageable	2	1	3
	Unhealthy & Untreatable	0	73	73

<b>J</b>	<b>TOTAL OUTGOING TRANSFERS to Orgs within Target Community</b>	<b>6</b>	<b>74</b>	<b>80</b>
	<b>OUTGOING TRANSFERS to Organizations outside Target Community</b>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	1	0	1
	Treatable – Manageable	1	2	3
	Unhealthy & Untreatable	0	1	1
<b>K</b>	<b>TOTAL OUTGOING TRANSFERS to Orgs outside Target Community</b>	<b>2</b>	<b>3</b>	<b>5</b>
<b>L1</b>	<b>RETURN TO OWNER/GUARDIAN</b>	<b>28</b>	<b>3</b>	<b>31</b>
<b>L2</b>	<b>RETURN TO HABITAT</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<b>DOGS &amp; CATS EUTHANIZED</b>			
<b>M</b>	Healthy <i>(Includes Owner/Guardian Requested Euthanasia)</i>	0	0	0
<b>N</b>	Treatable – Rehabilitatable <i>(Includes Owner/Guardian Requested Euthanasia)</i>	0	0	0
<b>O</b>	Treatable – Manageable <i>(Includes Owner/Guardian Requested Euthanasia)</i>	0	0	0
<b>P</b>	Unhealthy & Untreatable <i>(Includes Owner/Guardian Requested Euthanasia)</i>	2	6	8
<b>Q</b>	<b>Total Euthanasia [M + N + O + P]</b>	<b>2</b>	<b>6</b>	<b>8</b>
<b>R</b>	<b>Owner/Guardian Requested Euthanasia (Unhealthy &amp; Untreatable Only)</b>	<b>-2</b>	<b>-6</b>	<b>-8</b>
<b>S</b>	<b>ADJUSTED TOTAL EUTHANASIA [Q minus R]</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>T</b>	<b>SUBTOTAL OUTCOMES [I + J + K + L + S] Excludes Owner/Guardian Requested Euthanasia (Unhealthy &amp; Untreatable Only)</b>	<b>45</b>	<b>154</b>	<b>199</b>
<b>U</b>	<b>DIED OR LOST IN SHELTER/CARE</b>	<b>0</b>	<b>2</b>	<b>2</b>
<b>V</b>	<b>TOTAL OUTCOMES [T + U] Excludes Owner/Guardian Requested Euthanasia (Unhealthy &amp; Untreatable Only)</b>	<b>45</b>	<b>156</b>	<b>201</b>
<b>W</b>	<b>ENDING SHELTER COUNT August 31, 2024</b>	<b>19</b>	<b>49</b>	<b>68</b>

**Year to Date Comparison of Total Dog and Cat Live Release Rate for  
FY 2024-25 and FY 2023-24**

**Table 16 – FY 2024-25**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	100	100											100%
<b>CATS</b>	100	100											100%
<b>TOTAL</b>	100	100											100%

**Table 17 – FY 2023-24**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	100	98	97	94	97	97	100	100	97	100	100	100	99%
<b>CATS</b>	100	99	100	100	100	99	100	100	100	100	100	100	99%
<b>TOTAL</b>	100	99	99	99	99	99	100	100	99	100	100	100	99%

Table 17 reflects our total overall live release rate for all animals including others such as: birds, rabbits, hamsters, etc.

**Year to Date Comparison of Total Overall Live Release Rate for  
FY 2024-25 and FY 2023-24**

**Table 18 – FY 2024-25**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	100	100											100%
<b>CATS</b>	100	100											100%
<b>OTHERS</b>	100	100											100%
<b>TOTAL</b>	100	100											100%

**Table 19 – FY 2023-24**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	100	98	97	94	97	97	100	100	97	100	100	100	99%
<b>CATS</b>	100	99	100	100	100	99	100	100	100	100	100	100	99%
<b>OTHERS</b>	100	100	100	100	100	100	100	100	100	100	100	100	100%
<b>TOTAL</b>	100	99	99	99	99	99	100	100	99	100	100	100	99%

**Year to Date Comparison of Adoptions for FY 2024-25 and FY 2023-24**

**Table 20 – FY 2024-25**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>TOTAL</b>	93	83											176

**Table 21 – FY 2023-24**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>TOTAL</b>	69	95	76	64	58	77	22	42	23	30	47	70	673

**Year to Date Comparison of Placement Partner Animals  
for FY 2023-24 and FY 2022-23**

**Table 22 – FY 2024-25**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	0	1											1
<b>CATS</b>	86	77											163
<b>OTHER</b>	4	2											6
<b>TOTAL</b>	90	80											170

**Table 23 – FY 2023-24**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	4	3	7	0	1	4	2	2	1	1	6	3	34
<b>CATS</b>	109	70	69	83	49	77	58	56	72	47	63	65	818
<b>OTHER</b>	1	3	3	3	2	5	1	1	2	11	2	15	49
<b>TOTAL</b>	114	76	79	86	52	86	61	59	75	59	71	83	901



**Year to Date Comparison of Return to Owners for FY 2024-25 and FY 2023-24**

**Table 24 – FY 2024-25**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>TOTAL</b>	<b>31</b>	<b>31</b>											<b>62</b>

**Table 25 – FY 2023-24**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>TOTAL</b>	<b>30</b>	<b>35</b>	<b>23</b>	<b>23</b>	<b>24</b>	<b>20</b>	<b>26</b>	<b>16</b>	<b>23</b>	<b>23</b>	<b>31</b>	<b>33</b>	<b>307</b>

**Year to Date Comparison of All Incoming Live Dogs and Cats from Campbell for FY 2024-25 and FY 2023-24**

**Table 26 – FY 2024-25**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	<b>5</b>	<b>3</b>											<b>8</b>
<b>CATS</b>	<b>11</b>	<b>34</b>											<b>45</b>
<b>TOTAL</b>	<b>16</b>	<b>37</b>											<b>53</b>

**Table 27 – FY 2023-24**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	<b>6</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>2</b>	<b>4</b>	<b>0</b>	<b>4</b>	<b>4</b>	<b>4</b>	<b>3</b>	<b>3</b>	<b>39</b>
<b>CATS</b>	<b>11</b>	<b>14</b>	<b>17</b>	<b>8</b>	<b>9</b>	<b>9</b>	<b>7</b>	<b>11</b>	<b>6</b>	<b>5</b>	<b>22</b>	<b>27</b>	<b>146</b>
<b>TOTAL</b>	<b>17</b>	<b>17</b>	<b>20</b>	<b>11</b>	<b>11</b>	<b>13</b>	<b>7</b>	<b>15</b>	<b>10</b>	<b>9</b>	<b>25</b>	<b>30</b>	<b>185</b>

**Year to Date Comparison of All Incoming Live Dogs and Cats from Los Gatos for FY 2024-25 and FY 2023-24**

**Table 26 – FY 2024-25**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	<b>3</b>	<b>6</b>											<b>9</b>
<b>CATS</b>	<b>7</b>	<b>10</b>											<b>17</b>
<b>TOTAL</b>	<b>10</b>	<b>16</b>											<b>26</b>

**Table 27 – FY 2023-24**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>													
<b>CATS</b>													
<b>TOTAL</b>													

**Year to Date Comparison of All Incoming Live Dogs and Cats from Monte Sereno for FY 2024-25 and FY 2023-24**

**Table 28 – FY 2024-25**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
<b>DOGS</b>	<b>1</b>	<b>0</b>											<b>1</b>
<b>CATS</b>	<b>0</b>	<b>1</b>											<b>1</b>
<b>TOTAL</b>	<b>1</b>	<b>1</b>											<b>2</b>

**Table 29 – FY 2023-24**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	0	0	0	0	0	0	0	0	0	0	0	0	0
CATS	1	0	0	0	0	0	0	0	0	0	0	0	1
TOTAL	1	0	0	0	0	0	0	0	0	0	0	0	1

**Year to Date Comparison of All Incoming Live Dogs and Cats from Mountain View for FY 2024-25 and FY 2023-24**

**Table 30 – FY 2024-25**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	2	6											8
CATS	27	21											48
TOTAL	29	27											56

**Table 31 – FY 2023-24**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	8	5	0	8	1	2	7	4	3	6	1	3	48
CATS	5	15	20	5	10	19	6	10	1	25	8	12	136
TOTAL	13	20	20	13	11	21	13	14	4	31	9	15	184

**Year to Date Comparison of All Incoming Live Dogs and Cats from Santa Clara for FY 2024-25 and FY 2023-24**

**Table 32 – FY 2024-25**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	27	21											48
CATS	129	87											216
TOTAL	156	108											264

**Table 33 – FY 2023-24**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	17	30	26	18	24	15	28	22	32	19	32	21	284
CATS	132	112	106	110	61	60	63	60	81	91	123	122	1,121
TOTAL	149	142	132	128	85	75	91	82	113	110	155	143	1405

**Year to Date Comparison of Number of Animals Spayed/Neutered in Public Clinic for FY 2024-25 and FY 2023-24**

**Table 34 – FY 2024-25**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	2	4											6
CATS	21	22											43
TOTAL	23	26											49

**Table 35 – FY 2023-24**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	4	8	6	7	5	6	4	6	4	3	1	7	61
CATS	31	31	18	30	14	31	21	23	38	23	32	29	321
TOTAL	35	39	24	37	19	37	25	29	42	26	33	36	382

## ANIMAL CARE CENTER ACCOMPLISHMENTS AND HIGHLIGHTS

### OUTREACH

#### Foster & Volunteer

- In July and August, we welcomed 67 new animal socializing volunteers to our Animal Care Center. We also introduced a new Enrichment Volunteer role, focusing on providing animals with food and enrichment activities to help reduce boredom and stress.



*Volunteer Jerry with adoptable pup Snickers!*

#### Outreach

- With kids out of school and a plethora of adorable kittens in our Animal Care Center, we expanded our Kiddies to Kitties (K2K) reading program to every Wednesday in July and August, instead of just the first and third Wednesdays. During this period, we welcomed 21 children. In the K2K program, kids aged 5 and up visit our Animal Care Center to learn about cat and kitten behavior. After a brief introduction, they spend 1.5 hours socializing with and reading to the kittens.
- In August, the local art group Suha Suha brightened our Animal Care Center with additional decorations. They crafted adorable bees and hives, hanging them from the ceiling to complement the flowers and branches they added to the wall earlier this year. Their amazing artwork continues to make our space feel cheerful and welcoming.



*Suha Suha's most recent creations!*

## Events

- In July, we attended Campbell's first-ever Pups, Pops, and Cops event at the Campbell Recreation Center in honor of Parks and Rec Month. We enjoyed a demonstration from two officers and their K9s, and our own adoptable pup, Ken, made a special appearance. Ken had a blast and loved all the extra attention!
- In August, we participated in Monte Sereno's annual Picnic in the Park. We served lemonade and cookies to all attendees. It was wonderful to connect with the community, and adoptable kitten Thorne had a delightful afternoon meeting the residents of Monte Sereno!
- On August 17, we celebrated Clear the Shelters at our Animal Care Center. We waived adoption fees for the day, held surprise giveaways, and hosted a raffle.



*Left and center: Thorne soaking up all the love at Monte Sereno's Picnic in the Park!  
Right: Ken getting all the pets at Campbell's Pups, Pops, and Cops event.*

## Companion Animal Cupboard

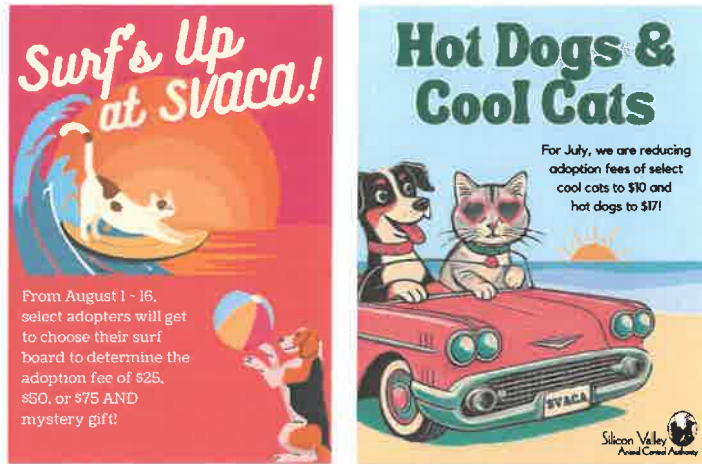
- Our Companion Animal Cupboard continues to grow and support residents in need by providing essential food and litter for their furry family members.



*The companion animal cupboard is stocked with food from our generous community!*

## Marketing

- In July, we celebrated our Hot Dogs & Cool Cats event with reduced adoption fees. For the entire month, we lowered kitten adoption fees to \$10 in honor of National Kitten Day on July 10, and dog adoption fees to \$17 in honor of National Hotdog Day on July 17.
- Surf's Up at SVACA for August! As summer winds down, we rolled out our lucky surfboard prize wheel, letting adopters spin to determine their adoption fee — \$25, \$50, or \$75 plus a mystery gift!



*Our animals are eagerly awaiting their new homes!*

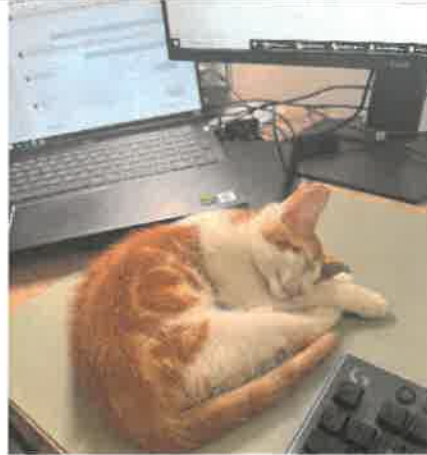
### SHELTER TEAM

- The following are a sampling of adoption cases that highlight the good work that staff does in an effort to find lifelong homes for all of our animal guests.
  - Orange, a sweet little tabby kitten was adopted and settled in wonderfully with his big brother, Debu. From day one, Debu, who weighs in at a solid 15 pounds, took Orange under his wing. The two are now inseparable—whether they’re chasing each other around the house or curled up in a cozy pile for a nap, they do everything together. Their bond is truly heartwarming. The adopters are thrilled to watch their friendship grow every day!



*Best Friends Forever!*

- TaoTao was found as an orphaned kitten in Mountain View. He quickly found his forever home and his new family have been raving about him. They describe him as brave, loving, social and a tad bit naughty. TaoTao settled quickly in his home and became fast friends with his canine brother. When TaoTao is not eating, sleeping, or modeling for the camera, you can find him playing with anything he can get his paws on.



*TaoTao is quite the photogenic kitten!*

### **MEDICAL TEAM**

- The following are a sampling of the good work that our medical team does day-in and out as we attempt to make sick and injured animals healthy so they can be adopted, released to a placement partner, or returned to their owner.
  - In early July, Cora arrived with her litter of 7(!) with mom from a Santa Clara neighborhood. Cora was the smallest and weakest of the bunch, weighing only about half of what her siblings weighed. Mom was doing her best but the demands of seven kittens appeared to be just too much. Cora and another of the smaller kittens (Candy) were sent to foster with a bottle baby home. The two took a while to put on weight but were happy and affectionate while doing it. The biggest boys in the group returned from foster in mid-August, a month ahead of the smallest ladies, and have since found their forever homes. Cora and Candy returned for spay surgery last week and are settling into the adoption gallery, ready to win hearts and head home.



*From clinging on to rarin' to go!*

- Curly, a senior wire-haired terrier mix, arrived after being spotted snoozing in front of a Mountain View salon by a resident walking her own dog. When no one in the area had any information about him, the resident brought him to SVACA. Curly, an older gent, was in need of some dental care. During his neuter, some loose teeth were extracted and large amounts of tartar were also removed; he was started on antibiotics to address the infection present. We were happy to see him head from to a senior focused placement partner with adopters looking to pamper older dogs who need special medical attention!



*Ever the distinguished gentleman!*

## FIELD SERVICES TEAM

- In Santa Clara, ACO Morris responded to a report of a kitten stuck in a storm drain and placed a humane trap. Field Services Manager Pedrotti later returned and the kitten was inside. The kitten is currently with a foster family to get a little TLC before being placed in the adoption gallery at SVACA.



*Tiny animals often fall into open drains but SVACA is here for the rescue!*

- In Campbell, Field Services Manager Pedrotti responded to a report of a skunk with her head stuck in a box in a parking lot. Pedrotti was able to carefully place the skunk in a carrier and transferred her to the Wildlife Center. They were able to sedate the skunk and remove the box.



*Not the intended target, fortunately he was unscathed.*

- In Mountain View, ACOs Booth and Morris responded to a report of multiple raccoons that fell through the ceiling tiles of the leasing office of an apartment complex. They were able to remove the juvenile raccoons and place them into carriers. They were transferred to the Wildlife Center for care.





*Not the safest place for these youngsters to be running around!*

- In Monte Sereno, Field Services Manager Pedrotti, responded a report of an aggressive snake in the garage of a home. Upon arrival the reporting person took him to a blanket on the floor in the garage and advised that the snake was under it. He slowly picked up the blanket and located a king snake that was approximately 2 feet in length. He removed the snake from the garage and placed it in some open space behind the home.



*California king snakes are often found in our neighborhoods.*

- In Los Gatos, ACO Morris responded to a report of an injured coyote. The coyote ended up being a 3–4-month-old fox, was confined to a carrier and transferred to the Wildlife Center.



*Once again it was SVACA to the rescue!*