



**Share your life.  
Change a life.  
Adopt for life.**



**2023 - 2024 Annual Report**

# YEAR IN REVIEW



Prince enjoyed some summer sun before finding his family

## A message of gratitude

As we reflect on the past year, we are proud of the work we have accomplished toward our mission. With the tireless effort of our incredible team and support of our partners, **we achieved a remarkable 99% save rate**, maintaining our no-kill status. Each department contributed greatly to these successes, working together to ensure the well-being of both animals and people in our communities.

Our Field Services team worked around the clock to ensure the safety of both animals and residents, responding to emergencies and offering 24/7 support. From companion animals to wildlife, the strong team's dedication has been key to maintaining public safety and reuniting lost animals with their families.

The Medical team played a crucial role in advancing our programs, from the Community Cat Program to our spay/neuter efforts. They provided essential care to our Animal Care Center animals and operated both low-cost vaccine and spay/neuter clinics to promote animal health and responsible pet guardianship.

Our Care Specialists ensured that every animal in our Animal Care Center was well cared for by providing a clean, safe, and nurturing environment. They matched potential adopters with their new furry family members, and worked closely with our Field Services team to keep people and animals in our community safe.

Through our Outreach programs, we made great strides connecting with our community. At our Animal Care Center, we welcomed school groups, Cub Scouts, and local organizations. Our volunteer and foster programs grew, as did participation in our Companion Animal Cupboard. Outside of our center, we participated in events like Campbell's Oktoberfest and Santa Clara's Art & Wine Festival to foster even more connections.

We are incredibly grateful for the ongoing support and guidance from our Board of Directors, whose partnership allows us to serve the wonderful residents of Santa Clara, Campbell, Mountain View, and Monte Sereno. As we look to the future, we are excited that as of July 1, 2024, we expanded our services to include the Town of Los Gatos.

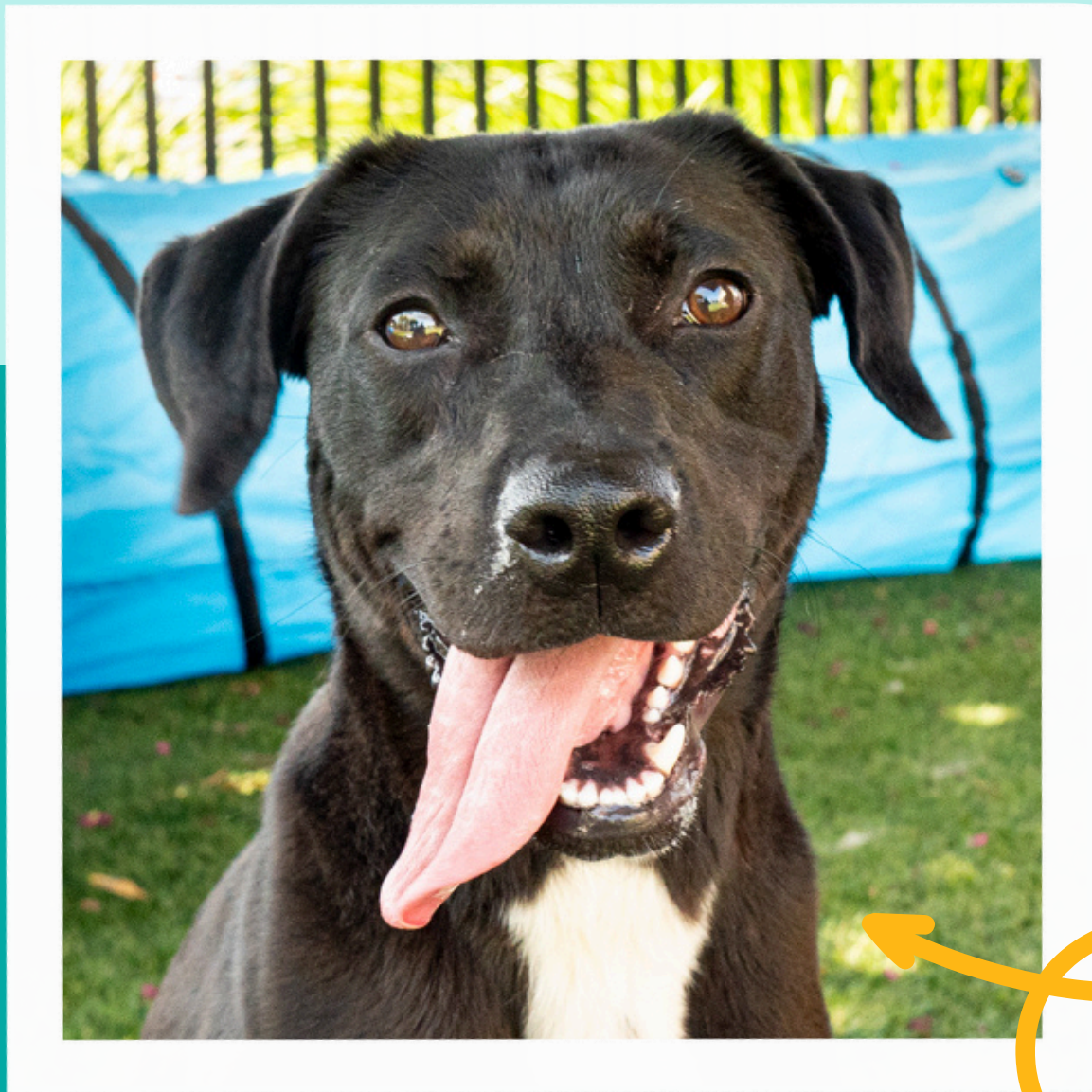
A special thank you goes to Friends of SVACA, a dedicated group of volunteers whose tireless efforts have supported us throughout the year. Their commitment to our animals and work has been vital to our success.

Looking ahead, we are filled with gratitude for the support we've received and are excited for another great year. Thank you for being part of our mission and helping us change lives for the better!

With appreciation,  
The SVACA Team

+ Prince 

# VETERINARY SERVICES



Lucille was examined and spayed by our medical team before finding a loving home.

99%  
save  
rate

1,800  
surgeries  
performed

382  
public  
surgeries

814  
community  
cats altered

Our medical team, led by Medical Clinic Manager Gina DeMartini, played a vital role in ensuring the health and well-being of every animal who comes through our doors. The team examines, treats, and provides routine care for all animals in our care. They perform spay and neuter surgeries, handle specialized surgical procedures, offer spay/neuter services and vaccinations to pet parents who are experiencing financial hardship, and work closely with the community to alter felines as part of our Community Cat Trap-Neuter-Return (TNR) program.

#### In-Center Patients

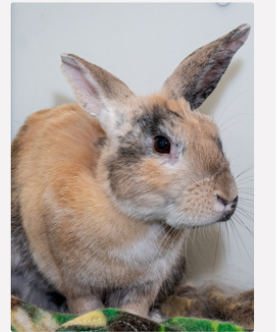
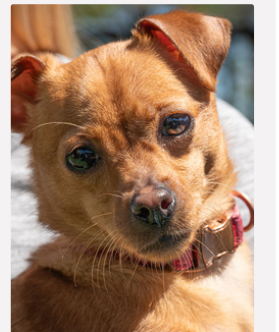
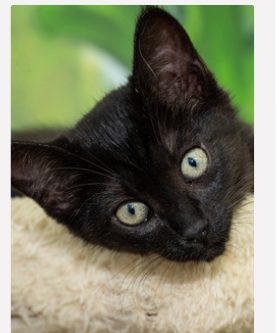
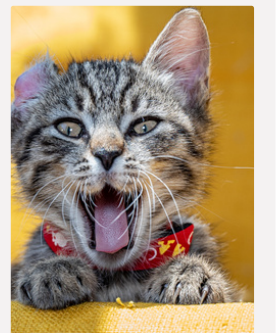
All animals going up for adoption received spay or neuter surgeries, vaccinations, microchipping, and thorough health exams. In fiscal year 2024, our team completed a total of 1,800 procedures—a 6% increase from last year!

#### Public Spay/Neuter and Vaccine Services

Our public spay and neuter clinic provided 382 surgeries to SVACA residents, a 10% increase from the previous year. By offering affordable services, we helped more pet owners facing financial difficulties access essential care for their animals.

#### Community Cat Program

We worked with community members to alter, vaccinate, microchip, and ear-tip 814 cats—an 8% increase over last year.



# Peach's Path Home

Peach arrived at SVACA in a cardboard box found in Santa Clara, weighing just one pound. She was the average size for her litter, but after a few weeks in foster care and a round of antibiotics for common gastrointestinal issues, her siblings started thriving while Peach lagged behind, barely gaining any weight. Despite her foster parent's efforts, her appetite remained low. Our medical team examined her and started her on probiotics, a dewormer, and another round of antibiotics. Thankfully, her appetite improved, and she began gaining weight! Her siblings had their neuter surgeries first, and Peach, the last of her litter, returned to SVACA in late December for her spay surgery. Just in time for the holidays, she went up for adoption—and found a loving home!



# STORIES FROM THE CLINIC

## Jack & Lexi's Road to Recovery

At just a few months old, Jack and Lexi arrived at our center with ringworm, a stubborn fungal infection. Treating it required both topical and oral medications, meaning the siblings spent much of September and October in isolation together. After six weeks of medicated baths and treatment, their cultures came back clear, and their fur grew back. Finally, in late October, they were ready for adoption—and found an amazing home that took them both together!



# Viola and Her Little Adventurers

During March and April, SVACA welcomed a number of new puppies to our center. Among them was Viola, along with her three playful pups—Noodle, Kannama, and Kaadhu. We quickly placed them with a foster home, where they received the TLC they needed during their early days. The puppies had regular check-ups in our medical department, and after their time in foster care, this little family of four returned to our Animal Care Center, where they were all adopted into loving homes.



## Kobe's Comeback

In January, six young pups arrived at SVACA, brought in by the Santa Clara Fire Department. At just 4–5 weeks old, they needed foster care, and several first-time foster families stepped up to help. One pup, Kobe, was returned after showing signs of an upper respiratory infection. He spent the day with our medical team and was seen by the veterinarian. Kobe was started on antibiotics, and by the next morning, he was back to his energetic, boisterous self, full of energy and puppy vigor. By early February, Kobe and his siblings were healthy, happy, and ready for adoption—each finding a fabulous family!



# ADOPTIONS AND INTAKE



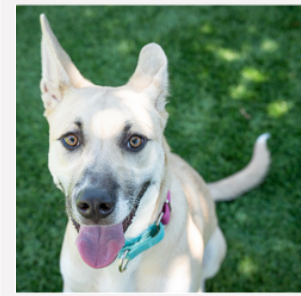
Wizard came to us when she was just 5 weeks old. After spending a few weeks in a foster home, she was placed up for adoption and found her perfect match!

**2,380**  
total  
animal  
intake

**153**  
dogs &  
puppies  
adopted

**513**  
cats &  
kittens  
adopted

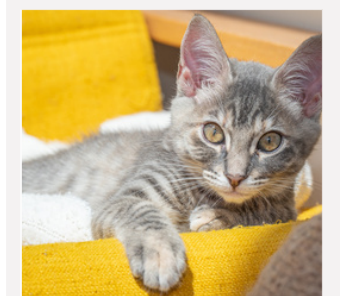
**ZERO**  
healthy &  
treatables  
euthanized



Sophie



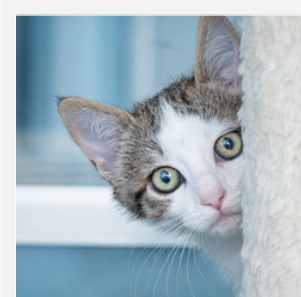
Hobbes



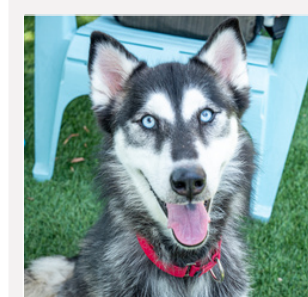
Neptune

Shelter Manager Stacy Lau and her dedicated team continued to provide exceptional customer service to the public. Efficient intake and management, along with innovative adoption initiatives like specials, off-site events, and increased outreach, improved our service to animals and the community.

This past year, SVACA adopted 673 animals into loving homes. This success can be attributed to several key factors that make our Animal Care Center stand out as a beacon of hope and happiness for animals and adopters alike. Our team members are well-acquainted with the animals in our care, enabling them to highlight each animal's unique qualities and strengths. This personalized approach helps potential adopters find an animal who truly matches their lifestyle. Adopting from SVACA is a straightforward and enjoyable experience, with our team members always ready to assist and provide guidance to ensure a smooth transition for both the animals and their new families. The following are a few examples of some memorable adoptions from the year.



Dutchess



Lainey



Tilly

# HAPPY TAILS

## The Perfect Pair

Milo and Buttercup arrived at SVACA as stray kittens from different areas, yet the moment they met, they formed an instant bond. Their connection was so heartwarming that their adopters couldn't bear to separate them and chose to welcome both into their home. Now, Milo and Buttercup are inseparable, enjoying each other's company and greeting new visitors with curiosity. Their adopters are overjoyed, expressing deep gratitude for bringing the pair into their lives. They say their home has never felt more complete.



More pets, please!



Tunnel time

## Copilot Coco

Coco, a senior Yorkie mix, was brought to SVACA as a transfer from a local high-volume shelter. She needed extra time to adjust to the change, but her confidence took flight with help from staff and volunteers after getting some pets and treats. Her adopter had visited SVACA a few times and was hoping that Coco would get along with the resident dog Lulu, as she was a little particular about other dogs and was used to flying solo. To everyone's excitement, Lulu bonded with Coco immediately and her adopter knew she was the one. Coco's adopter voiced that she is grateful to have met her and that she is now the queen of the castle.



Coco on nap-time duty

## Helping Hope

Hope was brought into SVACA when she was discovered abandoned in a crate in Santa Clara. Her spirits remained positive despite the scary ordeal, and she was adopted by a lovely family in no time. Hope's family reports that she fits in perfectly and is the most playful, snuggly, rambunctious little girl they have ever me. Hope's best friend is their resident 10-month-old miniature Dachshund who immediately took to her.



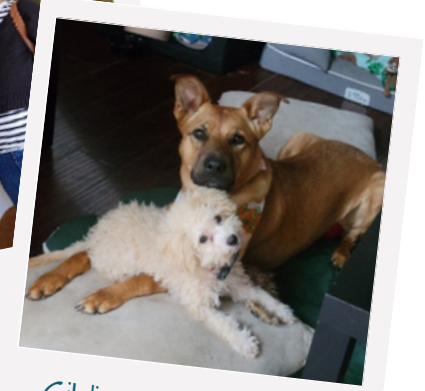
Nice and comfy



Surveying her kingdom



Gotcha day!



Siblings and besties

## Loki's Landing

Seven-week-old Loki arrived at SVACA as a stray, and when no one came forward to claim him, he was placed in a loving foster home. There, Loki thrived — playing with the resident dog, learning basic cues, and, of course, being irresistibly cute! His foster family gave him plenty of love and socialization, preparing him for his next chapter. Once he was old enough to be neutered, Loki returned to SVACA and was adopted on his very first day! His new family couldn't be happier and are thrilled to have welcomed Loki into their home, where he is dearly loved.

## Davie's New Digs

Davie spent several months at our Animal Care Center, his happy-go-lucky attitude never wavering. He patiently awaited the perfect family—and they found him! Now known as Rody, he spends his days with his mom, Amanda, and canine siblings Prancer and Reno. He enjoys sunbathing, hikes, and daily playdates with his best friend (an Irish Wolfhound!). Rody and his family are eagerly awaiting more adventures, including an upcoming trip to Lake Tahoe. Happy tails, Rody!



Davie with Prancer, his favorite pillow



Davie and mom <3

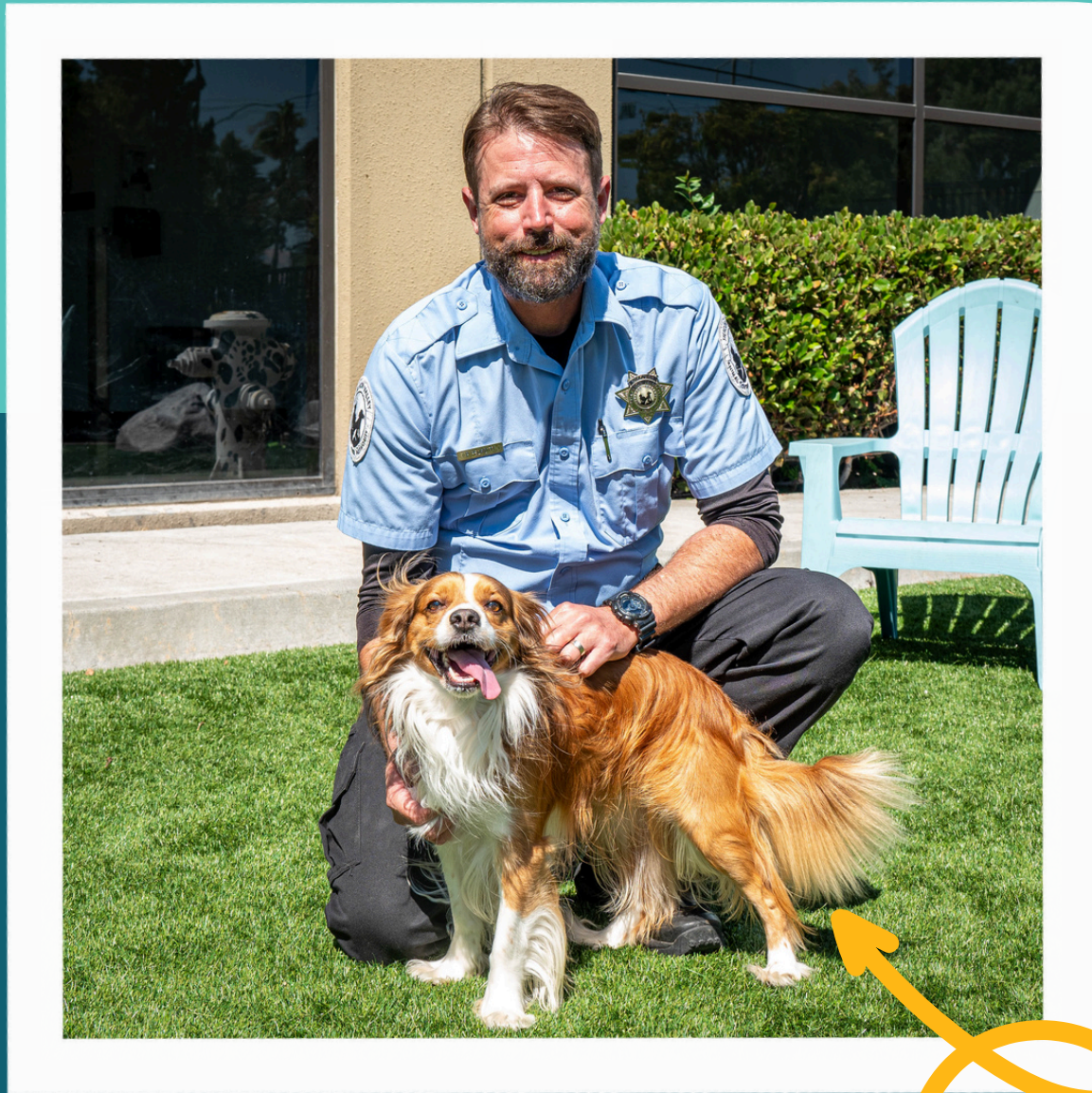


Davie and Reno



Splatt!

# FIELD SERVICES



Field Services Manager  
Patrick Pedrotti with Marty.

## BADGE NUMBERS



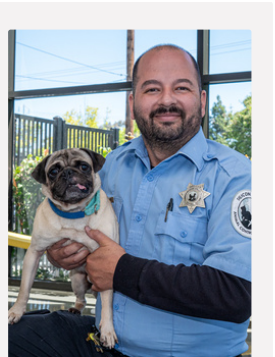
The stellar work accomplished in Field Services was made possible by a team of Animal Control Officers (ACOs) who diligently worked to ensure the safety of our residents and the animals by responding to calls to protect people from animals and animals from people.

### Service Calls

SVACA Animal Control Officers performed 6,023 service calls this year. Calls can range anywhere from a lost pet to a disgruntled raccoon!

### Animal Licensing

Animal licensing numbers remained steady, and we continued to enforce codes and follow-up on delinquent licenses to increase compliance. This ensures public safety by maintaining a healthy pet population and protecting our beloved pets from a deadly disease.



# TAILS FROM THE FIELD

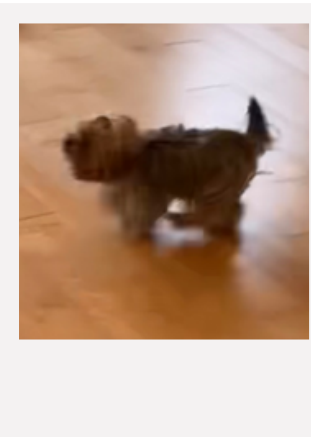
## Nature Naptime

In Monte Sereno, ACO Morris responded to a report of a possibly injured fox that was on the reporting party's deck. It was reported the fox was in the same place for over 4 hours and had attempted to stand up but then would immediately lie back down. Thankfully, ACO Morris found the fox to be healthy, and just resting. The reporting person was educated about how to coexist with foxes and encouraged to continue observing and enjoying wildlife from afar.



## Watchful Eyes

In Mountain View, ACO Morris responded to a report of possible animal abuse. A recording from a camera which the owner had set up installed to ensure her pet's safety showed the violator picking up the 4-pound dog and slamming her to the ground. The violator was issued a citation for violating California Penal Code 597, "Crimes against animals" and the case was submitted to the Santa Clara County District Attorney's Office for prosecution. The violator pled guilty to a misdemeanor and was sentenced to 25 hours of community service, 1-year probation, must attend an 8-hour animal abuse class, and attend an anger management class.



## Roadside Rescue

In Santa Clara, ACO Castro responded to a report of a dog in a crate on the side of the road. He found 2 plastic milk crates tied together with yellow rope. Inside was a small tan colored chihuahua mix. The dog barked aggressively when he approached the crate. Once rescued, his behavior changed drastically and blossomed into a very friendly young pup. While no leads developed through Project Reunite, he was named Orion and placed into a forever home.



## Pelican Pandemonium

ACO Booth and Field Services Manager Pedrotti responded to an injured pelican at Google's Mountain View campus, which had been in the same spot for hours. They flapped into action and transported him to the wildlife center for treatment. In another incident, Officer Morris received a report about a pelican in the middle of the road in Santa Clara. The reporting party was able to guide the bird to the sidewalk. He spent the night at SVACA before being transferred to the wildlife center the next morning.



## Opossum Overboard

This little opossum found himself in a pickle in Campbell! During a heatwave, he fell into a pool while trying to cool off or get a drink. Luckily, he climbed into the skimmer and waited patiently for SVACA to come to the rescue. ACO Morris safely removed him, towel-dried him, and, unsurprisingly, he played possum. If you have a pool, consider adding a platform or pool noodles to help critters escape if they fall in!



## Engine Purring

In Santa Clara, Field Services Manager Pedrotti responded to a report of a kitten stuck in the undercarriage of a car. The reporting party stated that they were driving home from work and heard a kitten meowing from under the car. They were not able to see the kitten so continued driving home. Using kitten meowing noises on his phone, Pedrotti was able to lure the kitten to the engine compartment of the car where there was more room to attempt capture. The kitten was safely placed into a carrier and transported to SVACA for care. The kitten was spayed and placed up for adoption where she stayed for a couple of days before being adopted into her forever home.





# COMMUNITY OUTREACH

52  
foster  
homes

661  
active  
volunteers

4,593  
volunteer  
hours

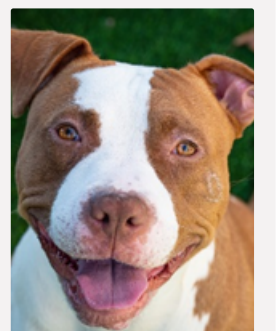
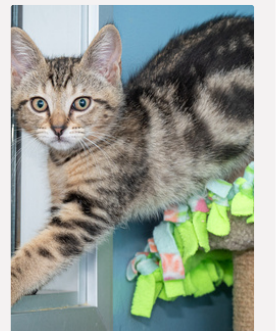
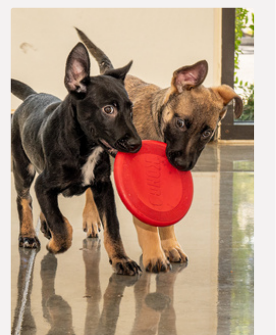
186  
youth  
served

SVACA's outreach team connected with the community, managed our volunteer program, promoted adoptable animals, and coordinated fundraising efforts.

We actively recruited volunteers and foster families to provide extra socialization for our animals. Our team attended various outreach events and welcomed children as well as adults to our Animal Care Center, where they learned about animal welfare. We also hosted several larger-scale events, including the Aloha Beach Party in the summer and a Volunteer Appreciation event in the winter.

The Friends of SVACA continued to play an important role by funding two essential programs for residents experiencing financial hardship. The Companion Animal Cupboard, which provides food and supplies to keep animals in their homes, and the Spay and Neuter Voucher Program, which offers free and reduced-cost surgeries to ensure animals remain safe and healthy, both thrived thanks to their support. Friends of SVACA also joined us at off-site tabling events, engaging with the public about our programs and services.

In the coming year, we are committed to continuing these important programs and maintaining our dedication to serving the community and providing the best possible care for animals.



Ambassador kitten Misty enjoying the day at Santa Clara's Health and Wellness Fair.

# COMMUNITY PUPDATES

## Humane Education

We offered a variety of educational programs and presentations to engage and inspire young animal lovers. Our Kiddies 2 Kitties program, where children read to adoptable cats, continues to grow, teaching kids the importance of cat socialization. We welcomed several Girl Scout and Cub Scout troops, as well as Eagle Scouts, who visited to earn their animal-related badges. Mountain View Police Department even stopped by to help find loving homes for adoptable dogs!

We also hosted field trips at our Animal Care Center, including one for 40 students from St. Andrews School in Saratoga, where they learned about animal welfare and made toys for our animals. One of the students returned and celebrated her birthday with a special party where they had the opportunity to love some of our adorable kittens.



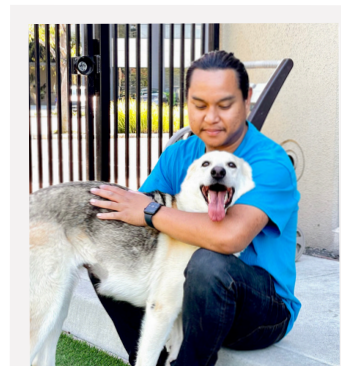
## Fundraising with Friends



This year, we partnered with Friends of SVACA to host a community-focused event. The Aloha Beach Party, held at our Animal Care Center, offered family-friendly games and prizes, face painting, opportunities to meet adoptable animals, and a silent auction.

## Volunteer Engagement

Volunteers consistently came through our doors, providing care and socialization for our adoptable animals. Foster families played a crucial role as well, offering round-the-clock care for many vulnerable, underaged kittens. Both our volunteers and foster families are critical to our mission, ensuring that every animal receives the attention, love, and care they need and deserve. To celebrate and thank them for their invaluable contributions, we hosted a Volunteer Appreciation Luncheon in the winter.



The tongue comes out and the ears disappear!



Grateful for all our volunteers!



Whose smile is bigger?!

## Community Events

In Campbell, our adorable animals brought smiles and joy to the Oktoberfest and the Boogie Music Festival attendees. In Santa Clara, the kittens stole the show at the Art and Wine Festival and the Health and Wellness Fair. We also brought out some adoptable animals to the Mountain View Art and Wine Festival, where they received plenty of love and attention. In Monte Sereno, we enjoyed the afternoon in Vasona Park at the annual Picnic in the Park.





[svaca.com](http://svaca.com)