

SILICON VALLEY
ANIMAL CONTROL AUTHORITY

AGENDA ITEM

Annual Report of SVACA Activities and Accomplishments for Fiscal Year 2023-2024

RECOMMENDED MOTION

That the Annual Report of SVACA Activities and Accomplishments for Fiscal Year 2023-2024 be received and filed.

DISCUSSION

This Annual Report will focus on SVACA activities and accomplishments for Fiscal Year (FY) 2023-24 in the areas of Budget and Finance, Outreach and Education, Field Services, and Shelter Services.

Budget and Finance

Overall

SVACA closed the fiscal year under the approved operating budget by \$164,244 or 6.2%. Interest came in strong with an additional \$46,433 and salaries/benefits costs were lower than anticipated due to vacant positions. Executive Assistant Heidi Springer once again did a fantastic job managing SVACA's finances.

The figures and the accompanying reports have not yet been reconciled by our auditor, Maze and Associates. The final audited reports will be presented to the Board of Directors upon completion of the audit.

Donations

In fiscal year 2024, SVACA raised \$68,943 for our Animal Assistance Fund, including \$17,200 through our Room Sponsorship Program, which allows supporters to sponsor a plaque for an adoptable animal's room.

The Friends of SVACA raised \$44,936 to support SVACA's animals. Their fundraising efforts funded the spay/neuter voucher program for residents facing financial hardship, purchased signage and merchandise, and supported various outreach initiatives. They also co-sponsored our 2023 community event, the Aloha Beach Party.

In total, \$113,879 was raised which was approximately 30% less than 2022-23 which was an above average period. Retirements at SVACA and the Friends of SVACA most likely contributed to the decline but we are optimistic that we will see a 10-15% increase for 2024-25 as we ramp up our outreach and fundraising.

Grants

We were awarded a \$28,460 grant from the California for All Animals initiative, funded by the University of Davis, Koret Shelter Medicine Program. These funds were used to support our TransFUR project, allowing us to transfer in 106 dogs from high-volume local shelters.

We are happy to share that in May 2024, our grant was renewed, and we received an additional \$27,280 from the University of Davis, Koret Shelter Medicine Program. This renewed support ensures that our TransFUR project will continue, enabling us to save even more lives.

Community Outreach

SVACA's Outreach Coordinator, Francesca Fioresi, connected with the community, managed our volunteer program, promoted adoptable animals, and coordinated fundraising efforts.

We actively recruited volunteers and foster families to provide extra socialization for our animals. Our team attended various outreach events and welcomed children as well as adults to our Animal Care Center, where they learned about animal welfare. We also hosted several larger-scale events, including the Aloha Beach Party in the summer and a Volunteer Appreciation event in the winter.

Our e-newsletter, *What's the Scoop*, kept our supporters informed about upcoming events and news, while our social media platforms continued to grow, reaching more people with stories from the field, adoption updates, animals in need of homes, and much more.

The Friends of SVACA continued to play an important role by funding two essential programs for residents experiencing financial hardship. The Companion Animal Cupboard, which provides food and supplies to keep animals in their homes, and the Spay and Neuter Voucher Program, which offers free and reduced-cost surgeries to ensure pets remain safe and healthy, both thrived thanks to their support. Friends of SVACA also joined us at off-site tabling events, engaging with the public about our programs and services.

In the coming year, we are committed to continuing these important programs and maintaining our dedication to serving the community and providing the best possible care for animals.

Events

In Campbell, our adorable animals brought smiles and joy to the Oktoberfest and the Boogie Music Festival attendees. In Santa Clara, the kittens stole the show at the Art and Wine Festival and the Health and Wellness Fair. We also brought out some adoptable animals to the Mountain View Art and Wine Festival, where they received plenty of love and attention.



ACO Castro paraded the van in Santa Clara at the annual Parade of Champions! Marianne, a French Bulldog mix was excited to greet attendees.



We were booked and busy in the fall with both the Art & Wine Festivals in Mountain View and Santa Clara, as well as Oktoberfest in Campbell!



Santa Clara Officers and little animal lovers hanging with Tiger and Moon Cake at the Santa Clara Health & Wellness Fair!

Advertising

We continue to expand our social media presence by adding new platforms and putting out engaging content to keep the public informed about adoptable animals, stories from our Animal Control Officers in the field, upcoming events, promotions, and more. The Great America digital billboard featured special events like Clear the Shelters and Home for the Holidays, helping to attract more adopters. We also collaborated with our member agencies to promote these events on social media and in the news throughout the year.



Our adoption promotions helped some of our animals like Saffron find loving homes.



Our Home for the Holidays special appeared on the Great America billboard.

Humane Education

We hosted a variety of educational programs and presentations to engage and inspire young animal lovers. Our Kiddies 2 Kitties program, where children read to adoptable cats, continues to grow, teaching kids the importance of cat socialization. We welcomed several Girl Scout and Cub Scout troops, as well as Eagle Scouts, who visited to earn their animal-related badges.

We also hosted a field trip for 40 students from St. Andrews School in Saratoga, where they learned about animal welfare and made toys for our animals. One of the students returned and celebrated her birthday with a special party where they had the opportunity to love some of our adorable kittens.

We hosted the Mountain View Police Department to help find loving homes for adoptable dogs.



*Left: Half of the St. Andrew's School first-grade class enjoying their time in our YaYa playroom.
Right: The birthday girl sharing kitten snuggles with friends!*



Mountain View Officers enjoyed some cuddle time with canines!

Fundraising

This year, we partnered with Friends of SVACA to host a community-focused event. The Aloha Beach Party, held at our Animal Care Center, offered family-friendly games and prizes, face painting, opportunities to meet adoptable animals, and a silent auction. Our Year-End Appeal successfully raised \$21,586, including \$6,200 specifically for our Sponsorship Program.



Guests enjoyed an afternoon of family-friendly games, prizes, and more!

Volunteer and Foster Programs

Volunteers consistently came through our doors, providing care and socialization for our adoptable animals. Foster families played a crucial role as well, offering round-the-clock care for many vulnerable, underaged kittens. Both our volunteers and foster families are critical to our mission, ensuring that every animal receives the attention, love, and care they need and deserve. To celebrate and thank them for their invaluable contributions, we hosted a Volunteer Appreciation Luncheon in the winter.



We celebrated and expressed our gratitude to our amazing volunteers for their continued support.

Field Services

Field Services Manager Patrick Pedrotti and his team of Animal Control Officers (ACOs) diligently worked to ensure the safety of our residents and the animals by responding to calls to protect people from animals and animals from people.

Service Calls

SVACA Animal Control Officers performed 6,023 service calls compared to 6,883 the previous year. This change was due to staffing issues (illness, change in staffing levels, and the employment market). Please note that this does not reflect the number of calls reported by the public.

Animal Licensing

Little change was seen even with reduced staffing as we continued to enforce codes and follow-up on delinquent licenses to increase compliance.

Total Licenses Sold and Revenue Comparison

Animal Licenses	2019-20	2020-21	2021-22	2022-23	2023-24
Total Sold	4,172	4,278	4,397	3,864	3,814
Total Revenue	\$147,369	\$156,967	\$157,445	\$137,160	\$137,623

Highlights

The following are specific cases that help to paint a picture of what our Animal Control Officers (ACOs) do day in and out. The following cases outline only a small fraction of the calls responded to by our staff.

- In Mountain View, ACO Morris responded to a report of possible animal abuse. A recording from a camera which the owner had set up to keep an eye on her dog while she was away showed the violator picking up the 4-pound dog and slamming her to the ground. The violator was issued a citation for violating California Penal Code 597, "Crimes against animals" and the case was submitted to the Santa Clara County District Attorney's Office for prosecution. The violator pled guilty to a misdemeanor and was sentenced to 25 hours of community service, 1-year probation, must attend an 8-hour animal abuse class, and attend an anger management class.



Cameras are everywhere and aid in our efforts to hold animal abusers accountable.

- In Santa Clara, ACO Morris responded to a report of a deceased raccoon laying under a bench on the front porch of a home. She was unable to locate the raccoon but did observe a bowl of cat food and a bowl of water and a small house to keep cats warm at night. She tapped on the cat house and out came the raccoon. Clearly, he wasn't deceased but was in need of her attention as he had a severe case of mange. Officer Morris confined the little guy to a carrier and transported him to the Wildlife Center of Silicon Valley for care.



Feeding domesticated animals outside can accidentally feed and attract wildlife.

- In Campbell, ACO Morris responded to a report of a skunk with a jar stuck on her head. She was able to carefully remove the jar, gave the skunk a quick check for injuries and then released her.



This happens when people do not dispose of garbage in an appropriate receptacle.

- In Mountain View, Field Services Manager (FSM) Pedrotti responded to a report of an injured coyote in the courtyard of a housing complex. The coyote was non-weight bearing on her front left leg and had difficulty moving around. Luckily there was only one way in and out of the courtyard and the coyote was safely confined and transported to the Wildlife Center of Silicon Valley.



Coyote sightings are common in all SVACA cities and the Bay Area.

- In Santa Clara, ACO Morris responded to a report of a dog in an enclosed vehicle at California's Great America. All attempts to locate an owner were fruitless and the decision to remove the dog was made. After a full day of fun in the sun the owners arrived at SVACA to reclaim their dog, Lucy. The owners were educated about the Animals in Vehicles and were issued a citation for violating Santa Clara City Codes.



Leaving animals unattended in vehicles puts them at great risk.

- In Monte Sereno, ACO Morris responded to a report of a possibly injured fox that was on the reporting party's deck. It was reported the fox was in the same place for over 4 hours and had attempted to stand up but then would immediately lie back down. Officer Morris found the fox to be healthy and just resting. The reporting person was educated about how to coexist with foxes.



Wildlife should be admired from afar.

- In Santa Clara, ACO Castro responded to a report of a dog in a crate on the side of the road. He found 2 plastic milk crates tied together with yellow rope. Inside was a small tan colored chihuahua mix. The dog barked aggressively when he approached the crate. Once out, his behavior changed and was a very friendly young pup. No leads developed through Project Reunite. He was named Orion and placed into a forever home.



Safe at last!

- In Campbell, FSM Pedrotti responded to a report of a kitten that was trapped in a storm drain. He was able to hear the kitten but unable to see it. Kitten sounds were played on his cell phone in hopes of luring the kitten out. The kitten in the drain showed interest by meowing back but never made an appearance. A humane trap was lowered into the drain with some wet cat food as bait. The reporting party offered to monitor the trap. About 5 hours later SVACA received a call that the kitten was in the trap. Due to her young age, she was sent to a foster parent for a little socializing and was later adopted.



Safe and sound.

- In Mountain View, ACO Castro responded to a report of eleven ducklings in a drain. With the help of the Mountain View Public Works Department, all eleven ducklings were rescued from the drain and reunited with their mom. They were led away from the drain to a more appropriate area.



Not sure who was happier, the mom duck or ACO Castro!

- In Santa Clara, ACO Morris responded to a report of an injured pelican standing in the road. Seeing a pelican in Santa Clara is an odd sight to see. The pelican was safely placed into a carrier and transported to the Wildlife Center of Silicon Valley for care.



Nice work, Officer Morris! Never a dull day in the ACO world!

- In Santa Clara, FSM Pedrotti responded to a report of a kitten stuck in the undercarriage of a car. The reporting party stated that they were driving home from work and heard a kitten meowing from under the car. They were not able to see the kitten so continued driving home. Using kitten meowing noises on his phone, Pedrotti was able to lure the kitten to the engine compartment of the car where there was more room to attempt capture. The kitten was safely placed into a carrier and transported to SVACA for care. The kitten was spayed and placed up for adoption where she stayed for a couple of days before being adopted into her forever home.



Rescued from an engine!

- In Monte Sereno, ACO Morris responded to a report of an injured bobcat. The bobcat was quickly located and determined to be approximately 3-4 months old. The cub was severely dehydrated and suffered from mange on her face. The bobcat was carefully placed into a carrier and transported to the Wildlife Center of Silicon Valley for care.



It's not every day we deal with a bobcat but SVACA ACOs are always prepared!

Shelter Services

Shelter Manager Stacy Lau and her dedicated team continued to provide exceptional customer service to the public. The past year has been marked by an incredible achievement—a continued 99% live release rate. This achievement reflects our unwavering commitment to animal welfare and the collective efforts of our dedicated team, volunteers, and community supporters. Streamlining our shelter operations and implementing best practices ensured a safe, clean, and comfortable environment for our animals. Efficient intake and management processes helped us better serve the animals and the community. We introduced several innovative adoption initiatives, making it easier for families to find and adopt their perfect pets. These programs included adoption specials, off-site adoption events, and increased outreach efforts to connect with potential adopters.

As we celebrate these remarkable achievements, we remain committed to our mission of saving lives and finding loving homes for every animal in our care. We will continue to innovate, collaborate, and advocate for animal welfare, striving to maintain and even surpass this year's success.

Total Incoming Live Animals Comparison

	2019-20	2020-21	2021-22	2022-23	2023-24	Difference 23 v. 24
Campbell	246	281	352	348	248	-29%
Monte Sereno	2	4	8	13	4	-69%
Mountain View	267	330	408	423	323	-24%
Santa Clara	1081	1216	1409	1668	1727	4%
Other	32	50	96	123	78	-37%
Total	1628	1881	2273	2575	2380	-8%

Animal intakes declined slightly overall from 2022-23 which was a record year all across California. Intakes remain at record high levels throughout our area but staff is hopeful that with more spay and neuter services provided by other local agencies, we will begin to see steeper declines in intakes.

SVACA has developed a strong foster base where young kittens and special needs animals are temporarily cared for in homes, freeing up space in the center and reducing stress for animals.

Project Reunite was once again a successful program as 55% of dogs were returned to their owners.

Overall, staff continued to focus on adoptions and foster program. The staff also worked with behaviorally and medically challenged animals thus giving many a second chance. SVACA team members remain committed to creating a better future for all animals and their people.

Live Release Rate

	2019-20	2020-21	2021-22	2022-23	2023-24
Dogs	98%	99%	99%	99%	99%
Cats	96%	98%	98%	99%	99%
Others	100%	97%	98%	100%	100%
Total	97%	98%	98%	99%	99%

SVACA had an overall Live Release Rate (LRR) of 99% which measures the animals returned to their owner, placed with a placement partner, or adopted. Even with the many ups and downs and the overwhelming challenges the year brought us, we are proud to have maintained a 99% LLR.

SVACA has operated a "No Kill" center since 2014 and since 2010 for dogs and other animals; "No Kill" is typically defined as one that saves 90% or greater. SVACA continues to operate an

open admission center that receives all animals from our member agencies including those that are injured, sick, aggressive, or feral.

Programs like Project Reunite, our Community Cat program (trap-neuter-release) and placing animals in foster care have contributed to SVACA's high LRR.

Adoption Program

This past year, SVACA adopted 673 animals into loving homes. This success can be attributed to several key factors that make our shelter stand out as a beacon of hope and happiness for animals and adopters alike. Our team members are well-acquainted with the animals in our care, enabling them to highlight each animal's unique qualities and strengths. This personalized approach helps potential adopters find a pet that truly matches their lifestyle and preferences. Adopting from SVACA is a straightforward and enjoyable experience. Our staff is always ready to assist and provide guidance, ensuring a smooth transition for both the animals and their new families.

The following are a few examples of some memorable adoptions.

- Milo and Buttercup were brought to SVACA as stray kittens from different areas. Although they didn't know each other, both kittens immediately bonded when they met. Milo and Buttercup's adopters saw this bond and decided to adopt both kittens. We're happy to report they are the best of buddies and love meeting new people. The adopters have expressed immense gratitude that they adopted these two and state that their place feels like a home again.



The puuuurrfect match!

- Hope was brought into SVACA when she was discovered abandoned in a crate in the city of Santa Clara. Hope's spirits remained positive despite her scary ordeal. She was adopted by a lovely family in no time. Her new family reports that she fits in perfectly and is the most playful, snuggly, rambunctious little girl they've ever met. Hope's best friend is their resident 8-month-old miniature Dachshund who immediately took to her.



Hope is queen of the Castle!

- Coco, a senior Yorkie mix, was brought to SVACA as a transfer from a local high-volume shelter. She needed extra time to adjust to the change but warmed up to the staff and volunteers after getting some pets and treats. Her adopter had visited SVACA a few times and was hoping that Coco would get along with the resident dog Lulu as she was a little particular about other dogs. To everyone's excitement, Lulu bonded with Coco immediately and her adopter knew she was the one. Coco's adopter voiced that she is grateful to have met her and that she is now the queen of the castle.



Coco loves her many beds!

- Seven-week-old Loki was received as a stray and placed into a loving foster home after no one came to look for him. Loki had a blast with his foster family and loved playing with the resident dog spending his days socializing, learning basic commands and looking cute. Once he was old enough to be altered, he returned to SVACA and was adopted on his very first day! His new family is

overjoyed to have been able to open their home to Loki and they love him dearly.



One of the cutest pups you'll ever see!

Medical Services

Medical Clinic Manager, Gina DeMartini, and her team gave it their all as they tended to the increased number of animals who needed us. The public spay and neuter clinic served SVACA residents this past year by providing 382 surgeries which was a 10% increase.

Our medical team saw an approximately 7% decrease in adult canine patients for adoption with a 7% increase in the number of puppies going through surgery and into the adoption gallery. Our kitten surgeries for adoption remained static while adult cats going into adoptions decreased. Our surgery patient increase was seen in our community cat population which saw an 8% increase. This translates to an additional 167 community cats being altered and returned to their stomping grounds. The increased number of cats altered through the Community Cat Program may have influenced the static kitten numbers this fiscal year. In addition, the appointment schedule has decreased the overall length of stay. This quick turnaround prevents illness due to stress. Overall, we performed 1,800 procedures: a 6% increase.

Historically, the bulk of our patients are healthy, and most of our surgeries are routine sterilizations, but we do often see some unusual and more labor-intensive cases. Aside from placing all adoptable animals, staff makes every effort possible to make 'unadoptable' animals, adoptable. The following are just a few specific stories from the medical department that help to describe our efforts.

- Peach wasn't the smallest of her litter when she arrived in a cardboard box after being found in Santa Clara; she was a just a pound but was squarely in the middle of the pack. After a few weeks in foster, and a round of antibiotics for gastrointestinal issues normal in this age group, she was now the tiniest and being quickly outpaced. Her foster parent was separating her to ensure she was eating but found that Peach just didn't have much of an appetite. When her brothers had put on a pound, and were almost ready for surgery, she had gained only 2 ounces. The medical team had the group brought in for assessment. Pro-biotics and broad-spectrum deworming were

provided in addition to another week of the antibiotic. Happily, within a few days her foster parent reported her appetite was increasing as was her weight. Her brothers arrived for surgery later that week, then a week later another two siblings; she was the last of the group and in late December she returned to SVACA to be spayed. She went into the adoption gallery (as our only kitty) to go “home for the holidays,” and she did!



Tiny AND mighty!

- Jack and Lexi, domestic shorthair kittens, developed signs of a fungal infection. This resulted in them spending much of September and October undergoing treatment to resolve the condition. Ring worm, as it is commonly known, is a persistent family of fungi that have a lengthy incubation time; successful resolution requires both systemic and topical treatment. These siblings spent their time in isolation, but spent it together, and received the “all clear” for adoptions near the end of October. After 6 weeks of medicated baths and oral medication, their diagnostic cultures were clear of any fungi and the areas of hair loss had grown back. Once in Kitty Korner, they found a forever family that took them home together!



The family that dips together, sticks together!

- In early January, six very young pit bull pups made their way to SVACA by way of the Santa Clara Fire Department. These little ones were about 4-5 weeks old and in need of foster care due to their age. We were fortunate to have several first-time foster

families offer assistance and take them into their homes. Kobe, a male brindle pup, was back to SVACA a week or so after heading to foster as he was a little quieter than the foster expected him to be and seemed to have an upper respiratory infection. Kobe spent the day with us in the clinic to be seen by our veterinarian and was started on antibiotics. He was boisterous and full of puppy vigor the next morning and returned to his foster home to finish his course of medication. He returned to the center in early February and headed to the adoption gallery, finding his forever home shortly after settling in.



A tiny tyke joining the big leagues!

- Through the months of March and April, more pups arrived and were cared for by SVACA staff and foster families. Viola, a chihuahua/dachshund mix, and her 3 pups arrived at SVACA during this period. We were able to get them into foster care to work through the growing pains of joyfully rowdy babies Noodle, Kannama and Kaadhu. They were seen routinely in the medical department for deworming, and once for a soft tissue injury sustained by Noodle when playing too hard. All four members of this little family came back to the Center for adoption and have gone on to find new families to call their own.



Four of a kind... kind of!

CONCLUSION

2023-24 was an amazing year as SVACA once again rose to the occasion and met the unprecedented demand for animal care and control services. Staff also laid the groundwork for the addition of the Town of Los Gatos with services beginning on July 1, 2024. The SVACA Team will once again do their all in 2024-25 to provide cost-effective, efficient, and humane services to residents and the animals who need us the most.

DOCUMENTS ATTACHED

Income & Expenses Budget vs. Actual - FY 2023-24 (Unaudited)
Balance Sheet as of June 30, 2024 (Unaudited)
Annual Services Report – FY 2023-24
2023-2024 Annual Report

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Accrual Basis

SVACA
Income & Expenses Budget vs. Actual (Unaudited)
July 2023 through June 2024

	Jul '23 - Jun 24	Budget	% of Budget
Ordinary Income/Expense			
Income			
Licensing			
License Fees (SVACA Collected)	158,944.00		
Licensing - Other	0.00	205,000.00	0.0%
Total Licensing	158,944.00	205,000.00	77.5%
Program Fees			
Disposal Fees	1,825.00		
Spay/Neuter Voucher Discount	22,281.00		
Spay/Neuter Clinic	73,235.00		
HTL	1,430.00		
Training Deposit	7,070.96		
Adoption Fees	91,221.50		
Reclaim Fees	30,074.00		
Surrender Fees	2,100.00		
Impound Fees	35.00		
Board Fees	180.00		
Field Service Charge	9,470.00		
Quarantine Fees	9,510.00		
Program Fees - Other	0.00	255,000.00	0.0%
Total Program Fees	248,432.46	255,000.00	97.4%
Interest	156,433.29	110,000.00	142.2%
Miscellaneous Revenue	7,360.94		
SVACA Member City Contributions	2,024,093.00	2,024,093.00	100.0%
Total Income	2,595,263.69	2,594,093.00	100.0%
Gross Profit	2,595,263.69	2,594,093.00	100.0%
Expense			
Non-pensionable compensation	76,577.57		
Return to Owner Hardship Fund	250.00	2,000.00	12.5%
Salaries and Benefits			
Wages/Salaries, Regular	1,509,503.18	1,543,737.00	97.8%
Wages/Salaries, Overtime	30,513.84	38,000.00	80.3%
Health Insurance	164,931.54	246,600.00	66.9%
Dental	19,915.47	16,583.00	120.1%
Vision Insurance	2,788.17	3,264.00	85.4%
Life Insurance	1,436.61	1,549.00	92.7%
LTD/STD	4,264.69	6,033.00	70.7%
CalPERS Expense	140,405.82	201,608.00	69.6%
1959 Survivor Expense	1,573.50	1,037.00	151.7%
Payroll Taxes-SUI & Medicare	25,539.56	54,570.00	46.8%
Total Salaries and Benefits	1,900,872.38	2,112,981.00	90.0%
Professional Fees/Services			
Legal Services	0.00	5,000.00	0.0%
Contract Veterinarians	9,228.71	18,000.00	51.3%
Investigations	0.00	1,000.00	0.0%
Accounting Services	25,963.39	25,000.00	103.9%
IT	16,465.12	22,000.00	74.8%
Payroll Services	3,667.40	4,200.00	87.3%
Wildlife Center Contract	12,740.00	25,480.00	50.0%
Total Professional Fees/Services	68,064.62	100,680.00	67.6%
Facility Expenses			

SVACA
Income & Expenses Budget vs. Actual (Unaudited)
July 2023 through June 2024

	Jul '23 - Jun 24	Budget	% of Budget
Utilities			
Electric	58,011.96		
Gas	29,521.63		
Refuse	9,060.36		
Water & Sewer	15,128.74		
Total Utilities	111,722.69		
Custodial Service			
Janitorial	44,388.00		
Supplies	7,907.67		
Custodial Service - Other	0.00	46,000.00	0.0%
Total Custodial Service	52,295.67	46,000.00	113.7%
Bldg. Maintenance/HVAC Contract	62,568.93	50,000.00	125.1%
Facility Expenses - Other	0.00	100,000.00	0.0%
Total Facility Expenses	226,587.29	196,000.00	115.6%
Communications			
Wireless Communications	5,792.70	6,500.00	89.1%
Telephone & Fax	2,109.00	9,000.00	23.4%
Total Communications	7,901.70	15,500.00	51.0%
Advertising	0.00	500.00	0.0%
Bank Service Charges			
Credit Card Fees	135.00		
Return Check Charge	8,287.50		
Bank Service Charges - Other	16,532.55	18,000.00	91.8%
Total Bank Service Charges	24,955.05	18,000.00	138.6%
Computer Costs			
Hardware	381.69		
Software	5,125.10		
Computer Costs - Other	0.00	10,600.00	0.0%
Total Computer Costs	5,506.79	10,600.00	52.0%
Dues and Subscriptions	2,114.90	2,000.00	105.7%
Equipment-Non Fixed Asset	0.00	500.00	0.0%
Equipment Rental (Copy Machine)	6,623.91	10,000.00	66.2%
Insurance			
Liability Insurance	55,084.00	60,592.00	90.9%
Workers' Comp	23,805.28	47,040.00	50.6%
Total Insurance	78,889.28	107,632.00	73.3%
Office & General Supplies	2,067.33	2,500.00	82.7%
Postage and Delivery	6,409.06	10,000.00	64.1%
Printing and Reproduction	679.30	2,000.00	34.0%
Recruitment and Testing	7,170.64	3,500.00	204.9%
Animal Care			
Animal Rabies Exam	1,196.58		
Adoptions & Supplies	521.12		
Cleaning Supplies	1,382.16		
Disposal	4,400.00		
Equipment	185.20		
Food	1,986.03		
Medical Supplies	14,244.76		
Veterinary Equipment Maint.	4,752.88		

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 Accrual Basis

SVACA
Income & Expenses Budget vs. Actual (Unaudited)
July 2023 through June 2024

	Jul '23 - Jun 24	Budget	% of Budget
Animal Care - Other	0.00	25,000.00	0.0%
Total Animal Care	28,668.73	25,000.00	114.7%
Training and Education	151.00	2,000.00	7.6%
Travel (Air, Car, Hotel, M,E&I)	0.00	1,500.00	0.0%
Uniforms	1,061.59	1,200.00	88.5%
Vehicle Expenses			
Gasoline	20,029.91		
Maintenance and Repair	26,345.42		
Other	92.97		
Vehicle Expenses - Other	0.00	30,000.00	0.0%
Total Vehicle Expenses	46,468.30	30,000.00	154.9%
Total Expense	2,491,019.44	2,654,093.00	93.9%
Net Ordinary Income	104,244.25	-60,000.00	-173.7%
Other Income/Expense			
Other Income			
Animal Assistance Fund	-10,622.56		
Total Other Income	-10,622.56		
Other Expense			
Depreciation Expense	191,617.52		
Total Other Expense	191,617.52		
Net Other Income	-202,240.08		
Net Income	-97,995.83	-60,000.00	163.3%

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08/02/24
Accrual Basis

SVACA
Balance Sheet (Unaudited)
As of June 30, 2024

	<u>Jun 30, 24</u>
ASSETS	
Current Assets	
Checking/Savings	
Bank of America-PayPal	232,287.11
Bank of America-Payroll	69,965.15
Bank of America-Vendor	182,813.56
LAIF	3,910,696.04
	<hr/>
Total Checking/Savings	4,395,761.86
Accounts Receivable	
Accounts Receivable	7,180.72
	<hr/>
Total Accounts Receivable	7,180.72
Other Current Assets	
Deferred Outflow	710,658.00
Petty Cash	
General Office	200.00
	<hr/>
Total Petty Cash	200.00
Postage Machine	1,373.09
Undeposited Funds	3,557.31
	<hr/>
Total Other Current Assets	715,788.40
	<hr/>
Total Current Assets	5,118,730.98
Fixed Assets	
Building	
Thomas Road Building	5,578,066.73
Building-Accum. Depreciation	-2,908,215.38
Building - Other	-161,530.16
	<hr/>
Total Building	2,508,321.19
3370 Thomas Road	
Construction Fees	54,958.30

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Accrual Basis

SVACA
Balance Sheet (Unaudited)
As of June 30, 2024

	<u>Jun 30, 24</u>
Architectural Fees	341,255.78
Total 3370 Thomas Road	396,214.08
Computers & Equipment	
Equipment	51,779.47
Equipment - Accum Depreciation	-121,325.68
Computers & Equipment - Other	76,423.00
Total Computers & Equipment	6,876.79
Furniture & Fixtures	
FF&E	401,524.06
FF&E- Accumulated Depreciation	-401,524.06
Furniture & Fixtures - Other	3,014.00
Total Furniture & Fixtures	3,014.00
Vehicles	
Vehicles - Trucks & Vans	147,650.17
Vehicles - Accum. Depreciation	-148,368.07
Total Vehicles	-717.90
Total Fixed Assets	2,913,708.16
TOTAL ASSETS	8,032,439.14
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
Accounts Payable	17,129.35
Total Accounts Payable	17,129.35
Other Current Liabilities	
Deferred Inflow	105,807.00
Accrued Compensated Absences	142,738.21

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Accrual Basis

SVACA
Balance Sheet (Unaudited)
As of June 30, 2024

	<u>Jun 30, 24</u>
Miscellaneous	-29.99
Payroll Liabilities	
CalPERS 457 Payable	2,339.23
1959 Survivors Payable	2,107.80
CalPERS Tax Payable	-150,757.22
Fed Payroll Tax Payable	24,099.84
ST Payroll Tax Payable	27,567.45
Payroll Liabilities - Other	8,353.06
Total Payroll Liabilities	<u>-86,289.84</u>
Total Other Current Liabilities	<u>162,225.38</u>
Total Current Liabilities	179,354.73
Long Term Liabilities	
Net Pension Liability	649,800.00
Total Long Term Liabilities	<u>649,800.00</u>
Total Liabilities	829,154.73
Equity	
Opening Bal Equity	-21,269.00
Retained Earnings.	
SB 90 Reimbursement	-319,601.00
Maddie's Fund	61,438.28
Shelter Project	338,855.22
Capital Project Improvement Fnd	-60,462.00
Operating Reserve Fund	197,968.13
Animal Assistance Fund	826.50
Chubz Fund	4,486.49
Reserve for Unknown Losses	15,848.64
Vehicle Replacement Fund	57,332.10
Undesignated Reserve	347,071.85
Retained Earnings. - Other	2,562,703.00
Total Retained Earnings.	<u>3,206,467.21</u>

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08/02/24
Accrual Basis

SVACA
Balance Sheet (Unaudited)
As of June 30, 2024

	<u>Jun 30, 24</u>
Retained Earnings	4,116,082.03
Net Income	-97,995.83
Total Equity	<u>7,203,284.41</u>
TOTAL LIABILITIES & EQUITY	<u>8,032,439.14</u>



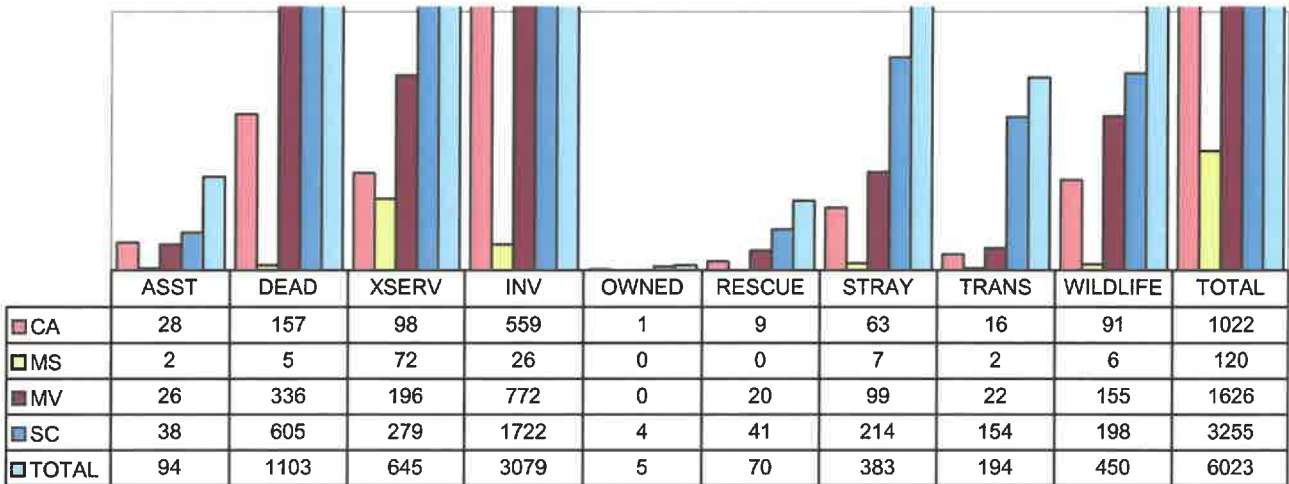
SERVICES ANNUAL REPORT FISCAL YEAR 2023-24

Introduction

This report provides graphs, tables and explanatory narratives covering five categories of information: field service calls, violations and citations, animals received at the center, animals licensed, and animal outcomes.

Field Service Calls

Graph 1 - Total Service Calls by Jurisdiction and Type



ASST = ASSISTANCE XSERV = EXTRA SERVICE CALL INV = INVESTIGATIONS TRANS = TRANSPORT

Comparison of Service Calls for FY 2024 and FY 2023

Table 1 - FY 2024

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	116	111	61	63	69	80	111	95	73	82	82	79	1022
MS	10	6	4	16	10	18	16	9	1	19	6	5	120
MV	219	143	141	139	113	113	124	101	168	109	101	155	1626
SC	297	313	297	266	268	221	295	259	286	221	288	244	3255
TOTAL	642	573	503	484	460	432	546	464	528	431	477	483	6023

Table 2 - FY 2023

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	105	115	83	83	89	67	95	102	113	116	121	73	1162
MS	19	30	10	17	32	36	14	37	27	24	15	7	268
MV	159	158	105	142	152	118	134	163	167	183	170	188	1839
SC	338	319	252	304	262	318	319	276	259	331	346	290	3614
TOTAL	621	622	450	546	535	539	562	578	566	654	652	558	6883

Violations and Citations

Comparison of Violations for FY 2024 and FY 2023

Table 3 – FY 2024

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	2	0	6	2	0	2	0	13	0	2	8	4	39
MS	3	0	2	0	0	0	0	0	0	0	0	0	5
MV	0	4	3	0	2	4	0	0	4	0	0	0	17
SC	19	20	32	29	37	12	11	16	26	13	24	37	276
TOTAL	24	24	43	31	39	18	11	29	30	15	32	41	337

Table 4 – FY 2023

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	4	0	8	2	2	0	2	12	9	4	11	12	66
MS	0	0	3	2	0	0	0	0	4	0	0	0	9
MV	4	7	3	0	9	0	0	4	0	3	0	0	30
SC	18	7	14	12	27	6	14	22	27	14	23	28	212
TOTAL	26	14	28	16	38	6	16	38	40	21	34	40	317

Comparison of Citations for FY 2024 and FY 2023

Table 5 – FY 2024

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	1	0	2	1	0	1	0	3	0	1	2	1	12
MS	2	0	1	0	0	0	0	0	0	0	0	0	3
MV	0	2	2	0	1	2	0	0	2	0	0	0	9
SC	4	9	5	7	8	4	5	5	9	5	6	8	75
TOTAL	7	11	10	8	9	7	5	8	11	6	8	9	99

Table 6 – FY 2023

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	1	0	2	1	2	0	1	3	4	1	4	4	23
MS	0	0	1	1	0	0	0	0	1	0	0	0	3
MV	1	3	1	0	4	0	0	2	0	2	0	0	13
SC	8	2	5	6	9	3	6	9	7	6	7	9	77
TOTAL	10	5	9	8	15	3	7	14	12	9	11	13	116

Animals Received at the Center

Comparison of Total Animals for FY 2024 and FY 2023

Table 7 – FY 2024

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	28	28	27	17	13	14	12	15	15	15	35	29	248
MS	1	0	0	0	1	0	1	0	1	0	0	0	4
MV	28	35	39	25	17	28	22	18	11	50	18	32	323
SC	183	182	162	147	103	90	103	100	142	129	202	184	1727
OTHER	7	14	2	4	4	4	9	10	2	9	4	9	78
TOTAL	247	259	230	193	138	136	147	143	171	203	259	254	2380

Table 8 - FY 2023

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	36	42	53	23	22	11	23	15	23	24	33	43	348
MS	1	0	2	0	0	0	0	1	1	8	0	0	13
MV	45	46	42	25	31	21	21	15	35	30	43	69	423
SC	184	177	154	156	110	79	91	67	118	139	168	225	1668
OTHER	13	12	12	4	13	9	17	23	4	3	9	4	123
TOTAL	279	277	263	208	176	120	152	121	181	204	253	341	2575

Animals Licensed

Comparison of Licenses Sold for FY 2024 and FY 2023

Table 9 – FY 2024

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	74	85	81	72	71	72	88	90	72	73	63	81	922
MS	6	3	4	4	11	2	7	1	6	2	3	2	51
MV	89	81	72	69	69	65	88	68	84	70	79	69	903
SC	174	176	123	161	151	146	164	139	224	139	164	177	1938
TOTAL	343	345	280	306	302	285	347	298	386	284	309	329	3814

Table 10 - FY 2023

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	77	71	65	72	74	79	60	71	66	37	49	57	778
MS	8	5	8	5	5	7	6	3	8	3	5	12	75
MV	82	85	78	77	70	82	90	70	78	71	72	57	912
SC	171	209	185	169	153	158	198	213	173	170	149	151	2099
TOTAL	338	370	336	323	302	326	354	357	325	281	275	277	3864

Comparison of Revenue from Licenses Sold for FY 2024 and FY 2023 (Does Not Include Late Fees)

Table 11 - FY 2024

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	2524	3467	3110	2933	2367	2438	2938	2765	2435	2282	2345	2272	\$31,876
MS	224	137	45	225	165	200	205	37	179	100	100	65	\$1,682
MV	3443	3370	2983	3046	3020	2758	3446	2711	3346	2959	3989	3009	\$38,080
SC	5764	5884	3909	5615	5320	4825	6086	4882	7334	5081	6244	5041	\$65,985
TOTAL	11955	12858	10047	11819	10872	10221	12675	10395	13294	10422	12678	10387	\$137,623

Table 12 - FY 2023

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	2297	2572	1758	2604	2795	2744	1876	2634	2647	1398	1510	1971	\$26,806
MS	335	180	261	215	224	254	300	37	162	80	100	230	\$2,378
MV	3492	3918	3354	3596	2694	3446	3944	2772	3021	2696	2845	2645	\$38,423
SC	6003	7301	6052	5688	5497	5730	6384	6168	6301	4946	5290	4193	\$69,553
TOTAL	12127	13971	11425	12103	11210	12174	12504	11611	12131	9120	9745	9039	\$137,160

Animal Outcomes

The following tables reflect how our dogs and cats were outcomed at the center for the reporting period. The following is based on the Asilomar Accords which were generated by animal welfare professionals as a way for agencies to accurately report a "Live Release Rate," or how many animals were saved. It also reports and categorizes why animals were euthanized.

Table 13 – FY 2023-24

	NAME OF ORGANIZATION: Silicon Valley Animal Control Authority	Dog	Cat	Total
	DATE OF REPORT: July 1, 2023 – June 30, 2024			
A	BEGINNING SHELTER COUNT July 1, 2023	18	107	125
	INTAKE (Live Dogs & Cats Only)			
	<i>From the Public</i>			
	Healthy	61	19	80
	Treatable – Rehabilitatable	1163	68	181
	Treatable – Manageable	179	128	307
	Unhealthy & Untreatable	75	1178	1253
B	Subtotal Intake from the Public	428	1393	1821
	<i>Incoming Transfers from Organizations within Target Community</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	0	0	0
C	Subtotal Intake from Incoming Transfers from Orgs within Target Community	0	0	0
	<i>Incoming Transfers from Organizations outside Target Community</i>			
	Healthy	4	0	4
	Treatable – Rehabilitatable	17	0	17
	Treatable – Manageable	12	0	12
	Unhealthy & Untreatable	3	0	3
D	Subtotal Intake from Incoming Transfers from Orgs outside Target Community	36	0	36
	<i>From Owners/Guardians Requesting Euthanasia</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	44	134	178
E	Subtotal Intake from Owners/Guardians Requesting Euthanasia	44	134	178
F	Total Intake [B + C + D + E]	508	1527	2035
G	Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	-44	-134	-178
H	ADJUSTED TOTAL INTAKE [F minus G]	464	1393	1857
	ADOPTIONS (only dogs and cats adopted by the public)			
	Healthy	8	4	12
	Treatable – Rehabilitatable	48	43	91
	Treatable – Manageable	65	102	167
	Unhealthy & Untreatable	32	364	396
I	TOTAL ADOPTIONS	153	513	666
	OUTGOING TRANSFERS to Organizations within Target Community			
	Healthy	5	0	5
	Treatable – Rehabilitatable	14	2	5

	Treatable – Manageable	13	5	16
	Unhealthy & Untreatable	4	808	18
J	TOTAL OUTGOING TRANSFERS to Orgs within Target Community	36	815	812
	OUTGOING TRANSFERS to Organizations outside Target Community			
	Healthy	4	0	4
	Treatable – Rehabilitatable	3	0	3
	Treatable – Manageable	24	0	24
	Unhealthy & Untreatable	4	6	10
K	TOTAL OUTGOING TRANSFERS to Orgs outside Target Community	35	6	41
L1	RETURN TO OWNER/GUARDIAN	237	58	295
L2	RETURN TO HABITAT	0	0	0
	DOGS & CATS EUTHANIZED			
M	Healthy <i>(Includes Owner/Guardian Requested Euthanasia)</i>	0	0	0
N	Treatable – Rehabilitatable <i>(Includes Owner/Guardian Requested Euthanasia)</i>	0	0	0
O	Treatable – Manageable <i>(Includes Owner/Guardian Requested Euthanasia)</i>	0	0	0
P	Unhealthy & Untreatable <i>(Includes Owner/Guardian Requested Euthanasia)</i>	49	134	183
Q	Total Euthanasia [M + N + O + P]	49	134	183
R	Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	-42	-132	-174
S	ADJUSTED TOTAL EUTHANASIA [Q minus R]	7	2	9
T	SUBTOTAL OUTCOMES [I + J + K + L + S] Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	468	1394	1862
U	DIED OR LOST IN SHELTER/CARE	1	5	6
V	TOTAL OUTCOMES [T + U] Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	469	1399	1868
W	ENDING SHELTER COUNT June 30, 2024	8	93	101

Comparison of Total Average Live Release Rate for FY 2024 and FY 2023

Table 14 – FY 2024

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	100	98	97	94	97	97	100	100	97	100	100	100	99%
CATS	100	99	100	100	100	99	100	100	100	100	100	100	99%
TOTAL	100	99	99	99	99	99	100	100	99	100	100	100	99%

Table 15 – FY 2023

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
DOGS	100	96	97	100	100	100	98	100	96	97	98	100	99%
CATS	99	98	99	98	97	98	100	100	97	99	100	99	99%
TOTAL	99	97	98	99	98	99	99	100	97	98	99	99	99%

Comparison of Total Overall Average Live Release Rate for FY 2024 and FY 2023

Table 16 – FY 2024

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	100	98	97	94	97	97	100	100	97	100	100	100	99%
CATS	100	99	100	100	100	99	100	100	100	100	100	100	99%
OTHERS	100	100	100	100	100	100	100	100	100	100	100	100	100%
TOTAL	100	99	99	99	99	99	100	100	99	100	100	100	99%

Table 17 – FY 2023

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
DOGS	100	96	97	100	100	100	98	100	96	97	98	100	99%
CATS	99	98	99	98	97	98	100	100	97	99	100	99	99%
OTHERS	100	100	100	100	100	100	100	100	100	100	100	100	100%
TOTAL	99	97	98	99	98	99	99	100	97	98	99	99	99%

Comparison of Adoptions for FY 2024 and FY 2023

Table 18 – FY 2024

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	69	95	76	64	58	77	22	42	23	30	47	70	673

Table 19 – FY 2023

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	114	82	57	103	66	77	35	28	26	31	81	61	761

Comparison of Placement Partner Animals for FY 2024 and FY 2023

Table 20 – FY 2024

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	4	3	7	0	1	4	2	2	1	1	6	3	34
CATS	109	70	69	83	49	77	58	56	72	47	63	65	818
OTHER	1	3	3	3	2	5	1	1	2	11	2	15	49
TOTAL	114	76	79	86	52	86	61	59	75	59	71	83	901

Table 21 – FY 2023

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	0	0	0	0	1	2	2	1	7	2	1	8	24
CATS	94	69	85	76	38	28	16	43	53	45	30	79	656
OTHER	0	6	1	17	12	2	8	2	1	5	7	14	75
TOTAL	94	75	86	93	51	32	26	46	61	52	38	101	755

Comparison of Return to Owners for FY 2023 and FY 2022

Table 22 – FY 2024

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	30	35	23	23	24	20	26	16	23	23	31	33	307

Table 23– FY 2023

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	22	20	27	24	26	32	30	15	27	23	30	33	309

**Comparison of Incoming Dogs and Cats from Campbell
for FY 2024 and FY 2023**

Table 24 – FY 2024

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	6	3	3	3	2	4	0	4	4	4	3	3	39
CATS	11	14	17	8	9	9	7	11	6	5	22	27	146
TOTAL	17	17	20	11	11	13	7	15	10	9	25	30	185

Table 25 – FY 2023

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	5	4	5	4	2	5	11	8	5	7	5	3	64
CATS	19	35	35	11	10	2	9	4	14	13	23	33	208
TOTAL	24	39	40	15	12	7	20	12	19	20	28	36	272

**Comparison of Incoming Dogs and Cats from Monte Sereno
for FY 2024 and FY 2023**

Table 26 – FY 2024

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	0	0	0	0	0	0	0	0	0	0	0	0	0
CATS	1	0	0	0	0	0	0	0	0	0	0	0	1
TOTAL	1	0	0	0	0	0	0	0	0	0	0	0	1

Table 27 – FY 2023

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	0	0	0	0	0	0	0	0	0	0	0	0	0
CATS	1	0	2	0	0	0	0	0	1	0	0	0	4
TOTAL	1	0	2	0	0	0	0	0	1	0	0	0	4

**Year to Date Comparison of All Incoming Live Dogs and Cats from Mountain View
for FY 2024 and FY 2023**

Table 28 – FY 2024

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	8	5	0	8	1	2	7	4	3	6	1	3	48
CATS	5	15	20	5	10	19	6	10	1	25	8	12	136
TOTAL	13	20	20	13	11	21	13	14	4	31	9	15	184

Table 29 - FY 2023

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	3	2	10	6	10	3	5	6	7	8	3	14	77
CATS	11	10	19	8	13	5	4	5	5	10	14	26	130
TOTAL	14	12	29	14	23	8	9	11	12	18	17	40	207

**Comparison of Incoming Dogs and Cats from Santa Clara
for FY 2024 and FY 2023**

Table 30 – FY 2024

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	17	30	26	18	24	15	28	22	32	19	32	21	284
CATS	132	112	106	110	61	60	63	60	81	91	123	122	1121
TOTAL	149	142	132	128	85	75	91	82	113	110	155	143	1405

Table 31 – FY 2023

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	18	13	19	13	22	27	18	9	32	27	20	20	238
CATS	133	122	99	118	74	32	51	45	65	82	108	149	1078
TOTAL	151	135	118	131	96	59	69	54	97	109	128	169	1316

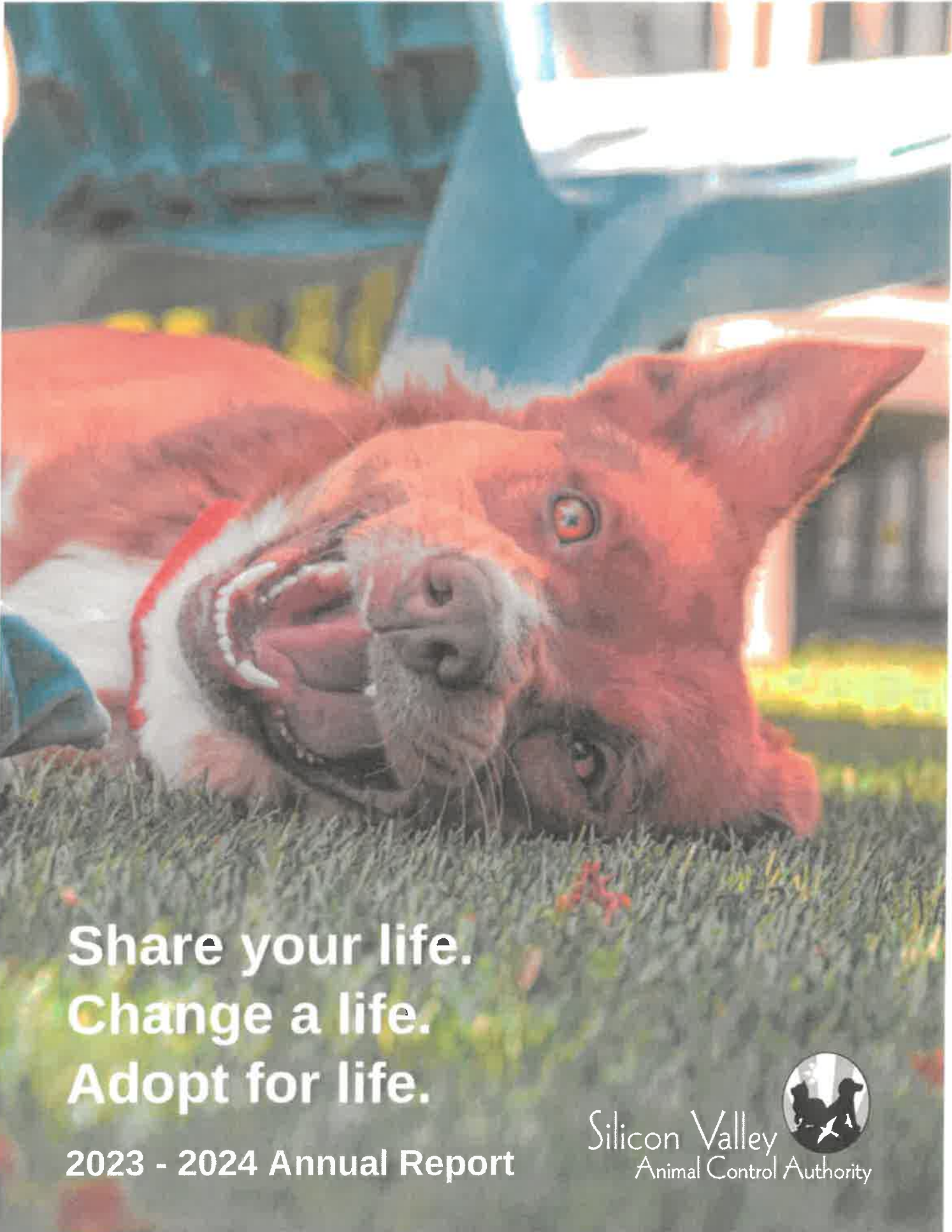
**Comparison of Animals Spayed/Neutered in Public Clinic
for FY 2024 and FY 2023**

Table 32 – FY 2024

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	4	8	6	7	5	6	4	6	4	3	1	7	61
CATS	31	31	18	30	14	31	21	23	38	23	32	29	321
TOTAL	35	39	24	37	19	37	25	29	42	26	33	36	382

Table 33 – FY 2023

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	7	4	1	1	3	2	2	11	8	6	6	7	58
CATS	21	39	26	23	24	22	19	35	27	18	19	16	289
TOTAL	28	43	27	24	27	24	21	46	35	24	25	23	347



**Share your life.
Change a life.
Adopt for life.**

2023 - 2024 Annual Report



YEAR IN REVIEW



A message of gratitude

As we reflect on the past year, we are proud of the work we have accomplished toward our mission. With the tireless effort of our incredible team and support of our partners, **we achieved a remarkable 99% save rate**, maintaining our no-kill status. Each department contributed greatly to these successes, working together to ensure the well-being of both animals and people in our communities.

Our Field Services team worked around the clock to ensure the safety of both animals and residents, responding to emergencies and offering 24/7 support. From companion animals to wildlife, the strong team's dedication has been key to maintaining public safety and reuniting lost animals with their families.

The Medical team played a crucial role in advancing our programs, from the Community Cat Program to our spay/neuter efforts. They provided essential care to our Animal Care Center animals and operated both low-cost vaccine and spay/neuter clinics to promote animal health and responsible pet guardianship.

Our Care Specialists ensured that every animal in our Animal Care Center was well cared for by providing a clean, safe, and nurturing environment. They matched potential adopters with their new furry family members, and worked closely with our Field Services team to keep people and animals in our community safe.

Through our Outreach programs, we made great strides connecting with our community. At our Animal Care Center, we welcomed school groups, Cub Scouts, and local organizations. Our volunteer and foster programs grew, as did participation in our Companion Animal Cupboard. Outside of our center, we participated in events like Campbell's Oktoberfest and Santa Clara's Art & Wine Festival to foster even more connections.

We are incredibly grateful for the ongoing support and guidance from our Board of Directors, whose partnership allows us to serve the wonderful residents of Santa Clara, Campbell, Mountain View, and Monte Sereno. As we look to the future, we are excited that as of July 1, 2024, we expanded our services to include the Town of Los Gatos.

A special thank you goes to Friends of SVACA, a dedicated group of volunteers whose tireless efforts have supported us throughout the year. Their commitment to our animals and work has been vital to our success.

Looking ahead, we are filled with gratitude for the support we've received and are excited for another great year. Thank you for being part of our mission and helping us change lives for the better!

With appreciation,
The SVACA Team

+ Prince 

VETERINARY SERVICES



Lucie was examined and
spayed by our medical team
before finding a loving home.

99%
save
rate

1,800
surgeries
performed

382
public
surgeries

814
community
cats altered

Our medical team, led by Medical Clinic Manager Gina DeMartini, played a vital role in ensuring the health and well-being of every animal who comes through our doors. The team examines, treats, and provides routine care for all animals in our care. They perform spay and neuter surgeries, handle specialized surgical procedures, offer spay/neuter services and vaccinations to pet parents who are experiencing financial hardship, and work closely with the community to alter felines as part of our Community Cat Trap-Neuter-Return (TNR) program.

In-Center Patients

All animals going up for adoption received spay or neuter surgeries, vaccinations, microchipping, and thorough health exams. In fiscal year 2024, our team completed a total of 1,800 procedures—a 6% increase from last year!

Public Spay/Neuter and Vaccine Services

Our public spay and neuter clinic provided 382 surgeries to SVACA residents, a 10% increase from the previous year. By offering affordable services, we helped more pet owners facing financial difficulties access essential care for their animals.

Community Cat Program

We worked with community members to alter, vaccinate, microchip, and ear-tip 814 cats—an 8% increase over last year.



Peach's Path Home

Peach arrived at SVACA in a cardboard box found in Santa Clara, weighing just one pound. She was the average size for her litter, but after a few weeks in foster care and a round of antibiotics for common gastrointestinal issues, her siblings started thriving while Peach lagged behind, barely gaining any weight. Despite her foster parent's efforts, her appetite remained low. Our medical team examined her and started her on probiotics, a dewormer, and another round of antibiotics. Thankfully, her appetite improved, and she began gaining weight! Her siblings had their neuter surgeries first, and Peach, the last of her litter, returned to SVACA in late December for her spay surgery. Just in time for the holidays, she went up for adoption—and found a loving home!



Tiny and mighty!

Viola and Her Little Adventurers

During March and April, SVACA welcomed a number of new puppies to our center. Among them was Viola, along with her three playful pups—Noodle, Kannama, and Kaadhu. We quickly placed them with a foster home, where they received the TLC they needed during their early days. The puppies had regular check-ups in our medical department, and after their time in foster care, this little family of four returned to our Animal Care Center, where they were all adopted into loving homes.



Viola, sunbathing pro



Noodle, a free elf



Kannama, can hear colors



Kaadhu, here for the pets

STORIES FROM THE CLINIC

Jack & Lexi's Road to Recovery

At just a few months old, Jack and Lexi arrived at our center with ringworm, a stubborn fungal infection. Treating it required both topical and oral medications, meaning the siblings spent much of September and October in isolation together. After six weeks of medicated baths and treatment, their cultures came back clear, and their fur grew back. Finally, in late October, they were ready for adoption—and found an amazing home that took them both together!



Jack

Lexi

Kobe's Comeback

In January, six young pups arrived at SVACA, brought in by the Santa Clara Fire Department. At just 4–5 weeks old, they needed foster care, and several first-time foster families stepped up to help. One pup, Kobe, was returned after showing signs of an upper respiratory infection. He spent the day with our medical team and was seen by the veterinarian. Kobe was started on antibiotics, and by the next morning, he was back to his energetic, boisterous self, full of energy and puppy vigor. By early February, Kobe and his siblings were healthy, happy, and ready for adoption—each finding a fabulous family!



Kobe

ADOPTIONS AND INTAKE



Ward came to us when she was
just 5 weeks old. After spending a
few weeks in a foster home, she
was placed up for adoption and
found her perfect match.

2,380

**total
animal
intake**

153

**dogs &
puppies
adopted**

513

**cats &
kittens
adopted**

ZERO

**healthy &
treatables
euthanized**



Sophie



Hobbes



Neptune

Shelter Manager Stacy Lau and her dedicated team continued to provide exceptional customer service to the public. Efficient intake and management, along with innovative adoption initiatives like specials, off-site events, and increased outreach, improved our service to animals and the community.

This past year, SVACA adopted 673 animals into loving homes. This success can be attributed to several key factors that make our Animal Care Center stand out as a beacon of hope and happiness for animals and adopters alike. Our team members are well-acquainted with the animals in our care, enabling them to highlight each animal's unique qualities and strengths. This personalized approach helps potential adopters find an animal who truly matches their lifestyle. Adopting from SVACA is a straightforward and enjoyable experience, with our team members always ready to assist and provide guidance to ensure a smooth transition for both the animals and their new families. The following are a few examples of some memorable adoptions from the year.



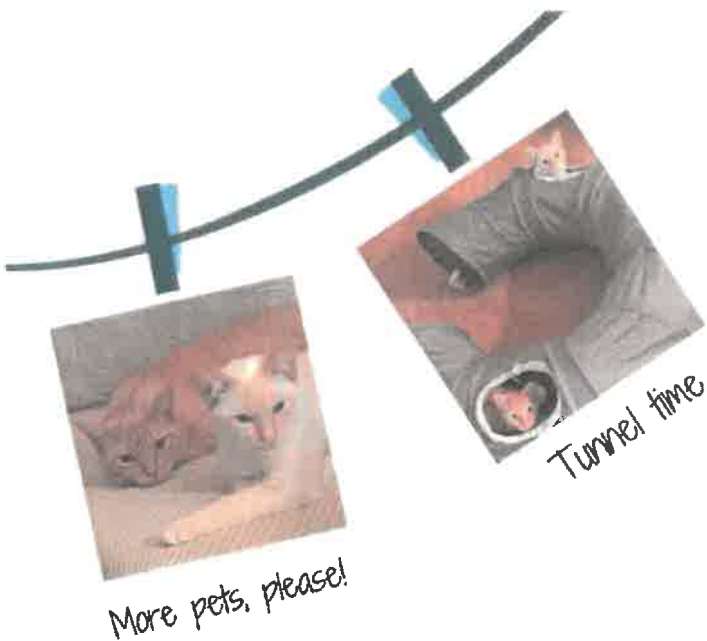
Dutchess



Lainey



Tilly



The Perfect Pair

Milo and Buttercup arrived at SVACA as stray kittens from different areas, yet the moment they met, they formed an instant bond. Their connection was so heartwarming that their adopters couldn't bear to separate them and chose to welcome both into their home. Now, Milo and Buttercup are inseparable, enjoying each other's company and greeting new visitors with curiosity. Their adopters are overjoyed, expressing deep gratitude for bringing the pair into their lives. They say their home has never felt more complete.

Copilot Coco

Coco, a senior Yorkie mix, was brought to SVACA as a transfer from a local high-volume shelter. She needed extra time to adjust to the change, but her confidence took flight with help from staff and volunteers after getting some pets and treats. Her adopter had visited SVACA a few times and was hoping that Coco would get along with the resident dog Lulu, as she was a little particular about other dogs and was used to flying solo. To everyone's excitement, Lulu bonded with Coco immediately and her adopter knew she was the one. Coco's adopter voiced that she is grateful to have met her and that she is now the queen of the castle.



Coco on nap-time duty

Helping Hope

Hope was brought into SVACA when she was discovered abandoned in a crate in Santa Clara. Her spirits remained positive despite the scary ordeal, and she was adopted by a lovely family in no time. Hope's family reports that she fits in perfectly and is the most playful, snuggly, rambunctious little girl they have ever me. Hope's best friend is their resident 10-month-old miniature Dachshund who immediately took to her.



Nice and comfy



Surveying her kingdom

HAPPY TAILS



Gotcha day!



Siblings and besties

Loki's Landing

Seven-week-old Loki arrived at SVACA as a stray, and when no one came forward to claim him, he was placed in a loving foster home. There, Loki thrived — playing with the resident dog, learning basic cues, and, of course, being irresistibly cute! His foster family gave him plenty of love and socialization, preparing him for his next chapter. Once he was old enough to be neutered, Loki returned to SVACA and was adopted on his very first day! His new family couldn't be happier and are thrilled to have welcomed Loki into their home, where he is dearly loved.

Davie's New Digs

Davie spent several months at our Animal Care Center, his happy-go-lucky attitude never wavering. He patiently awaited the perfect family—and they found him! Now known as Roady, he spends his days with his mom, Amanda, and canine siblings Prancer and Reno. He enjoys sunbathing, hikes, and daily playdates with his best friend (an Irish Wolfhound!). Roady and his family are eagerly awaiting more adventures, including an upcoming trip to Lake Tahoe. Happy tails, Roady!



Davie with Prancer, his favorite pillow



Davie and mom <3



Davie and Reno



Splott!

FIELD SERVICES



Field Services Manager
Patrick Pedrotti with Marty

BADGE NUMBERS



The stellar work accomplished in Field Services was made possible by a team of Animal Control Officers (ACOs) who diligently worked to ensure the safety of our residents and the animals by responding to calls to protect people from animals and animals from people.

Service Calls

SVACA Animal Control Officers performed 6,023 service calls this year. Calls can range anywhere from a lost pet to a disgruntled raccoon!

Animal Licensing

Animal licensing numbers remained steady, and we continued to enforce codes and follow-up on delinquent licenses to increase compliance. This ensures public safety by maintaining a healthy pet population and protecting our beloved pets from a deadly disease.



TAILS FROM THE FIELD

Nature Naptime

In Monte Sereno, ACO Morris responded to a report of a possibly injured fox that was on the reporting party's deck. It was reported the fox was in the same place for over 4 hours and had attempted to stand up but then would immediately lie back down. Thankfully, ACO Morris found the fox to be healthy, and just resting. The reporting person was educated about how to coexist with foxes and encouraged to continue observing and enjoying wildlife from afar.



"You're interrupting my afternoon nap!"

Watchful Eyes



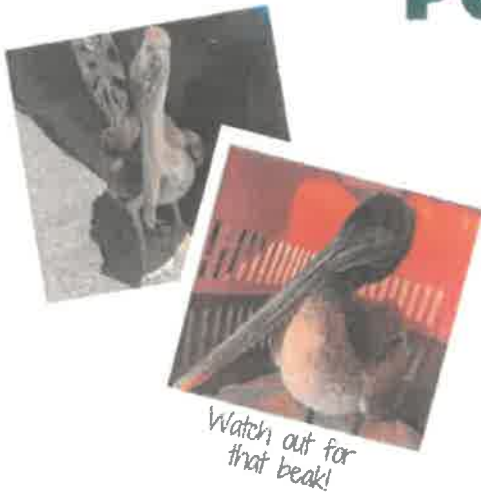
In Mountain View, ACO Morris responded to a report of possible animal abuse. A recording from a camera which the owner had set up installed to ensure her pet's safety showed the violator picking up the 4-pound dog and slamming her to the ground. The violator was issued a citation for violating California Penal Code 597, "Crimes against animals" and the case was submitted to the Santa Clara County District Attorney's Office for prosecution. The violator pled guilty to a misdemeanor and was sentenced to 25 hours of community service, 1-year probation, must attend an 8-hour animal abuse class, and attend an anger management class.

Roadside Rescue

In Santa Clara, ACO Castro responded to a report of a dog in a crate on the side of the road. He found 2 plastic milk crates tied together with yellow rope. Inside was a small tan colored chihuahua mix. The dog barked aggressively when he approached the crate. Once rescued, his behavior changed drastically and blossomed into a very friendly young pup. While no leads developed through Project Reunite, he was named Orion and placed into a forever home.



Pelican Pandemonium



ACO Booth and Field Services Manager Pedrotti responded to an injured pelican at Google's Mountain View campus, which had been in the same spot for hours. They flapped into action and transported him to the wildlife center for treatment. In another incident, Officer Morris received a report about a pelican in the middle of the road in Santa Clara. The reporting party was able to guide the bird to the sidewalk. He spent the night at SVACA before being transferred to the wildlife center the next morning.

Opossum Overboard

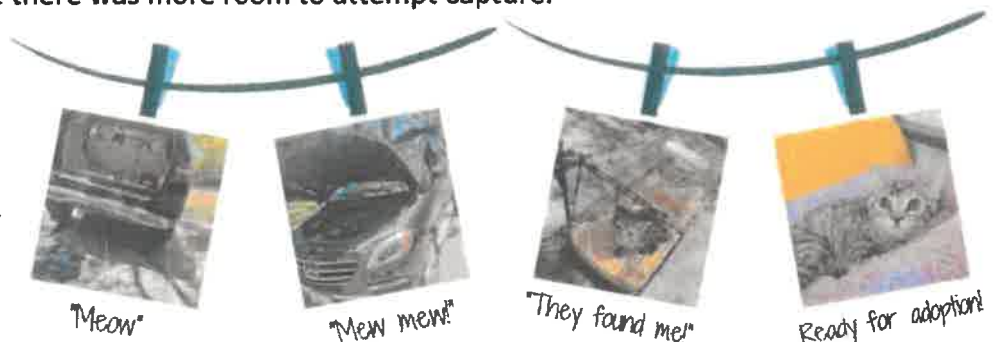
This little opossum found himself in a pickle in Campbell! During a heatwave, he fell into a pool while trying to cool off or get a drink. Luckily, he climbed into the skimmer and waited patiently for SVACA to come to the rescue. ACO Morris safely removed him, towel-dried him, and, unsurprisingly, he played possum. If you have a pool, consider adding a platform or pool noodles to help critters escape if they fall in!



Engine Purring

In Santa Clara, Field Services Manager Pedrotti responded to a report of a kitten stuck in the undercarriage of a car. The reporting party stated that they were driving home from work and heard a kitten meowing from under the car. They were not able to see the kitten so continued driving home. Using kitten meowing noises on his phone, Pedrotti was able to lure the kitten to the engine compartment of the car where there was more room to attempt capture.

The kitten was safely placed into a carrier and transported to SVACA for care. The kitten was spayed and placed up for adoption where she stayed for a couple of days before being adopted into her forever home.



COMMUNITY OUTREACH



Ambassador Kitten Misty enjoying
the day at Santa Clara's Health
and Wellness Fair

52
foster
homes

661
active
volunteers

4,593
volunteer
hours

186
youth
served

SVACA's outreach team connected with the community, managed our volunteer program, promoted adoptable animals, and coordinated fundraising efforts.

We actively recruited volunteers and foster families to provide extra socialization for our animals. Our team attended various outreach events and welcomed children as well as adults to our Animal Care Center, where they learned about animal welfare. We also hosted several larger-scale events, including the Aloha Beach Party in the summer and a Volunteer Appreciation event in the winter.

The Friends of SVACA continued to play an important role by funding two essential programs for residents experiencing financial hardship. The Companion Animal Cupboard, which provides food and supplies to keep animals in their homes, and the Spay and Neuter Voucher Program, which offers free and reduced-cost surgeries to ensure animals remain safe and healthy, both thrived thanks to their support. Friends of SVACA also joined us at off-site tabling events, engaging with the public about our programs and services.

In the coming year, we are committed to continuing these important programs and maintaining our dedication to serving the community and providing the best possible care for animals.



Humane Education



Best birthday ever!



Ready for his new home!



Mini animal lovers!

We offered a variety of educational programs and presentations to engage and inspire young animal lovers. Our Kiddies 2 Kitties program, where children read to adoptable cats, continues to grow, teaching kids the importance of cat socialization. We welcomed several Girl Scout and Cub Scout troops, as well as Eagle Scouts, who visited to earn their animal-related badges. Mountain View Police Department even stopped by to help find loving homes for adoptable dogs!

We also hosted field trips at our Animal Care Center, including one for 40 students from St. Andrews School in Saratoga, where they learned about animal welfare and made toys for our animals. One of the students returned and celebrated her birthday with a special party where they had the opportunity to love some of our adorable kittens.

Volunteer Engagement

Volunteers consistently came through our doors, providing care and socialization for our adoptable animals. Foster families played a crucial role as well, offering round-the-clock care for many vulnerable, underaged kittens. Both our volunteers and foster families are critical to our mission, ensuring that every animal receives the attention, love, and care they need and deserve. To celebrate and thank them for their invaluable contributions, we hosted a Volunteer Appreciation Luncheon in the winter.



The tongue comes out and the ears disappear!



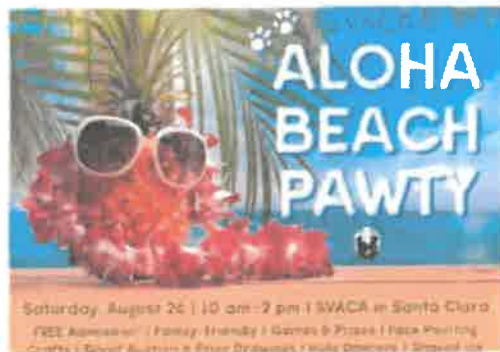
Grateful for all our volunteers!



Whose smile is bigger?!

COMMUNITY PUPDATES

Fundraising with Friends



This year, we partnered with Friends of SVACA to host a community-focused event. The Aloha Beach Party, held at our Animal Care Center, offered family-friendly games and prizes, face painting, opportunities to meet adoptable animals, and a silent auction.

Community Events

In Campbell, our adorable animals brought smiles and joy to the Oktoberfest and the Boogie Music Festival attendees. In Santa Clara, the kittens stole the show at the Art and Wine Festival and the Health and Wellness Fair. We also brought out some adoptable animals to the Mountain View Art and Wine Festival, where they received plenty of love and attention. In Monte Sereno, we enjoyed the afternoon in Vasona Park at the annual Picnic in the Park.





svaca.com